

Connecting Seniors

With Their Community



Town of Riverhead

SENIOR Citizen RESOURCE Guide



Revised Guide 2024

TOWN OF RIVERHEAD
4 W. Second Street
Riverhead, NY 11901
(631) 727-3200

TIM HUBBARD
TOWN SUPERVISOR



A message from
Tim Hubbard, Riverhead Town Supervisor

Welcome to the Town of Riverhead Senior Citizen Resource Guide. Our goal of this publication is to make it easier for people 60 years and older to learn about senior resources and services so they and their family or caregiver can advocate for their needs.

With the help of this Senior Citizen Resource Guide, you will soon discover some of your living options and know what services are available to you to live your best life here in the Town of Riverhead. We strive to be a complete resource of assisted living, memory care, nursing homes, retirement communities as well as home healthcare and local senior services. You can explore these options or connect with our Senior Center to help your search. Let us be your guide in helping you find the information you need, when you need it most.

The Town of Riverhead Senior Center is open Monday – Friday from 8:00 a.m. - 4:00 p.m. and is located at 60 Shade Tree Lane in Riverhead. For information about their programs or if you need assistance, please feel free to call them at (631) 727-3200 Ext. 290. Our friendly staff will be more than happy to help you!

Thank you to the members of our Senior Citizen Advisory Council for compiling this information and making sure it is readily available to our Seniors. We hope you will find the guide's content helpful!

Very Truly Yours,
TOWN OF RIVERHEAD

Tim Hubbard
Town Supervisor



A message from the
Senior Citizen Advisory Council

The Council is pleased to provide our senior community with a collection of resources designed to help them, their loved ones and service providers navigate and take advantage of the many services and programs that is offered to them. This guide includes health care, housing resources, recreational, social activities and a plethora of other information.

Since 2014, the Senior Citizen Advisory Council's mission has been to review the interests of seniors aged 60 and over, to act as a liaison to the Town Board, and to provide updated resources to meet the changing needs of senior citizens in our community.

Although this guide has been made as accurate as possible at the time of printing, please be advised that organizations, programs, and contact information are subject to change. Please feel free to contact the Senior Center at (631) 727-3200 if you find information in this guide that has changed, or if there are additional resources that should be included in our next edition.

If you have any questions regarding the resources listed in the guide or if you would like more information on organizations or services, please contact the Senior Center at (631) 727-3200. They will be happy to assist you!

Sincerely,

TOWN OF RIVERHEAD
Senior Citizen Advisory Council

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ANIMAL & PET SERVICES

IF YOUR PET GETS LOST, BE SURE TO CONTACT ANIMAL HOSPITALS AND ANIMAL SHELTERS!

ANIMAL CONTROL

If you have found a stray or injured animal, please call Animal Control immediately.

Town of Riverhead Animal Control	(8AM-4PM Daily)	(631) 765-1811 x2
Emergency (Riverhead Police)	(After 4PM, Wknds, Holidays)	(631) 727-4500

Riverhead Town Animal Shelter
324 Church Street, Aquebogue
Operated by: **North Fork Animal Welfare League (NFAWL)**
Gabby Glantzman, Executive Director

The Town of Riverhead responds to animal incidents ranging from loose or stray dogs, wild animals, dangerous animals, or animals in distress within the township. NFAWL Animal Control Officers enforce ordinances needed to protect the health, safety, and welfare of Town of Riverhead residents by regulating the ownership of animals. The shelter houses stray and abandoned animals and is managed by a dedicated, compassionate NFAWL staff and volunteers who make every effort to adopt them out to loving homes. Website: northforkanimalwelfareleague.org Email: manager@nfawl.org

ANIMAL HOSPITALS

If you have a veterinary emergency, please call your local veterinarian or veterinary emergency hospital.

Animal Hospital of Riverhead 1182 W Main St, Riverhead, NY 11901 Dr. Mandip S. Lachhar, DVM Emergency Services available on Sundays 9AM-11AM. Services: Full-service veterinary medical facility for Cats & Dogs Special Services: Grooming, Indoor/Outdoor Boarding, Other special services (i.e. Ultrasound, echocardiograms, endoscopy, etc.) are available when needed. Website: www.ahofr.com Email: ranimalhosp@aol.com	(631) 727-2009 <i>*Senior and Military discounts available</i>
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Aquebogue Veterinary Hospital 357 Main Rd, Aquebogue, NY 11931 Dr. Richard J. Hanush, DVM Services: Full-service veterinary medical facility for Cats & Dogs Special Services: Boarding, Other special services (i.e. Ultrasound, echocardiograms, endoscopy, etc.) are available when needed. Website: www.aqueboguevet.com Email: rhanusch@aol.com	(631) 722-4242
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East End Veterinary Emergency & Specialty Center

(631) 369-4513

67 Commerce Drive, Riverhead, NY 11901

**Senior and Military discounts available*

Dr. Rick Rothman, DVM

Emergency Services available DAILY, 24 hours a day, seven days a week.

Specialized emergency, critical care and referral medical facility for dogs, cats and exotic pets.

Services: Emergency / Critical Care - 24 Hour Emergency Care, Intensive Care Unit, Full-Service Medical and Referral facility for Cats, Dogs & exotic pets.

Special Services: Veterinary Specialists, Canine Physical Rehab, Hyperbaric Oxygen Therapy, Oncology, *Veterinarian, and trained Licensed Veterinary Technicians (LVT's)* are always in attendance. Website: www.pet-er.com

Gibbons Veterinary Hospital

(631) 929-5836

6144 NY-25A #22, Wading River, NY 11792

**Senior and Military discounts available*

available

Dr. Matthew Gibbons, DVM

Services: Full-service veterinary medical facility for cats & dogs

Special Services: Bereavement Counseling, Continuing Education for clients, Pet CPR/First Aid.

Other special services (i.e. Ultrasound, echocardiograms, endoscopy, etc.) are available when needed.

Website: www.gibbonsveterinaryhospital.com

ANIMAL SHELTERS & OTHER SERVICES

Ada Howe Kent Memorial Shelter Inc.

(631) 727-5731 Shelter

2259 River Rd, Calverton, NY 11933

(631) 727-7797 CLINIC

Pamela A. Green, Executive Director

**Senior and Military discounts available*

available

A Private, not-for-profit IRS 501(C)(3) tax-exempt humane society that provides a haven for homeless, abused, and abandoned animals until new homes can be found.

Services: Adoptions, Low-Cost Spay/Neuter Clinic, Low-Cost Veterinary Clinic

Special Services: Animal Rescue, Cat Retirement Home, Pet Therapy Program (at Skilled Nursing Facility at Peconic Bay Medical Center), Humane Education, Sponsor-a-Pet Program, Volunteer Program, *trained Licensed Veterinary Technicians (LVT's)*

Website: www.kentanimalshelter.com Email: info@kentanimalshelter.com

BIDEAWEE Adoption Center & Animal Hospital

(631) 325-0280

118 Old Country Road, Westhampton, NY 11977

(866) 262-8133

Services: Adoptions, veterinary care, training, volunteering, memorial programs, and grief counseling. Website: www.bideawee.org Email: bideawee@bideawee.org



Humane Society of the United States (HSUS)

(845) 707-5350

A not-for-profit IRS 501(C)(3) tax-exempt organization and is the nation's largest and most effective animal protection organization. Supports animal welfare legislation, fights animal cruelty in all forms, rescues animals in danger, and engages citizens to promote the protection of animals.

Services: Provides hands-on care and services, education, and training for local organizations.

Leading animal advocacy organization combating large-scale cruelties such as puppy mills, animal fighting, factory farming, seal slaughter, horse cruelty, captive hunts, and the wildlife trade. Shelter Pet Project helps residents find a pet to adopt from local shelters.

Website: www.humanesociety.org/about/state/new_york/ Email: bshapiro@humanesociety.org

To report a case of animal cruelty, neglect or abuse, please contact your local law enforcement agency: Riverhead Police Department, (631) 727-4500

North Fork Animal Welfare League (NFAWL)

Riverhead Shelter (631) 765-1811 x2

Gabby Glantzman, Executive Director

Southold Shelter (631) 765-1811 x1

A not-for-profit IRS 501(C)(3) tax-exempt corporation that promotes the welfare of ALL animals.

Services: Provides all animal care and controlled sheltering services for the Towns of Riverhead and Southold; providing a haven for homeless, abused and abandoned animals until new homes can be found. NFAWL offers a comprehensive array of services for both the animals and their caretakers in our community. Website: northforkanimalwelfareleague.org Email:

manager@nfawl.org

Riverhead Foundation for Marine Research & Preservation

(631) 369-9840

467 E. Main St., Riverhead, NY 11901

Stranding Hotline: (631) 369-9829

A not-for-profit IRS 501(C)(3) tax-exempt organization that operates the New York State Marine Mammal and Sea Turtle Rescue Program. Website: <http://www.riverheadfoundation.org>

Email: To report a sighting by email: sightings@riverheadfoundation.org. Please provide location, details, your contact information, and pictures if possible.

SAVES, Inc. (Spay, Alter, Vaccinate Every Stray)

(631) 722-0015

PO Box 1631, Riverhead, NY 11901

A not-for-profit IRS 501(C)(3) tax exempts all volunteer animal rescue groups serving the Townships of Southold and Riverhead. Website: www.savesnorthfork.com Email:

Savesnorthfork@gmail.com

The STAR Foundation

24 Hrs (631) 736-8207

PO Box 519, Middle Island, NY 11953

A not-for-profit IRS 501(C)(3) tax-exempt all-volunteer organization, dedicated to the welfare of domestic ***and wild animals***. Our goal is to provide a safe haven for every injured or orphaned Long Island animal in need of medical care, rehabilitation, or humane euthanasia, and to return as many healthy animals as possible to their natural habitat. (Domestic and exotic pets rescued for adoption) Website: www.savetheanimalsrescue.org Email: info@savetheanimalsrescue.org

Suffolk County SPCA

(631) 382-7722

Society for the Prevention of Cruelty to Animals

Roy Gross, Chief Executive Director

A not-for-profit IRS 501(C)(3) tax-exempt corporation that promotes the welfare of all animals, protects them from abuse, neglect and abandonment, investigates complaints of animal cruelty or neglect and enforces anti-cruelty laws. If you suspect any mistreatment, abuse, or blood sports activities involving animals, please call the Suffolk County SPCA and you can also contact the Riverhead Police Department. All calls will be kept confidential.

Services: humane education, spay/neutering programs, feral cat program, free rabies vaccination clinics, adoption clinics, mobile veterinarian clinic vehicle.

Website: www.suffolkspca.org

WILDLIFE

Important note on handling sick or injured wildlife: If you discover sick or injured wildlife, please contact a rehabilitator immediately for advice on safe handling, both for your sake and for the animal. Some animals require special handling, while others may have diseases that can be transferred to people. Extra precautions should be taken around bats, raccoons or skunks as these species have a higher risk of carrying rabies, which can be transmitted to humans and pets.

Evelyn Alexander Wildlife Rescue Center

Hotline: (631) 728-WILD (9453)

228 W. Montauk Highway, Hampton Bays, NY 11946

Office: (631) 728-4200

The center is a not-for-profit corporation providing rehabilitation services and education to raise public awareness of the factors that threaten wild animals impacted by encroachment of humans on their habitat. Animals they help are: Birds: Raptors, Song Birds, Waterfowl; Mammals: Deer, Opossums, Squirrels, Bunnies, Foxes; and Reptiles: Turtles, Snakes.

Website: <https://www.wildliferescuecenter.org/>

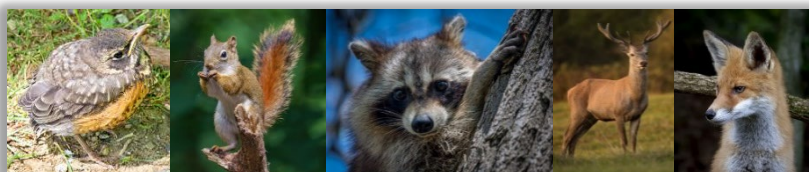
NYS Department of Environmental Conservation (DEC)

Wildlife rehabilitators are licensed by DEC to care for injured or orphaned wildlife for release back into the wild. Rehabilitators volunteer their time and do not receive funding for expenses associated with their services (veterinary care, food, medicine, etc.).

To find a wildlife rehabilitator for all wildlife, go to the NYS DEC website:

https://www.dec.ny.gov/cfmx/extapps/sls_searches/index.cfm?p=live_rehab

Note: You may have to contact more than one rehabilitator. Not all rehabilitators may be able to accept every injured or orphaned animal due to limited space or resources.



DISABLED SERVICES

Abilities Inc. & Nathaniel Kornreich

(516) 465-1400

Technology Center at Viscardi Center

201 I.U. Willets Road, Albertson, NY 11507

The Center provides a hands-on lab for training, evaluations, education, assistance, counseling to enter the job market or return to work. These programs empower all ages to improve their quality of life. Email: info@viscardicenter.org

AHRC Suffolk

214 Old Riverhead Road, Westhampton Beach, NY 11978

(631) 288-0450

2900 Veterans Memorial Highway, Bohemia, NY 11716

(631) 585-0100

AHRC (Association for Habilitation and Residential Care) supports the intellectually and/or developmentally challenged individuals with educational and vocational programs in day and residential settings. Job training and related services are part of the many resources. Respite program is offered. Door-to-door transportation services is provided. Website: www.ahrcsuffolk.org

American Foundation for the Blind

(212) 502-7600

2 Penn Plaza, Suite 1102, New York, NY 10121

This is a comprehensive site that offers professional development, assessments, counseling, daily living, computer, employment skills, etc. to lead an independent life. Vision Aware lists websites to assist with adjustment and for changes in adapting your home for safe living. There are programs on vision and resources/technology to assist those persons, who are blind or visually impaired and their families, as well as those who professionally assist them. Website: www.afb.org
(See the Special area on the website for seniors and also Career Connect for job seekers.)

American with Disabilities Act

(800) 514-0301

Website: www.ADA.gov

(800) 514-0383

East End Disabilities Associates

(631) 369-7345

107 Roanoke Avenue, Riverhead, NY 11901

Various services include programs, residential care, vocational, and daily skills. Verify when respite is available. Website: www.eed-a.org

Family Service League

(631) 369-0104

208 Roanoke Avenue, Riverhead, NY 11901

There are a variety of services: counseling programs for caregiver support, persons with disabilities, persons with addictions and or anger management, those with various situations such as, housing and or nutritional needs, nursing home transitions, and services for those with special needs, etc. Ask about programs in Spanish. Website: www.fsl-li.org

Guide Dog Foundation-Blind Inc.

(631) 930-9000

371 E. Jericho Turnpike. (Main St., Rt. 25), Smithtown, NY 11787

(800) 548-4337

People with disabilities learn how to live an independent life and request special training and a guide dog. Volunteers are needed to train puppies for this life-giving purpose. Applicants must be legally blind. Website: www.acb.org Email: info@guidedog.org

Helen Keller Services for the Blind

(631) 424-0022

1767 Veterans Memorial Highway, Ste. 18, Islandia, NY 11749

This is a social service organization and they offer support and training for people and employment services. Materials are sent to eligible individuals.

Website: www.Helenkeller.org Email: info@helenkeller.org

National Association of the Deaf

(301) 587-1788

TTY: (301) 587-1789

The staff provides an operator to send Relay messages by phone call to the hearing-impaired person to another person or business. Website: www.nad.org

Rise Life Services

(631) 727-6220

901 E. Main Street, Suite 508, Riverhead, NY 11901

Provides services for people with various intellectual and developmental disabilities and mental health challenges who live on the East End of Long Island. Counseling and job training skills are available. Website: riselifeservices.org Email: info@riselifeservices.org

Riverhead Free Library

(631) 727-3228 Ext.100

330 Court St, Riverhead, NY 11901

Free tax programs, large print books, digital materials, talking books, programs, concerts, computer learning, borrow books on your tablet, etc.

Suffolk County Social Services

(631) 852-3500

893 E. Main Street, Riverhead, NY 11901

Offers comprehensive services such as temporary housing, Medicaid, HEAP, SNAP, welfare, help with buying food, and a wide variety of services for seniors, including:

- Health insurance information, counseling, and assistance (HIICAP)
- NY Connects-Information on long-term care services and support and assistance in linking to these services
- Legal assistance
- Nutritional services
- Help with the purchase of prescription drugs

Talking (Audio) Books:

(212) 206-5400

Andrew Heiskell Braille and Talking Book Library

40 West 20th Street, New York, NY 10011

Books and downloads available at talkingbooks@nynypl.org

Suffolk Cooperative Library System (SCLS)

(631) 286-1600

627 North Sunrise Service Rd., Bellport, NY 11713

Order audiobooks, magazines, and equipment. Applications are available at member libraries and on the internet. SCLS houses the Long Island Assistive Technology Center in Bellport. This Center provides hands-on demonstrations of assistive technology for people living with vision loss.

Helpful Links:

www.ADA.gov (Americans with Disabilities Act)

www.destinationaccessible.com (Detailed accessibility descriptions of leisure locations.)

www.ablenews.com (Newspaper for people with disabilities.)

EDUCATION

ESBOCES - HB Ward Technical Center – Riverhead

(631) 369-8100

970 N Griffing Ave, Riverhead, NY 11901

Eastern Suffolk BOCES offers adult education with a variety of comprehensive programs tailored to meet the occupational and educational needs of adults.

Website: www.esboces.org

Suffolk County Community College

(631) 548-2500

Eastern Campus, 121 Speonk Riverhead Rd, Riverhead 11901

Website: www.Sunysuffolk.edu

Credit/noncredit courses. Two-year degree or continuing education.

East End Arts Community School of the Arts

(631) 369-2171

141 East Main Street, Riverhead, NY, 11901

Classes in painting, drawing, art history, music, photography & more.

Website: Eastendarts.org/school/ Email: education@eastendarts.org



ELECTED OFFICIALS

FEDERAL GOVERNMENT

PRESIDENT

Joseph R. Biden
The White House
1600 Pennsylvania Avenue, Washington, DC 20500
(202) 456-1414
email via website: www.whitehouse.gov/contact/
www.whitehouse.gov/administration/president-biden/

VICE PRESIDENT

Kamala Harris
The White House
1600 Pennsylvania Avenue, Washington, DC 20500
(202) 456-1414
email via website: www.whitehouse.gov/contact/
www.whitehouse.gov/administration/vice-president-harris/

UNITED STATES SENATORS

Representing New York
Charles E. Schumer
Long Island Office:
145 Pinelawn Road, Suite 300, Melville, NY 11747
(631) 753-0978
Email via website:
www.schumer.senate.gov

Kirsten E. Gillibrand
Long Island Office:
155 Pinelawn Road, Suite 250 North Melville, NY 11747
(631) 249-2825
Email via website:
www.gillibrand.senate.gov/contact/email-me
www.gillibrand.senate.gov

REPRESENTATIVES IN CONGRESS

The US House of Representatives
1st Congressional District
Nick LaLota

Main District Office:
31 Oak Street, Suite 20, Patchogue, NY 11772
(631) 289-1097

East End Office:
30 West Main Street, Suite 201, Riverhead, NY 11901
(631) 209-4235
Tues, Wed, Thurs, 10am-2pm, by appointment only
email via website: zeldin.house.gov/contact

NEW YORK STATE GOVERNMENT

NEW YORK STATE GOVERNOR

Kathleen C. Hochul
The State Capitol, Executive Chamber
Albany, NY 12224
(518) 474-8390
Email via website
www.governor.ny.gov/content/governor-contact-form/
www.governor.ny.gov

Suffolk County Representative
Office of the Governor
250 Veterans Memorial Hwy, Hauppauge, NY 11788
(631) 952-6583

NEW YORK STATE COMPTROLLER

Thomas P. DiNapoli
110 State Street, Albany, NY 12207
(518) 474-4044
email: contactus@osc.ny.gov
www.osc.state.ny.us

NEW YORK STATE ATTORNEY GENERAL

Letitia James
The State Capitol, Albany, NY 12224
(800) 771-7755
Long Island Address:
300 Motor Pkwy., Suite 210, Hauppauge, NY
11788-5127
(631) 231-2401
email from website: ag.ny.gov

NEW YORK STATE SENATOR

Anthony H. Palumbo
NYS Senate – District 1
400 W. Main St., Suite 201, Mt. Sinai, NY 11766
(518) 455-2585, In Albany: Rm. 604
(518) 455-3121
email: palumbo@nysenate.gov

NEW YORK STATE ASSEMBLY MEMBER

Jodi Giglio, NYS Assembly – District 2
30 West Main St., Suite 103, Riverhead, NY 11901
(631) 727-0204
In Albany: Rm. 546
(518) 455-5294
email: giglioj@nyassembly.gov

SUFFOLK COUNTY GOVERNMENT

COUNTY EXECUTIVE

Ed Romaine
H. Lee Dennison Bldg.
100 Veterans Memorial Hwy.
P.O. Box 6100, Hauppauge, NY 11788-0099
(631) 853-4000
County Center County Rd 51, Riverhead NY 11901-3397
(631) 852-1600
county.executive@suffolkcountyny.gov

COUNTY COMPTROLLER

John M. Kennedy, Jr.
H. Lee Dennison Bldg., 9th Fl.
100 Veterans Memorial Hwy. Hauppauge, NY 11788-0099
(631) 853-5040
comptroller@suffolkcountyny.gov

COUNTY CLERK

Vincent Puleo
310 Center Drive Riverhead, NY 11901
(631) 852-2000
Vincent.Puleo@suffolkcountyny.gov

COUNTY DISTRICT ATTORNEY

Raymond A. Tierney
Arthur M. Cromarty Court Complex
200 Center Drive, Riverhead NY 11901
(631) 853-3185
infoda@suffolkcountyny.gov

COUNTY SHERIFF

Errol Toulon, Jr.
Riverhead Correctional Facility
100 Center Drive Riverhead, NY 11901
(631) 853-4161
Suffolk_Sheriff@suffolkcountyny.gov

SUFFOLK COUNTY LEGISLATOR

Catherine Stark
Suffolk County Legislator – District 1
423 Griffing Ave., Suite 2 Riverhead, NY 11901
(631) 852-3200
catherine.stark@suffolkcountyny.gov

SUFFOLK COUNTY BOARD OF ELECTIONS

P.O. Box 700
Yaphank, NY 11980-0700
(631) 852-4500 TTY: (631) 852-4540

TOWN OF RIVERHEAD GOVERNMENT

Riverhead Town Hall
4 W. Second Street, Riverhead, NY 11901
631-727-3200
www.townofriverheadny.gov

ELECTED OFFICIALS

Town Supervisor

Timothy Hubbard Ext. 655

Town Council Members

Joann Waski Ext. 223
Robert Kern Ext. 224
Kenneth T. Rothwell Ext. 225
Denise Merrifield Ext. 226

Town Assessors

Laverne Tennenberg Ext. 259
Meredith Lipinsky Ext. 254
Dana Brown Ext. 258

Town Clerk

James M. Wooten Ext. 260

Tax Receiver

Laurie Zaneski Ext. 247

Town Justice

Judge Sean Walter Ext. 245
Judge Lori Hulse Ext. 246

Hwy Superintendent

Michael Zaleski Ext. 228

***** EMERGENCY call 911 *******

EMERGENCY INFORMATION

ANIMAL EMERGENCIES

Animal Control – Town of Riverhead

(631) 369-6189 (8AM-4PM)

Emergency Animal Services (Riverhead Police)

(631) 727-4500 (After 4:00 PM, Wknds & Holidays)

The Town of Riverhead responds to Animal incidents ranging from loose or stray dogs, wild animals, dangerous animals, or animals in distress.

East End Veterinary Emergency & Specialty Center

(631)369-4513

Riverhead Animal Hospital (Sundays 9AM-11AM Only)

(631) 727-2009

Suffolk County SPCA (Society for the Prevention of Cruelty to Animals)

(631) 382-SPCA (7722)

CRISIS INTERVENTION

AL-Anon Family Group

(631) 669-2827

24 hour hotline – counseling for groups and children of alcoholics.

Alcoholics Anonymous

(631) 669-1124

APS (Adult Protective Services)

(631) 854-3195, 6, 7

Suffolk County Provides services for persons over 18 who are physically or mentally impaired and who are in a situation where they are harmed or threatened with harm by the actions of themselves or others. This often involves the frail elderly and adults who are physically or mentally disabled, seriously ill or alcohol/substance abusers. Potential clients have no one able or willing to help them meet their essential needs such as food, clothing, shelter, and medical care. Any concerned person or agency should make a referral for services using the three numbers provided above. All calls are confidential and may be made anonymously. For additional information, visit: www.ocfs.state.ny.us/main/psa/

Child Protective Services

(800) 342-3720

Conexion Spanish Speaking Hotline Service

(631) 751-7423 (24 hours)

Bi-lingual mental health hotline services for assistance, referral, and support. www.responsehotline.org



Brighter Tomorrows

(631) 395-1800

Provides emergency shelter and support services to victims of domestic violence and their children.

Brighter Tomorrows Non-Residential Program

(631) 395-3116

Provides court advocacy, transportation, counseling, support groups, information, referrals and Child Witness of Domestic Violence Program.

National Domestic Violence Hotline

(800) 799-7233

New York State Domestic Violence

(800) 942-6906

Español 9AM-5PM (800) 942-6908

Suffolk County Coalition Against Domestic Violence

(631) 666-8833 (24 hours)

TTY: (800) 233-3626

Provides emergency shelter and supportive services for battered women. Counseling and legal referrals for women and children. Bi-lingual Website: www.sccadv.org

The Retreat

(631) 329-4398

(631) 329-2200 HOTLINE

Domestic violence services and education to families on the East End of Long Island. Programs include a residential shelter for adults and children, a 24-hour domestic violence hotline, individual and group counseling, legal advocacy, and violence prevention education programs. All services are free of charge to The Retreat clients.

Suffolk County Domestic Violence Unit

(631) 853-4138

District Attorney's Office, Cohalan Court Complex, 400 Carleton Ave. Central Islip, NY

Mental Health Hotline

(631) 544-2222 (24 hours)

Mobile Crisis Team

(Adult, 18 or older) (631) 952-3333 (24 hours)

(Under 18) (631) 370-1701 (24 hours)

Response of Suffolk County, Inc. Crisis Hotline

(631) 751-7500 (24 hours)

Substance Abuse Hotline

(866) 657-4357

(631) 979-1700 (24 hours)

The Suffolk County Dept of Health Services has partnered with the Long Island Council on Alcoholism and Drug Dependence (LICADD) to operate a 24/7 hotline that will connect callers to treatment services. LICADD works collaboratively with the Suffolk County Communities of Solution (COS) provider network to ensure timely access to quality substance abuse care.

Suffolk County Crime Victims Center at PFML

(631) 689-2672 Office

Rape Crisis Services and Crime Victim Center

(631) 332-9234 (24 hours)

Suffolk County Department of Health Services

(631) 854-0000

Suffolk County Dept. of Health Services provides counseling, advocacy, court accompaniment, assistance in reimbursement for expenses related to the crime and information and referrals. Español and multilingual services.

Suffolk Mobile Mental Health Crisis Team

(631) 952-3333 (24 hours)

Suffolk County Dept. of Health Services offers crisis intervention services to individuals in the Community who are experiencing psychiatric/emotional problems. The team will make referrals for after-care if necessary or arrange for hospitalization.

Suffolk County Department of Social Services

(631) 852-3500 (DSS)

893 E. Main Street, Riverhead, NY 11901

(631) 854-9963

(Millbrook Office Complex) Must apply in person, 8AM-3PM, M-F

Suffolk County Temporary Housing Assistance Unit

(631) 854-9547

Emergency After 4:30PM, wknds & holidays

(631) 854-9100

Toll Free

(866) 494-6873

Lifeline National Suicide Hotline

(800) 273- 8255 (24 hours)

Bi-lingual hotline provides assistance, referral, and support

National Suicide Prevention

(800) SUICIDE (784-2433)

TTY: (800) 799-4TTY (4889)

Northeast Psychology Association

(631) 271-3870

Response of Suffolk County Inc.

(631) 751-7500 (24 hours)

Suicide Prevention Coalition of Long Island (SPCLI) www.preventsuicideli.org

Helpful resources, provides education about suicide to the public and professional community on Long Island.

Victim Information & Notification Service of NYS

(888) 846-3469 (24 hours)

New York State hotline for crime victims, including victims of domestic violence, gives them the ability to track the jail custody status of their offenders and register to be notified, via phone or e-mail, of their pending release. www.vinelink.com

Victims Information Bureau of Suffolk (VIBS)

(631) 360-3606 (24 hours)

(631) 360-3730 9AM-5PM M-F

Provides counseling, advocacy, programs, and assistance to victims of domestic violence, rape, and sexual assault, elder abuse, child sexual abuse, and human trafficking www.vibs.org



HEATING & UTILITY EMERGENCIES

Cablevision: Optimum – Riverhead (631) 727-6300

Electric: PSEG Long Island (800) 490-0025
Customer Assistance (631) 755-6000

Emergency Contact / Report an Outage / Downed Lines (800) 490-0075 or (631) 755-6900

CRITICAL CARE PROGRAM (PSEG) 1-800-490-0025

You can participate in PSEG’s Critical Care Program if you or a family member depends on life-support equipment that requires electricity. Download and complete the necessary forms at <https://www.psegliny.com>. Must provide a medical certificate from a doctor, local Board of Health, nurse practitioner or physician assistant. Participation in the Critical Care Program does not guarantee priority power restoration.

Gas: National Grid (800) 490-0045, or (631) 755-6200

Heating & Repair: Suffolk County Office for the Aging Dept. of Social Services
HEAP (Home Energy Assistance Program)
Age 60 and over, or disabled: (631) 853-8326

Hotline
Under age 60: (631) 853-8820
Emergencies after 4:30 and on weekends: (631) 854-9100

Sewer: Riverhead Sewer District (631) 727-3069

Water: Riverhead Water District (631) 727-3205

MISCELLANEOUS EMERGENCY SOURCES

American Red Cross (877) 733-2767

Federal Emergency Management Agency (FEMA) (800) 621-3362

New York State Emergency Management Office (518) 292-2200

New York State Police NON-EMERGENCY (631) 537-0237

Poison Control (Including Poisonous Plants) (800) 222-1222
TTY: (212) 689-9014

Riverhead Fire Department NON-EMERGENCY (631) 727-2751

Riverhead Police NON-EMERGENCY (631) 727-4500

Salvation Army (631) 727-3338



Suffolk County Department of Social Services (DSS)	(631) 852-3500
893 E. Main St. Riverhead NY 11901	(631) 854-9963
(Millbrook Office Complex)	
Emergency After 4:30PM, wknds & holidays	(631) 854-9100
Temporary Housing Assistance Unit	(631) 854-9547

Must apply in person, 8 AM-3 PM - M-F. Offers comprehensive services such as Medicaid, SNAP, HEAP, Temporary Assistance, Child Protective Services, Adult Protective Services, Foster Care, Child

Preventative Services, Adoption, Child Care, Child Support Enforcement, and a wide variety of services for seniors, including:

- Health insurance information, counseling, and assistance (HIICAP)
- NY Connects-Information on long-term care services and support and assistance in linking to these services.
- Legal assistance.
- Nutritional services.
- Help with the purchase of prescription drugs.

Emergency Assistance for Adults (EEA) - helps meet emergency financial needs of people eligible for, or who are receiving Supplemental Security Income (SSI). EAA provides assistance in hardship situations, such as replacing lost, stolen, or not received SSI checks, providing funds to cover food needs, or to prevent eviction or utility shut-off.

Suffolk County Health Services	(631) 854-0000
Emergencies after 5PM & Weekends	(631) 852-4820
Public Health Hotline	(631) 787-2200
Suffolk County Sheriff 's Department	(631) 852-2288

Add your personal emergency contact information here:

Physician (1) _____

Physician (2) _____

Friend/Family Member: _____

Friend/Family Member: _____

NOTES:

EMERGENCY PREPAREDNESS

Emergency Preparedness Information or Questions, Call: (631) 727-4500 EXT. 315

In the event of an evacuation or emergency, Suffolk County provides shelters for you and your pet. For more information on sheltering, please contact the Suffolk County Office of Emergency Management at (631) 852-4900.

CREATE AN EMERGENCY PLAN

- Meet with household members to discuss the dangers of fire, severe weather and other emergencies.
- Discuss how to respond to each disaster that could occur.
- Discuss what to do about power outages and personal injuries.
- Draw a floor plan of your home and mark 2 escape routes from each room
- Learn how to turn off water, gas, and electricity at main switch.
- Post emergency telephone numbers.
- Teach children how to make long distance telephone calls.
- Pick 2 meeting places:
 - Near your home in case of a fire
 - Outside your neighborhood in case you cannot return home after a disaster.
- Take a basic First Aid and CPR class
- Keep family records in a water and fireproof container.

PREPARE A DISASTER SUPPLIES KIT - Include the following:

- A supply of water equaling one gallon. Store the water in sealed, unbreakable container.
- A supply of non-perishable packaged or canned food and a non-electric can opener.
- A change of clothes, rain gear, and sturdy shoes.
- Blankets or sleeping bags
- A first aid kit and prescription medication.
- A battery powered radio, flashlight, and extra batteries.
- Credit cards and cash
- An extra set of keys
- A list of family physicians.
- A list of important family information
- Special items for infants, elderly, or disabled family members. of family physicians
- Special items for infants, elderly or disabled family members.

STAY INFORMED

Cablevision Channel 62 – Weather Channel

WRIV.1390.AM

WLNG 92.1 FM

Riverhead Storm Hotline

General Information

(631) 727-3200 Ext. 767

(631) 727-4500 Ext. 315

IF YOU NEED TO EVACUATE -- Follow instructions of local officials.

- Listen to a battery-powered radio *for the location of emergency shelters*.
- Wear protective clothing and sturdy shoes.
- Take your Disaster Supplies Kit
- Lock your House
- If you have time, use travel routes specified by local officials.
- Shut off water, gas, and electricity, if instructed to do so.
- Let others know when you left and where you are going.
- Make arrangements for your pets.

When you arrive at the shelter, you and your other family members should have the following items with you:

- Photo ID
- Medications
- Photocopies of important documents (insurance policies, prescriptions, ID, credit cards, etc.).
- Sanitation and hygiene items.
- Cash in small denominations
- Battery-powered/ AM/FM/Weather Band radio with extra batteries
- Flashlight with extra batteries
- Basic first aid kit
- Bedding and extra clothing
- Items for infants.

AFTER THE STORM

Listen to your local officials. Only return to areas that have been evacuated when told to do so. Use extreme caution. Document all damage with photos if possible.

SPECIAL NEEDS RESIDENTS

If you cannot stay in a regular shelter due to a medical condition, please contact the general information number (631) 727-4500 Ext. 315 or visit the Town website for a *Special Needs Application* and more information.

**** SPECIAL NEEDS EVACUATION APPLICATION (RIVERHEAD) - SEE APPENDIX A.**

**** EMERGENCY REGISTRY FORM (RIVERHEAD FD) - SEE APPENDIX B**

**** PREPARING MAKES SENSE FOR OLDER AMERICANS - SEE APPENDIX E**



PLAN AHEAD FOR PET SHELTERING

When disaster strikes and you must evacuate, the most important thing you can do for your pet(s) is to have a plan for their safety too. Pets are not allowed in public shelters in Suffolk County for health and space reasons and the Town's animal shelter is not equipped or large enough to handle the sheltering of animals during a disaster. Therefore, it is incumbent on the owner to find a Pet Friendly Shelter for their pet during a disaster.

PREPARE BEFORE THE STORM/DISASTER:

- Make sure that your pet(s) is current on their vaccinations. Pet shelters may require proof of vaccines.
- Have a current photograph of you and your pet.
- Keep a collar with a securely attached ID tag on your pet and have a leash on hand to control your pet.

Pet Disaster Supply Kit

When you bring your pet(s) to a designated pet-friendly shelter, you must have the following with you, clearly marked, with the owner's and pet's identification (including cage/carrier):

- Written proof of vaccinations from your veterinarian during the past 12 months.
- Proper ID collar and up-to-date rabies tag.
- Carrier or cage of sufficient size for the pet to stand, stretch and turn around.
- A blanket or bed (that will fit in the cage) to keep your pet comfortable.
- Leash and muzzle to help control the pet.
- Ample food, water, and bowls.
- Any necessary medications and copies of medical records.
- Kitty litter & litter box for cats, plastic disposable gloves, and trash bags for handling waste.
- A cover for cat and bird carriers/cages.
- Your pet's favorite toy.

Identify a Shelter

Don't wait for the disaster to be here. Find out now where you will take your pet. Check with local kennels, veterinarians, and motels/hotels that are pet friendly.

Contact for More Information & Locations of Shelters

Suffolk County Office of Emergency Management

(631) 852-4900

Website: www.suffolkcountyny.gov

Email: SCDFRES@SuffolkCountyNY.gov

Stay Informed and Be Prepared to Leave

If you are sheltering your pet, do so well before the storm arrives and don't forget your ***Pet Disaster Supply Kit***. Plan your evacuation strategy and don't forget your pet! Specialized pet shelters, kennels, veterinary clinics and friends and relatives who are out of harm's way are ALL potential refuges for your pet during a disaster.

PET FRIENDLY SHELTER INFORMATION

In the event of an evacuation or emergency, Suffolk County provides a pet-friendly shelter where **you and your pet** can go. The shelter is available for **dogs, cats and birds only**.

What is a Pet Friendly Shelter?

A pet friendly shelter is defined as a location where the pet owners and their pets can be housed together or where the pets are adjacent to the owner's shelter. This type of sheltering enables the owner to care for their pet.

Who can I expect to see at a Pet Friendly Shelter?

Suffolk County CERT (Community Emergency Response Team) Volunteers and Suffolk County Employee Volunteers trained in Shelter Operations and Management will be responsible for managing the human portion of the Pet Friendly Shelter.

The Suffolk County Society for the Prevention of Cruelty to Animals (SC SPCA) will be responsible for managing the pet portion of the Pet Friendly Shelter.

What you will need to bring for yourself (and your family):

When you arrive at the shelter, you should have the following items with you:

- Photo ID.
- Medications.
- Photo copies of important documents (ie. insurance policies, prescriptions, ID, credit cards.)
- Sanitation and hygiene items.
- Cash in small denominations.
- Battery powered/crank AM/FM/Weather Band radio with extra batteries.
- Flashlight with extra batteries.
- Basic First Aid Kit.
- Bedding and extra clothing.
- Items for infants.



What you will need to bring for your pets:

- ***Pet Disaster Supply Kit*** with all of the items clearly marked with the owner's and pet's ID

What should I expect?

Upon arrival, your pet will be examined by a veterinarian to ensure that your pet's shots and vaccinations are current and that your pet is in good health and not a threat to the other animals in the shelter. Once accepted and registered into the shelter, you will be given a location to place your pet's cage/carrier and provided with a schedule to feed your pet and attend to your pet's needs. You will also be provided with the shelter rules and assigned a dormitory.

AFTER THE STORM/DISASTER:

- Walk pets on a leash until they become re-oriented to their home - Often familiar scents and landmarks may be altered and pets could easily be confused and become lost. Also, downed power lines and debris can all pose a threat for animals after a disaster.
- If pets cannot be found after a disaster, contact the Town's Animal Control Office at (631) 369-6189 to find out where lost animals can be recovered. Bring along a picture of your pet if possible.
- Monitor their behavior - After a disaster, animals can become aggressive or defensive.

IF YOU MUST LEAVE YOUR PET AT HOME DURING A DISASTER

- Confine your pet to inside your house, not the basement.
- Leave them loose with plenty of food and water.
- For a water supply, brace an accessible bathroom door open, remove the tank lid and raise the seat.
- Place a visible notice by the front door stating what animals are inside and where they can be located. Include where you can be located, your cell number and the veterinarian's name and telephone number.



MESSAGE from the Supervisor

Preparations for hurricanes are best made in advance. A major storm is overdue. The devastation caused by storms, such as **Sandy**, requires us to be prepared for hurricanes and major storms. The Town of Riverhead is ready for such emergencies. We want to encourage all residents and visitors to get ready by following three simple preparation rules:

1. **PLAN**
2. **PACK**
3. **PAY ATTENTION**

This brochure provides you with the basic steps you can take to help you and your family weather the storm. Additional information is on our web-site under Emergency Preparedness on the left.

Take a few moments now to organize your response and listen to officials when the storm comes. Any time spent now on emergency preparedness will be extremely beneficial to you and your loved ones.



Riverhead Town Board

Supervisor Tim Hubbard
Councilman Ken Rothwell
Councilman Bob Kern
Councilwoman Joann Waski
Councilwoman Denise Merrifield

Pet Owners

Identify a Shelter

Don't wait for the disaster to be here. Find out now where you will take your pet. Check with local kennels, veterinarians and motels/ hotels that are pet friendly.

Plan a Pet Disaster Supply Kit

- Proper identification including immunization records.
- Ample supply of food and water with bowls.
- A carrier or cage that locks securely.
- Newspaper or trash bags for clean-up.
- Medications with specific care instructions.
- Muzzle, collar and leash.
- First Aid Kit.

Stay Informed and Be Prepared to Leave
If you are sheltering your pet, do so well before the storm arrives and don't forget your supply kit.

72 Hour Rule

We must be able to sustain ourselves for at least 72 hours. It is recommended that you keep at least 3 days and up to 5 days of supplies on hand.

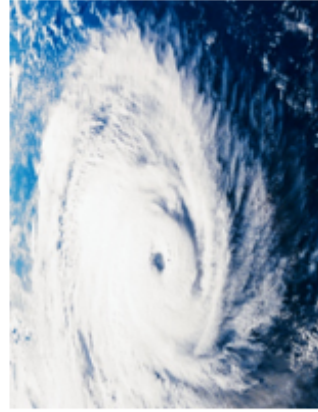
Grandma is right

An ounce of prevention is worth a pound of cure.

Town of Riverhead

Hurricane and Severe Storm

Preparedness



**An Important Guide to
Help Ensure the Safety
of Every Town
Resident and Visitor
During an Emergency**

Plan

Pack

Pay Attention

PLAN

Create an Emergency Plan **NOW**

- Meet with household members to discuss the dangers of fire, severe weather and other emergencies.
- Discuss how to respond to each disaster that could occur.
- Discuss what to do about power outages and personal injuries.
- Draw a floor plan of your home and mark 2 escape routes from each room.
- Learn how to turn off water, gas and electricity at main switch.
- Post emergency telephone numbers.
- Teach children how to make long distance telephone calls.
- Pick 2 meeting places:
- Near your home in case of fire.
- Outside your neighborhood in **case** you cannot return home after a disaster.
- Take a basic First Aid and CPR class.
- Keep family records in a water and fireproof container.

Special Needs Residents

If you cannot stay in a regular shelter due to a medical condition, please contact the general information number listed in this brochure or visit the Town's website for a **Special Needs Application** and more information.

PACK

Prepare a Disaster Supplies Kit **NOW**

- At least a 3-day supply of water (one gallon per person per day). Keep water in sealed, unbreakable containers.
- A supply of non-perishable packaged or canned food and a non-electric can opener. Include high energy food such as peanut butter, crackers or granola bars.
- A change of clothing, rain gear and sturdy shoes.
- Blankets or sleeping bags.
- A first aid kit, prescription medication and an extra pair of glasses/contacts and solution.
- A battery powered radio, flashlight and extra batteries.
- Identification, credit & ATM cards, cash, important family and insurance information.
- An extra set of car and house keys.
- A list of family physicians.
- Special items for infants or elderly.

Keep most of these items in a sturdy plastic tote in a safe place. Check and update your kit annually. Rotate your food items. All dated perishable food items should be checked and updated semiannually. **If you must evacuate take your kit with you.**

PAY ATTENTION

Stay Informed **ALWAYS**

Cablevision
Channel 22 Town
Channel 62 Weather

WRIV 1390 AM
WJNG 92.1 FM

Riverhead Storm Hotline
727-3200 ext. SOS (767)

General Information / Special Needs Information
727-4500 ext. 315

Additional Information
www.townofriverheadny.gov
www.ready.gov
www.dhs.gov/oem/safety-info/
www.suffolkcountyny.gov/FRES
www.redcross.org/get-help.html

Cablevision (Riverhead)
(631) 727-6300

Electric (PSEG)
(800) 490-0075

Gas (National Grid)
(800) 490-0045, or (631) 755-6200

Sewer (Riverhead Sewer District)
(631) 727-3069

Water (Riverhead Water District)
(631) 727-3205

American Red Cross (Open 24/7)
(877) 773-2767

IN AN EMERGENCY – CALL 911

EMERGENCY PREPAREDNESS – SUFFOLK COUNTY

Suffolk County Office of Emergency Management

(631) 852-4900

In the event of an evacuation or emergency, Suffolk County provides shelters for you and your pet.

In addition, the Suffolk County Office of Emergency Management has expanded the Special Needs Registry into a countywide registry for ALL residents to include those with special and/or functional medical needs. This secured encrypted registry is voluntary and free. It is designed to assist first responders and emergency planners in identifying those residents that may need assistance in evacuating and special sheltering during an emergency so that they may develop the necessary plans. It will also aid emergency planners in the development of shelter plans for those residents with Special and Functional Medical Needs, while enhancing communication to the end user and their emergency contacts.

THE SUFFOLK COUNTY SMART911 REGISTRY

This new Registry gathers information from Suffolk County Residents for use during emergencies, evacuations and sheltering operations.

Smart911 is designed to provide:

- Valuable lifesaving information to Emergency Responders during their response to a registered address. Identification of specific needs of residents requiring assistance during evacuations.
- Resources required to accommodate individuals during sheltering operations.
- The first line of defense against the effects of an emergency or disaster is personal preparedness. It is important for all residents to make their own Emergency Plans and provide for their own care and safety in an emergency. The Smart911 program provides residents with the ability to enhance the response of Emergency Responders, while assisting Suffolk County to better prepare for the community's needs during an evacuation or disaster situation.
- The information that you provide in your safety profile will also be used to identify the resources necessary to accommodate vulnerable individuals and their caregivers.

Who Should Register?

- Simply put...Everyone should have a safety profile.
- You should definitely register if you foresee any difficulty in getting to safety with family or friends, or to a Public Shelter during an Emergency Evacuation. If you are unable to register yourself, someone may register you on your behalf.

How Can I Register?

- If you are reading this on our Webpage, click on the green Smart911 icon or go to the County Website address: www.suffolkcountyny.gov, scroll to the bottom of the page and click on the Smart911 icon. If you are unable to register through the Website or don't have someone that can help you with the process, you may register by calling the Office of Emergency Management at 631-852-4900 during regular business hours (8 AM - 4 PM), Monday through Friday.
- You may register online or by submitting the paper registration form:
<https://www.suffolkcountyny.gov/Departments/FRES/Office-of-Emergency-Management/The-SuffolkCounty-Smart911-Registry>

****SUFFOLK COUNTY EMERGENCY PREPAREDNESS REGISTRY BROCHURE SEE APPENDIX C.**

EMERGENCY PROGRAMS

PROJECT LIFESAVER

In an emergency, caregivers must immediately notify the Suffolk County Sheriff's Office Project Lifesaver Emergency Response Line at 631-852-2791, and dial "911." Project Lifesaver is a rapid-response program that aids victims and their families who wander as a result of cognitive impairments, or other afflictions. Project Lifesaver clients wear a "watch-type" wristband transmitter (worn on the wrist, ankle or as a necklace), which emits a tracking signal.



Project Lifesaver is sponsored by the Suffolk County Sheriff's Office.

For more information, contact:
Sheriff Dr. Errol D. Toulon, Jr.
Suffolk County Sheriff's Office
Project Lifesaver Bureau
100 Center Drive, Riverhead, NY 11901
(631) 852-3003

How to enroll in Project Lifesaver

Enrollment applications can be obtained by calling (631) 852-3003. Your enrollment application must be completed and submitted to the Suffolk County Sheriff's Office at 100 Center Drive, Riverhead, N.Y. 11901. Once your application is reviewed, an appointment will be made for a home visit by a Project Lifesaver specialist from the Sheriff's Office.



EMPLOYMENT

One-Stop Employment Center Suffolk County Dept. of Labor

(631) 853-6600

Refers people 55 and older to job opportunities in the private sector. Income restricted.

Senior Community Service Employment Program (SCSEP) NYS Office for the Aging

1-800-342-9871

Federally funded, part-time community service employment training for unemployed, low-income individuals 55 and older.

Website: <https://www.ncoa.org/older-adults/money/work-retirement/SCSEP>

FRIENDLY PHONE CALLS

Retired Senior Volunteer Program (RSVP) of Suffolk (631) 979-9490 Ext. 21

Friendly call from a senior to another senior checking on their well-being and to briefly socializing with them. If you'd like to receive daily calls, please call "Telephone Reassurance."

Seniors Keeping in Touch: 'S.K.I.T.' (631) 727-3200 Ext.209

The Town of Riverhead gives seniors an opportunity to receive friendly, social calls on weekday mornings from other seniors at the Riverhead Senior Center. (See Appendix F)



Seniors Calling Seniors

'S.K.I.T.' is calling...
Seniors Keeping In Touch

"Because we care to know you are there!"

Listen each morning for your phone to ring

we want to know you are OK....

Chat if you'd like, then say goodbye....

we'll call you again the next day!

* Let us know if you would like to receive a Friendly Call each weekday morning.

* A Senior from the **Riverhead Senior Center** will call you each morning to say, "Hello!"

Call to Sign-Up

(631) 727-3200 Ext. 290

FUNERAL HOMES

Alexander-Rothwell Funeral Home (631) 929-4111

6447 Route 25A Wading River, New York 11792

McLaughlin Heppner Funeral Home (631) 727-3388

336 Marcy Avenue Riverhead

Tuthill-Mangano Funeral Home (631) 727-2403

406 East Main St. Riverhead, New York 11901

GOVERNMENT CONTACTS & RESOURCES

TOWN OF RIVERHEAD GOVERNMENT

Website: www.townofriverheadny.gov

TOWN HALL

4 W. Second Street, Riverhead, NY 11901

(631) 727-3200

Open 8:30am-4:30pm M-F

OFFICE OF THE SUPERVISOR

Tim Hubbard, Town Supervisor	Ext. 251	
Devon Higgins, Deputy Supervisor		Ext. 252
Debi Burkowsky, Chief of Staff		Ext. 654
Joann Cannon, Legislative Assistant		Ext. 655

TOWN BOARD MEMBERS

Denise Merrifield	Ext. 223
Robert Kern	Ext. 224
Kenneth T. Rothwell	Ext. 225
Joann Waski	Ext. 226
Diane Tucci, Town Board Coordinator	Ext. 253

DEPARTMENTS

Accounting	4 W. Second Street, Riverhead	(631) 727-3200 Ext. 627
Animal Control (NFAWL)	324 Church Street, Aquebogue	(631) 369-6189
Assessors	4 W. Second Street, Riverhead	(631) 727-3200 Ext. 255
Building & Planning	4 W. Second Street, Riverhead	(631) 727-3200 Ext. 213
Code Enforcement	4 W. Second Street, Riverhead	(631) 727-3200 Ext. 670
Community Development Agency	4 W. Second Street, Riverhead	(631) 727-3200 Ext. 238
Engineering	1295 Pulaski St., Riverhead	(631) 727-3200 Ext. 201
Fire Marshal	4 W. Second Street, Riverhead	(631) 727-3200 Ext. 601
Highway	1177 Osborne Ave., Riverhead	(631) 727-3200 Ext. 389
Information Technology	4 W. Second Street, Riverhead	(631) 727-3200 Ext. 280
Justice Court	210 Howell Ave., Riverhead	(631) 727-3200 Ext. 229
Municipal Garage	1412 Old Country Rd., Riverhead	(631) 369-2391
Personnel	4 W. Second Street, Riverhead	(631) 727-3200 Ext. 603
Police (Non-Emergency)	210 Howell Ave., Riverhead	(631) 727-4500
Purchasing	4 W. Second Street, Riverhead	(631) 727-3200 Ext. 271
Parks & Recreation	60 Shade Tree La., Riverhead	(631) 727-5744 Ext. 21
Sanitation	1295 Pulaski St., Riverhead	(631) 727-3200 Ext. 391
Senior Center	60 Shade Tree La., Riverhead	(631) 722-4444 Ext. 290
Sewer District	2 River Ave., Riverhead	(631) 727-3069
Tax Receiver	4 W. Second Street, Riverhead	(631) 727-3200 Ext. 248
Town Attorney	4 W. Second Street, Riverhead	(631) 727-3200 Ext. 651
Town Clerk	4 W. Second Street, Riverhead	(631) 727-3200 Ext. 262
Water District	1035 Pulaski St., Riverhead	(631) 727-3205 Ext. 234

TOWN OF RIVERHEAD ANTI-BIAS TASK FORCE

(631) 727-3200 Ext. 303

The Town of Riverhead Anti-Bias Task Force is a non-partisan group comprised of concerned citizens, government officials, representatives of law enforcement, education and clergy, all of whom work together to help create an anti-bias environment for the strengthening of social justice within the town. If you believe that you have experienced an incident of bias or know someone who has, we urge you to contact us. Please visit the Town of Riverhead website at www.townofriverheadny.gov to find the Anti-Bias Task Force Committee. Email: abtf@townofriverheadny.gov

TOWN OF RIVERHEAD SENIOR CENTER

60 Shade Tree Lane, Riverhead, NY

(631) 727-3200 Ext. 290

Open M-F 8am-4pm

The Senior Citizens Department has merged with the Recreation Department to form the new ***Department of Intergenerational Services*** located at the Senior Center. Their goal is still to help senior citizens maintain independence, wellness, and quality of life through programs and services that meet their present and future needs.

The Town of Riverhead Senior Center welcomes all senior citizens age 60 years and older who reside in the Town of Riverhead. It offers an abundance of invaluable resources and also provides the services of a senior care advocate who can assist seniors and their families with concerns regarding matters of health, housing and other issues of aging.

The center hosts a variety of programs, services and special events such as cooking competitions, dances, educational workshops, art classes and various health & wellness classes. Besides the myriad of services and programs available, the center offers a light breakfast and a hot, nutritionally balanced noontime meal, prepared and cooked on the premises Monday through Friday.

You are welcome to stop by to tour the facility or to review our programs and the many activities our seniors participate in. Please feel free to contact the Senior Center by calling **(631) 727-3200**. The center is open weekdays from 8:00 A.M. to 4:00 P.M.

SERVICES AND PROGRAMS

Activities, special events and bus trips planned throughout the month, include aerobics, chair exercise, line dancing, billiards, bingo, monthly luncheon/dances with DJ, Movie of the Week, trips, special shopping services to various stores and Farmers Market. Come in and meet new friends.... Share life experiences and stories at the Conversation Table, borrow a book from our Library, send an email or 'surf the web' in our Computer Room.

TRANSPORTATION SERVICES – EXT. 290

(Reservations must be made in advance.)

Dial a Ride – weekly food shopping and banking.

Daily Transportation – to and from the Center for daily activities and meals.

Medical Transportation – to doctors and medical appointments (within the Riverhead Township.)

BLOOD PRESSURE SCREENING

Blood pressure, weight and glucose screenings recorded and monitored every Tuesday morning from 9:30 to 11:45am.

HOME AIDE – EXT. 737

Light housekeeping, shopping, laundry and errands for eligible seniors.

Eligibility determined through a preliminary assessment from Suffolk County Office for Aging.

MEALS ON WHEELS – EXT. 304

Hot noontime meals delivered weekdays to homebound seniors unable to cook for themselves. Eligibility for meal delivery is determined through an in-home assessment and medical referral. Suggested contribution.

NUTRITION SERVICES

Nutritionally balanced, hot noon meal, cooked on-site. All meals are “suggested contribution.”

RESIDENTIAL REPAIRS – EXT. 736

Minor home repairs for Riverhead residents; no cost labor; pay only for materials.

SENIOR ADVOCATE

A senior advocate is available from the Suffolk County Department for the Aging on the 3rd Tuesday of the month to assist seniors and their families with concerns regarding matters of health, housing and other issues of aging.

SUFFOLK COUNTY GOVERNMENT

	(631) 852-1400
Adult Protective Services (APS)	(631) 854-3195, 6, 7
Mental Health	(631) 853-3105
Health Services	(631) 854-0000
Emergencies after 5:00 PM & Weekends	(631) 852-4820
Public Health Hotline	(631) 787-2200
Office of Emergency Management (OEM)	(631) 852-4900
Office for the Aging	(631) 852-1420
Social Services (DSS)	(631) 854-9963
	(631) 852-3500
Financial Assistance, Medicaid, Food Stamps, etc.	(631) 854-9935
Sheriff's Department	(631) 852-2200
Substance Abuse Hotline	(631) 979-1700

NEW YORK STATE GOVERNMENT

Dept. of Financial Services (Senior Citizen Resource Center)	(800) 342-3736
Office for the Aging	(631) 853-8200
Social Security Admin (526 E. Main St. Riverhead)	(800) 772-1213

HEALTH INSURANCE INFORMATION

Elderly Pharmaceutical Coverage (EPIC) (800) 332-3742

State programs help eligible seniors 65 and older to save money on their prescriptions.

Health Insurance, Counseling & Assistance Program (HIICAP) (800) 701-0501 (631) 979-9490 Ext. 18

The HIICAP program helps seniors and their families deal with health insurance paperwork. Trained volunteers offer help by providing information, counseling, and assistance necessary to purchase, claim or appeal decisions about health insurance coverage.

Medicaid Application (631) 852-3710

893 E. Main Street, Riverhead NY 11901

Riverhead Center (Department of Social Services)

Medicare (800) 633-4227

Website: www.medicare.gov

Suffolk NY Connects – Choices for Long Term Care (631) 853-8200

Provides information on long-term care options regarding home, community-based, and institutional long-term services and linkage to resources and services to meet the individual's needs.

MANAGED LONG-TERM CARE (MLTC)

In order to be on an MLTC program, you need to be on Medicaid.

Age Well	(866) 586-8044
Center Light	(877) 226-8500
Elder Plan	(866) 360-1934
Elder Serve	(800) 370-3600
Emblem	(800) 447-8255
Guild Net	(800) 932-4703
Health Insurance Counseling & Assistance Program	(631) 853-6651
Medicare	(800) 633-4227
Medicaid (Riverhead Center, 893 E. Main St, Riverhead)	Eligibility (631) 854-9916
Visiting Nurse Service (VNS)	(800) 675-0391

HEALTH & SUPPORT GROUPS

AA – Alcoholics Anonymous (631) 654-1150

AA has both “open” and “closed” meetings.

Hotline (631) 669-1124

Website: www.aa.org

Meeting list available for Suffolk: www.suffolkny-aa.org

AL – Anon Family Group Hotline (631) 669-2827

To find meetings based on location, visit www.al-anon-suffolk-ny.org (631) 821-4175

AARP Driving Class @ Riverhead Free Library (631) 727-3228 Ext. 100

Must pre-register and bring AARP card to class

AARP Tax Programs @ Riverhead Free Library Must pre-register and bring AARP card to class	(631) 722-3228 Ext. 100
Alzheimer's Association 30 W. Main St, Riverhead NY 11901 Website: www.alz.org	(800) 272-3900 (631) 629-6950
American Cancer Society www.Cancer.org	(631) 436-7070 (800) 227-2345
American Diabetes Association 150 Motor Parkway, Central Islip, NY 11722 Website: www.diabetes.org	(631) 348-0422
American Lung Association Help Line Assists with individuals caring for patients with lung disease or trying to quit smoking	(800) 586-4872
American Heart Association	(516) 962-0800
American Parkinson Disease Assoc. Website: www.apdparkinson.org/community/new-york	(631) 862-3560
American Red Cross Training in Basic Life Support (BLS), CPR, and other classes	(800) 733-2767
Bariatric Support Group Website: www.bariatricli.com	(631) 963-4750
Brighter Tomorrows Provides emergency shelter and support services to victims of domestic violence and their children.	(631) 395-1800
Brighter Tomorrows Non-Residential Program Provides court advocacy, transportation, counseling, support groups, information, referrals.	(631) 395-1800
Catholic Charities	(516) 733-7000
Center for Creative Retirement Suffolk Community College, Riverhead Campus	(631) 287-8010
Chronic Disease Self-Management (RSVP Suffolk)	(631) 979-9490
Day Haven Adult Day Services 2210 Smithtown Ave, Ronkonkoma, NY 11779 400 Sheep Pasture Rd., Port Jefferson, NY 11777 Provides frail older adults and individuals with Alzheimer's or related dementia and their family caregivers with assistance. Website: www.dayhaven.org	(631) 807-1720 (631) 585-2020 (631) 476-9698
District Attorney's Office	(631) 852-2595

East End Hospice Services to the terminally ill for home and inpatient services.	(631) 288-8400
Eldercare Locator Monday-Friday 9AM-8PM Connects older adults and their care givers with information on aging services.	(800) 677-1116
Epilepsy Support Group (PBDMC)	(631) 488-0928
Family Service League Counseling, advocacy, education, and preventative services for mental health.	(631) 369-0104
Gamblers Anonymous Long Island Hotline Number: Website: www.longisland-ga.com	(855) 222-5542
“Give Back a Smile” Program Provides free consultation and dental treatment to restore the smiles of domestic violence survivors.	(800) 543-9220
Hellen Keller Services for the Blind Provides services for the visionally impaired or blind	(631) 424-0022
Human Rights Suffolk County Human Rights Commission Website: www.suffolkcountyny.gov/departments/human-rights-commission Email: Humanrights@suffolkny.gov NYS Division of Human Rights	(631) 853-5480 (631) 952-6434 Hotline (888) 392-3644
Law Services Committee, Inc. 400 W. Main St. Riverhead, NY 11901 Provides a full range of legal services on civil matters including landlord/tenant; public assistance and SSI recipients automatically qualify for services.	(631) 232-2400
Long Island AIDS Awareness Coalition (Acquired Immune Deficiency Syndrome)	(631) 385-2451 (877) 865-4222
Long Island Housing Services Fair housing advocacy and enforcement. Website: www.LIfairhousing.org	(631) 567-5111
Medicaid Eligibility 893 East Main Street Riverhead, NY, 11901	(631) 852-3570
Mothers Against Drunk Drivers Website: www.madd.org	(631) 547-6233 Hotline (877) MADD-HELP (1-877-623-3435)
Overeaters Support Group Website: www.oa.org	(505) 891-2664

Parents of Murdered Children Website: www.pomc.com	(513) 712-5683
Parkinson's Support Group	(631) 862-3560
SAGE Long Island Center 125 Kennedy Drive, Hauppauge, NY 11788 LGBTQ organization dedicated to meeting the unique needs of the Long Island LGBTQ senior community by providing education, advocacy, and social support services. Website: www.lgbtqnetwork.org	(631) 665-2300
SPARC 30 West Main Street Suite 102 Riverhead NY 11901 Information referral, confidential HIV testing, and linkage to care.	(631) 369-8696
St. Charles Stroke Support Group	(631) 474-6000
Suffolk County Probation Intake Provides Family and legal counseling. Will also file for people who wish to proceed civilly against family members in Family Court and help secure Order of Protection forbidding certain conduct by family members.	(631) 852-1939
Suffolk County Mental Health Center 100 Center Dr S, Riverhead, NY 11901	(631) 852-1440
Telephone Reassurance Friendly Visiting Spanish and English friendly calls.	(631) 979-9490 Ext. 21
Tick-Borne Disease Resource Center (Stony Brook Southampton Hospital) Hampton Bays Tick Clinic Website: Eastendtickresource.org	(631) 726-8425
TORO Law School Provides legal advice for Medicare, Social Security, eviction, credit card debt, fraud, and power of attorney.	(631) 761-7471
Women's Cancer Services at Peconic Bay Medical Center	(631) 548-6320 Ext. 104



CAREGIVER SUPPORT PROGRAMS

Alcoholics Anonymous Intergroup

(631) 654-1150

Caregivers support group for AA members and family.

Alzheimer's Association

(800) 272-3900

Alzheimer's and Dementia Caregivers program provides emotional support over the phone 24 hours a day, 7 days a week and offers information on local support groups and educational programs.

Eldercare Locator

(800) 677-1116

Monday-Friday 9AM-8PM

Connects older adults and their care givers with information on aging services.

Family Service League Caregiver Support

(631) 369-0104

Riverhead Family Center, 208 Roanoke Ave., Riverhead, NY 11901

Group and individual support and educational resources for caregivers are offered. Weekly counseling sessions are available.

Family Community Life Center

(631) 727-1110

1018 Northville Turnpike, Riverhead, NY 11901

Alzheimer caregiver support group is offered for those caring for someone at any stage of Alzheimer's dementia. Group is free.

National Family Caregiver Support Program

(202) 401-4634

The Administration for Community Living (ACL) is part of the U.S. Department of Health and Human Services Administration on Aging (AoA). Families are the major provider of long-term care, but research has shown that caregiving exacts a heavy emotional, physical and financial toll. Almost half of all caregivers are over age 50, making them more vulnerable to a decline in their own health, and one-third describe their own health as fair to poor. The NFCSP offers a range of services to support family caregivers. Website: https://aoa.acl.gov/AoA_Programs/HCLTC/Caregiver/

Parker Jewish Institute

(516) 586-1507

Free assistance for family caregivers of someone with Alzheimer's disease and other dementias.

Email: www.parkerinstitute.org

Peconic Bay Medical Center Caregiver Support

(631) 548-6259

Patient and family-centered care, caregivers center. Caregiver support, education, and resources. Monthly caregiver support groups are available.

Website: www.pbmchealth.org/care-centers-services/services/caregivers-center

Contact Person: Noelle Roth

Suffolk County Office for the Aging

(631) 852-1420

Riverhead County Center County Rd 51, Riverhead

Respite for caregivers is available through the Office for the Aging Family Caregiver Program. Senior Citizen Advocates (Mondays, 8:30 - 4:30 pm) will assist with guiding and connecting caregivers with services for themselves and their family members.

Website: www.suffolkny.gov

Town of Riverhead Senior Citizen Center

(631) 722-4444

Veterans Affairs Caregiver Support

(855) 260-3274

Provides information regarding services you may be eligible for, and connects you with a “Caregiver Support Coordinator.”

Website: www.caregivervva.org

HELPFUL WEBSITES FOR SENIORS

- aoa.gov (Administration on Aging)
- aarp.org (American Association of Retired Persons)
- aging.ny.gov
- medicare.gov
- ssa.gov (Social Security Administration)



HOME HEALTH CARE & SERVICES

INSURANCE ELIGIBLE OR PRIVATE PAY

Access Home Care, Inc.	(631) 476-3600
All Metro	(631) 473-1200
Angel Home Care	(631) 451-1930
Arch Care Home Care	(888) 355-0793
At Home Services For Independent Living	(631) 477-3095
Comfort Keepers	(631) 369-6080
Kindred at Home	(631) 727-5353
Home Companion Services of NY	(631) 473-0700
Home Health Services	(631) 853-3069
Home Sweet Home Care of LI	(631) 828-8874
In Home Care (Suffolk County Office of the Aging) Light housekeeping, shopping, laundry and errand assistance.	(631) 852-1420
Peconic Bay Home Care	(631) 548-6432
Personal Touch	(631) 281-0157

PRIVATE HIRE HOME CARE: PRIVATE PAY

Caring People	(631) 870-6900
Comfort Keepers	(631) 369-6080
Home Instead Senior Care	(631) 594-5900
Polish Connection	(631) 722-5405
Premiere Home Care	(631) 591-3955
Senior Care Companions, Inc.	(631) 581-9000
Senior Helpers	(631) 215-3405
Utopia Home Care	(631) 369-5500

HOSPICE PROGRAMS

East End Hospice 1 Meeting House Rd., Westhampton Beach, NY 11978	(631) 288-8400
PBMC Hospice Care Network	(631) 548-6176
St. Charles Hospital (Good Shepard Hospice)	(631) 465-6300
Stony Brook Medicine Palliative Care Service Contact Cynthia Cooke	(631) 444-2292

HOSPITALS

John T. Mather Memorial Hospital 75 North Country Road, Port Jefferson, NY 11777	(631) 473-1320
Peconic Bay Medical Center (PBMC) 1 Heroes Way, Riverhead, NY 11901	(631) 548-6000
St. Charles Hospital 200 Belle Terre Road, Port Jefferson, NY 11777	(631) 474-6000
Southampton Hospital 240 Meeting House Ln, Southampton, NY 11968	(631) 726-8200
Stony Brook University Medical Center 101 Nicolls Rd, Stony Brook, NY 11794	(631) 689-8333



HOUSING & HOMELESS SERVICES

If you are homeless and in need of shelter or in danger of becoming homeless – Please call the Suffolk County Department of Social Services Temporary Housing Assistance Unit from 8am – 3pm, Monday to Friday at (631) 852-3500. (After 4:30 PM & Weekends, Holidays), please call SC DSS Emergency Services Unit at: (631) 854-9100.

Catholic Charities

(516) 733-7045

Funded by the federal government to provide financial assistance for emergency situations for rent or mortgage expenses. All of Suffolk County is eligible.

Family Service League- Home Share Program

(631) 650-1461

Accepts referrals from people who have room in their homes to rent to reliable home seeker needing affordable rentals. Call for more information.

Family Service League Shelter

(631) 509-4772

Provides emergency housing services to homeless families placed through the Suffolk County Department of Social Services. The program accommodates homeless families with a safe environment and the support needed to secure permanent housing.

HomeShare LI (Family Service League)

(631) 650-1461

Iovino South Shore Family Center, 1444 Fifth Avenue, Bay Shore

(631) 427-3700 Ext. 1461

Introduces reliable individuals to homeowners seeking renters

Website: fsl-li.org/programs

Landlord / Tenant / Social Services

(631) 232-2400

Nassau/Suffolk Law Office, Islandia

Provides a full range of legal services.

Long Island Coalition for the Homeless

(631) 464-4314

Trained teams provide crisis intervention, referrals, kits with clothes, non-perishable foods, blankets, and toiletries.

Is there a homeless person in your community?

If you see someone, save someone.

Call the Long Island Coalition for the Homeless at

631-464-4314 x 118 to report.

Please include location and any identifying characteristics.

*The LICH will coordinate outreach efforts within 24 hours of calls.

Maureen's Haven

(631) 727-6831

Provides shelter for adults who are homeless or on the verge of becoming homeless and emergency overnight shelter. All individuals are screened (no alcohol or drugs) and intake done. A Day Center is also available during the week. Assistance is provided for filling-out various applications for services needed based on screening. By appointment only.

Mercy Haven, Inc.

(631) 277-8300

859 Connetquot Ave. Suite 10 Islip Terrace, NY 11752

Provides both temporary and permanent housing and supportive services, advocacy, education, and life skills development to people who are homeless, living with mental illness, or living in poverty.

Riverhead Housing Development Corporation (RHDC)

(631) 722-8701

PO Box 539, Riverhead, NY, 11901

Riverhead Housing Development Corporation (RHDS) only accepts housing choice vouchers.

Email: rhdc1@aol.com

The Salvation Army - Riverhead Corps Community Center

(631) 727-3338

130 Osborne Avenue, Riverhead

Emergency services, food, and clothing

Website: www.salvationarmy.org Email: contactgny@use.salvationarmy.org

Salvation Army Family Store and Donation Center

(631) 727-1571

319 E Main St., Riverhead

Email: sa.org@aol.com

Suffolk County Department of Social Services (DSS)

(631) 852-3500

893 E. Main Street, Riverhead, NY 11901 (Millbrook Office Complex)

Must apply in person, 8AM-3PM - M-F

After 4:00 PM EMERGENCY

(631) 854-9963

Suffolk County Temporary Housing Assistance Unit

(631) 854-9547

Emergency After 4:30PM, Wknds & Holidays

(631) 854-9100

Toll Free

(866) 494-6873

Supportive Services for Veterans (SSVF)

(631) 924-8088 Ext. 1502

Yaphank

(631) 924-8088 Ext. 1502

Patchogue

(631) 289-2601

This program is for Veterans who are homeless or at risk of becoming homeless or in need of permanent housing. The program assists with: housing, rental payment, security deposit and moving expenses.

Website: www.mhaw.org/scuv Email: ssvfinfo@mhaw.org

United Veterans Beacon House

(631) 665-1571

31 West Main Street Patchogue NY 11770

Provides temporary and permanent residence for U.S. Military veterans and provides emergency, transitional and permanent residence for families (including men, women and children) and single men and women and other supportive services.



RETIREMENT 55+ MANUFACTURED/MOBILE HOME PARKS

Aquebogue Mobile Home Park Information Route 25 P.O. Box 930, Aquebogue	(631) 722-3655
Calverton Meadows 703 Fresh Pond Avenue, Calverton	(631) 727-2950
Foxwood Village 1407 Middle Road, Calverton Web: www.foxwoodvillage.com	(631) 369-2424
Glenwood/Stark Mobile Home Park 1661 Old Country Road, Riverhead Web: www.glenwoodvillage.com	(631) 727-3760
Lakewood Park 1964 River Road Route 25, Calverton	(631) 591-9006
Ramblewood Park 658 Sound Avenue, Wading River	(631) 929-4647
Riverhaven Park 37 Hubbard Avenue, Riverhead	(631) 727-7279
Riverwoods Park (Southampton Township) 525 Riverleigh Avenue, Riverhead	(631) 727-7279

RETIREMENT 55+ VILLAGES

John Wesley Village I 1 Aldersgate, Riverhead (HUD subsidized, affordable housing)	(631) 727-4220
John Wesley Village II (Affordable housing) 2 Aldersgate, Riverhead	(631) 369-2598
John Wesley Village III (Affordable housing) 1400 Aldersgate, Riverhead	(631) 208-3845
Riverhead Landing 1145 Middle Road, Riverhead	(631) 813-4712

RETIREMENT 55+ CONDOS

Saddle Lakes Middle Road, Riverhead	(631) 849-8720
Sunken Pond Estates Sound Avenue, Riverhead	(631) 405-4559
Stoneleigh Woods Middle Road, Riverhead	(800) 208-6267
Windcrest East Middle Road, Calverton	(631) 658-3035

RETIREMENT 55+ LIFESTYLE COMMUNITIES

Jefferson's Ferry

One Jefferson Ferry Drive, South Setauket

Web: www.jeffersonsferry.org Email: cdeangelo@jeffersonsferry.org

(631) 650-2600

Peconic Landing

1500 Brecknock Road, Greenport

Web: www.peconiclanding.com Email: info@peconiclanding.org

(631) 477-3800

IMPORTANT DOCUMENTS TO CONSIDER

LEGAL DOCUMENTS THAT MEMORIALIZE YOUR INTENTIONS

Important Documents for the Senior to Consider and Understand:

1. Health Care Proxy - (Advance Health Care Directive) – authorizes an individual to make health care decisions on your behalf in the event that you become incapacitated.
2. Living Will - states the patient's wishes for end-of-life medical care in case they become unable to communicate their decisions. It has no power after death.
3. HIPAA Authorization - authorizes your Health Care Agent to obtain your medical information so your agent can make informed decisions.
4. Durable Power of Attorney - authorizes someone you trust to manage your financial affairs/property if you become incapacitated.
 - a. Last Will and Testament: Document used to transfer assets upon death subject to the judicial probate process.
 - b. Trust documents: An arrangement whereby property is transferred with the intention that it be administered by a trustee for another's benefit.
5. Medical Orders for Life-Sustaining Treatment (MOLST) – intended for patients with serious health conditions that facilitate end-of-life medical decision-making.
6. Do-Not-Resuscitate order (DNR) - a request written by a doctor before an emergency occurs instructing health care providers not to do cardiopulmonary resuscitation (CPR) if a patient's breathing stops or if the patient's heart stops beating.

Important Documents for the Caregiver:

1. Health Information: medical doctor's telephone numbers; list of medications: dosage, duration, and prescribing physician; medical history; copies of insurance cards; list of emergency contacts, caregiver treatment plan.
2. Legal Documents: health care proxy; last will and testament; living will, HIPAA authorization, if applicable, durable power of attorney.
3. Miscellaneous Documents: copies of mortgage /rental agreement; bills-mortgage/rent payment, property tax, utilities, insurance, medical, cable, fuel, etc.; bank accounts, passwords for online accounts, retirement/pension, trust documents; and name, address and telephone number of a financial advisor.

Disclaimer: *The information presented above is not legal advice, is not to be acted upon as such, may not be current and is subject to change without notice. You should not act upon any such information without first seeking qualified professional legal counsel regarding your specific matter or issue. In addition, the hiring of an attorney should not be based solely upon the information presented above.*

LEGAL/ADVOCACY SERVICES

ADVOCACY

Family Service League of LI OMBUD Service

(631) 470-6755

Advocacy for residents of long-term care facilities

Website: fsl-li.org

NY State Office for the Aging

(844) 697-6321

Suffolk County

(631) 853-8200

Website: Aging.ny.gov

Email: NYSOFAeaging.gov

Riverhead Senior Center

(631) 722-4444

60 Shade Tree Lane, Aquebogue, NY

The Senior Advocate from the Suffolk County Office for the Aging is at the Riverhead Senior Center the 3rd Tuesday of each month from 9:30 am to 12:30 pm.

Senior Advocates

(631) 853-8200

Website: Suffolkcountyny.gov/aging

Website: Office of the Aging Suffolk County/NY Connect

CONSUMER FRAUD

New York State Attorney General's Consumer Hotline

(800) 771-7755

Seniors are often the targets for many forms of Consumer fraud, such as, but not limited to, telemarketing, home repair, sweepstakes, investment and charity fraud.

LEGAL ASSISTANCE

Legal Aid Society – East End Bureau

(631) 631-3380

Criminal legal and court assistance

Senior Citizens Law Program

(631) 761-7470

Touro Law Center

225 Eastview Drive, Central Islip, NY 11722

The Senior Citizens Law Program at Touro Law Center provides free legal advice to Seniors (60 years and over).

Website: www.tourolaw.edu

Suffolk County Office of the Aging (Riverhead Office)

(631) 852-1420

Holly Rhodes-Teague, Director

Email: aging.office@suffolkcountyny.gov

Suffolk County Bar Association

(631) 234-5511

E-mail: scba@scba.org



MEDICAL ALERT SYSTEMS

Life Alert	(800) 360-0329
LifeLine	(800) 543-3546
Life Station	(800) 884-8888

MEDICAL I.D. CARD PROGRAM

(631) 852-2206

The Suffolk County Sheriff's Office regularly visits senior centers, VFW halls and other community groups to provide emergency medical alert ID cards. The cards contain important information such as their identity, personal doctors, next of kin, medical conditions and medications, and who to contact in case of an emergency. The cards are meant to be carried at all times to assist emergency services personnel in providing the best possible care in the event the individual is unable to communicate their needs and other critical information*.

* While the cards may help in an emergency, they cannot be used for official identification purposes since they are only as accurate as the information provided by the applicant. The County of Suffolk, the Office of the Suffolk County Sheriff and his Deputies and Officers cannot be held responsible for any inaccurate information.

YELLOW DOT PROGRAM

The Suffolk County Sheriff's Office, in conjunction with the New York State Sheriffs' Association, are pleased to offer the Yellow Dot program to Suffolk County residents free-of-charge. ***The Yellow Dot program is designed to help first responders provide life-saving medical attention during that first "golden hour" after a crash or other emergency.***

A Yellow Dot decal on the driver's-side rear window of your vehicle will alert first responders that vital medical information is stored in the glove compartment.



How Yellow Dot Works:

Each Yellow Dot kit contains a personal information card and a Yellow Dot decal.

- Complete both sides of the personal information card as fully as possible, in pencil. Attach a recent photo of yourself and place it in a visible location in your car's glove compartment.
- Complete one card for each person who regularly occupies the vehicle. See below to request additional medical information forms.
- Place the Yellow Dot decal on the rear driver's side window to alert first responders to look in the glove compartment for your medical information.
- Update the card annually yourself or bring it to your annual medical check-up. If you sell your car, remove the Yellow Dot sticker.
- To request a Yellow Dot kit, call the Sheriff's Office Community Relations at (631) 8523763. Yellow Dot kits are also available in many local New York State Assembly offices throughout Suffolk County. Call your local Assembly Member to inquire.

MEDICAL CARE FACILITIES (Please call the clinic for business hours.)

Care Med 1228 East Main Street, Riverhead, NY 11901	(631) 603-3400 (Appointments preferred)
Health Center at Riverhead HRH Care Community Health 300 Center Drive S, Riverhead, NY 11901 Medical, Women's Health, Dental & Other. Website: http://www.hrhcare.org/healthcenters/riverhead/	(631) 574-2580 (Appointments only)
Northwell Health Physicians Partners Family Medicine at Riverhead 1272 E. Main St, Riverhead, NY 11901	(631) 284-3793 (Appointments only)
Northwell Health Physician Partners Family Medicine at Wading River 6144 Route 25A Wading River NY, 11792	(631) 929-5900 (Appointments only)
Northwell Health- GO HEALTH Urgent Care 1842 Old Country Road Riverhead, NY 11901	(631) 830-4175 (Walk-ins and appointments)
City MD 999 Old Country Road, Riverhead, NY 11901	(631) 284-5900 (Walk-ins and appointments)
Suffolk Primary Health (United Comprehensive Care, Ltd.) 170 Old Country Road, Riverhead, NY 11901	(631) 208-4460 (Appointments only)
Veterans Administration Medical Center-Riverhead 330 Center Drive, Riverhead, NY 11901	(631) 754-7978

MEDICAL EQUIPMENT

Apria Healthcare 1074 Pulaski St, Suite 1, Riverhead NY 11901	(631) 727-7390
Eastside Orthotics and Prosthetics 889 Harrison Avenue Suite 2A, Riverhead NY 11901	(631) 727-8735
Lewin Medical Supply 165 Oliver Street, Riverhead NY, 11901	(631) 727-7006
Equipment Lending Closet @ Riverhead Town Senior Center	(631) 722-4444

MEDICAL SUPPLIES

Lewin Medical Supply – Riverhead 165 Oliver St. Riverhead, NY 11901 Some rent to own options. Credit card needed. Delivery fees may apply depending on the item.	(631) 727-7006
Apria Healthcare 1074 Pulaski St, Building 1, Suite 1, Riverhead, NY 11901 Medical supplies for sleep apnea and other breathing problems available to order online.	(631) 727-5490

MENTAL HEALTH SERVICES & RESOURCES

If you presently have a problem that needs immediate attention, go to your nearest emergency room or call 911. (Please see the CRISIS INTERVENTION section of this guide)

Aid for the Developmentally Disabled/Rise Life Services (631) 727-6220

901 East Main Street, Suite 508, Riverhead, NY 11901

Alzheimer's Association - LI Chapter (800) 272-3900 (24 hours)

30 W. Main Street, Riverhead, NY 11901 (631) 629-6950

American Association for Geriatric Psychiatry (703) 556-9222

Established by the American Association for Geriatric Psychiatry to raise awareness of psychiatric and mental health disorders affecting the elderly, eliminate the stigma of mental illness and treatment, promote healthy aging strategies, and increase access to quality mental health care for the elderly.

Find a Geriatric Psychiatrist: www.aagponline.org

Association for Mental Health & Wellness HELPLINE (631) 471-7247 Ext. 2

Provides mental health referral services, support groups, education, anger management courses and advocacy including psychiatric rehabilitation programs, employment and career services.

Website: www.mhaw.org Email: helpline@mhaw.org

Riverhead Synergy Center (631) 369-0022 Ext. 1202

1380 Roanoke Ave., Riverhead, NY 11901

8:30AM-4:30PM M-F

Synergy Center for recovery and wellness, care management, Helping Hands of the East End Food Pantry, housing services, Peer Bridger Program

Long Island Community Hospital (631) 654-7100

101 Hospital Road, Patchogue, NY 11901

Inpatient/Outpatient behavioral health and chemical dependency treatment.

Website: www.licomcommunityhospital.org

Division of Community Mental Hygiene Services

William J. Lindsey Building CO16; Hauppauge, NY 11788

(631) 853-8500

Riverhead Clinic, County Center, Riverhead, NY

(631) 852-1401

County clinics and case management; investigates complaints.

Website: www.suffolkcounty.ny.gov

East End Disabilities Associates, Inc. (EEDA)

107 Roanoke Avenue, Riverhead, NY 11901

(631) 369-7345

9AM-5PM M-F

East End Opioid Treatment Program

300 Center Dive South. Riverhead, NY 11901

(631) 853-2680

Hours 6:00am-1:30pm

Eastern Long Island Hospital- Stony Brook Medicine

201 Manor Place, Greenport, NY 11944

(631) 477-1000

(631) 477-8877

Inpatient treatment for mental health and mentally ill chemical abuse.

Website: www.elih.stonybrookmedicine.edu

**Family Service League
Riverhead**

**(631) 427-3700
(631) 369-0104**

208 Roanoke Avenue, Riverhead, NY 11901

Wide range of mental health outpatient treatment for individuals and families, case management and act team services including family mental health and counseling, family support services, housing and homeless services, integrated health care, senior services technology and employment trauma and crisis counseling, and veterans assistance.

**Long Island Developmental Disabilities Regional Office
(Office for People with Developmental Disabilities)**

(631) 434-6100

Provides services and resources for people with developmental disabilities, including intellectual disabilities, cerebral palsy, Down syndrome, autism spectrum disorders, and other neurological impairments. Website: www.opwdd.ny.gov

Mather Hospital Outpatient Mental Health Clinic

(631) 729-2140

125 Oakland Ave., Suite 303, Port Jefferson, NY 11777

(After hours) (631) 476-5050

Chemical Dependency Clinic

(631) 331-8200

100 Highlands Ave. Ste. 201 Port Jefferson NY 11777

Individual, family & group counseling, psychological evaluations, medication management.

Mercy Haven, Inc.

(631) 277-8300

859 Connetquot Ave. Suite 10 Islip Terrace, NY 11752

Provides both temporary and permanent housing and supportive services, advocacy, education, and life skills development to people who are homeless, living with mental illness, or living in poverty. Website: www.mercyhaven.org

New York State Office of Mental Health (Long Island Field Office)

(631) 761-2508

Pilgrim Psychiatric Center, Bldg. 45-3

998 Crooked Hill Road, Brentwood, NY 11717

Certifies all mental health programs and housing on Long Island; Information and referral, investigates all complaints regarding services. Website: www.omh.ny.gov

Response Crisis Center Hotline

(631) 751-7500

Seafield Center Riverhead

(631) 369-7800

240 West Main Street, Riverhead, NY 11901

8AM-9PM M-F

Offers outpatient substance abuse counseling and intake for inpatient admission to their Westhampton inpatient facility. Website: www.seafieldcenter.com

Stony Brook Medicine Quannacut Outpatient Services

(631) 369-8966

905 East Main Street, Riverhead, NY 11901

Outpatient treatment for mental health and chemical abuse. Website: www.elih.stonybrookmedicine.edu

Suffolk County Crisis Response (DASH)

(631) 952-3333

Diagnostic, assessment, and stabilization hub (DASH)

Suffolk County Dept. of Health Services

(631) 854-0000

Mental Health Clinic (631) 852-1440
Riverhead Clinic
Suite 250, 300 Center Drive, County Center, Riverhead
Alcohol and Substance Abuse Services (631) 852-2680
Substance Abuse Hotline (24 hours) (631) 979-1700

The Suffolk County Dept. of Health Services has partnered with the Long Island council on Alcoholism and Drug Dependence (LICADD) to operate a 24/7 hotline that will connect callers to treatment services. LICADD works collaboratively with the Suffolk County Communities of Solution (COS) provider network to ensure timely access to quality substance abuse care.

The Retreat (631) 329-2200
24-hour multi-lingual hotline.
Deaf Crisis Hotline for the hearing impaired: (321) 800-3323
Domestic violence crisis intervention hotline, counseling, and resource center.

MENTAL HEALTH SERVICES —VETERANS

Northport Veterans Affairs Medical Center (631) 261-4400
79 Middle Road, Northport
Provides health and mental health services to veterans.
Website: <http://www.northport.va.gov>

Veterans Crisis Hotline (800) 273-8255, PRESS 1
Confidential, free help for veterans and their families 24/7. Online chat is available or text 838255

NUTRITION

FOOD PANTRIES ****Check with your own local place of worship for pantry availability.**

Church of the Harvest (631) 727-1977
572 Raynor Ave., Riverhead
Tuesdays 12:30-2:00pm

Friendship Baptist Church (631) 727-7363
59 Anchor Street, Riverhead
I.D. required, Wednesdays 10:00am-12:00pm

Joseph Storehouse (631) 722-4969 Ext. 403
Living Water Full Gospel Church
24 Shade Tree Lane, Riverhead
Thursdays from 11:30am – 2:00pm
Website: www.lwfgc.org

Long Island Cares (The Harry Chapin Food Bank) (631) 582- 3663
10 Davids Drive (Harry Chapin Way), Hauppauge

Manorville Community Church 505 Eastport Manor Road, Manorville	(631) 369-8805
North Fork Spanish Apostolate 546 St. John's Place, Riverhead NY 11901 Monday through Thursday 10:00 AM – 12:00 PM and then 1:00 PM – 3:00 PM	(631) 369-4601
Open Arms Care Center at First Baptist Church of Riverhead 1018 Northville Turnpike, Riverhead I.D. required, call for information.	(631) 727-6943
Our Redeemer Lutheran Church 269 Main Road, Aquebogue Website: www.ourredeemerli.com I.D. required, call for information	(631) 722-4000 Ext. 2
Phillips Avenue School Pantry 141 Phillips Avenue, Riverhead Email: phillips.pantry@riverhead.net	(631) 369-6786
Saints Peter & Paul RC Church 781 Wading River Road, Manorville Website: www.saintspeterandpaul.org I.D. required	(631) 369-7142
The Salvation Army 130 Osborne Avenue, Riverhead Website: www.salvationarmy.org I.D. required	(631) 727-3338
St. Isidore RC Church 622 Pulaski Street, Riverhead Website: www.saintisidoreriverhead.org I.D. required, call for information.	(631) 727-2114
Peggy's Pantry at St/ John the Baptist RC Church 1488 North Country Road, Wading River I.D. required, call for information.	(631) 929-4339 Ext. 22
St. John the Evangelist Church/Office of Social Ministry 546 St. John's Place, Riverhead Website: www.saintjohnriverhead.org I.D. required, call for information.	(631) 369-4601
Synergy Center Food Pantry (Helping Hands) Suffolk County United Veterans 1380 Roanoke Avenue, Riverhead I.D. required, Friday 12:00 p.m. - 4:00p.m.	(631) 369-0022
Wading River Congregational Church By Appointment Only Located at 2057 North Country Road, Wading River, NY Supplemental non-perishable food is available upon request. Contact the Church Office to make arrangements.	(631) 929-8849



SOUP KITCHENS

Bread and More Inn First Congregational Church of Riverhead (631) 727-2621

103 First Street, Riverhead

Dinner: Mon, Wed, & Thurs 5:30-6:30 p.m.

Website: www.firstcongregationalchurchofriverhead.org

Salvation Army Community Center, Riverhead Corps. (631) 727-3338

130 Osborne Ave, Riverhead

I.D. required, Sandwiches: Tues - Fri 11:30am-12:30pm

Website: www.salvationarmy.org

“The Gathering Inn” at St. John the Baptist RC Church (631) 929-4339 Ext. 22

1488 North Country Road, Wading River

Call to verify dates and menu

FOOD PROGRAMS

Congregate Meals (631) 722-4444 Ext. 736

Nutritious hot noon meals are prepared on site and served weekdays at the Town of Riverhead Senior Center, 60 Shade Tree Lane, Aquebogue. Suggested contribution.

Lighthouse Mission Outreach (631) 758-7584

On Fridays between Noon and 1 p.m., the Lighthouse Mission Outreach distributes food at the (approximate address: 2933 Railroad Ave. Parking Lot). Anyone is eligible for food distribution. The program is conducted all year, outdoors in the parking lot.

Visit them at: www.lighthousemission.com

Meals-on-Wheels (631) 722-4444 Ext. 304

Meals-on-wheels program provides a nutritious hot noon meal weekdays for homebound seniors unable to cook for themselves. Prior to enrollment in the program, individuals are screened for eligibility.

Senior Farmers Market Nutrition Program (631) 722-4444 Ext. 736

Farmers Market coupons are provided by the Suffolk County Office for the Aging to all Senior Centers, for distribution in early summer (Riverhead Senior Center, 60 Shade Tree Lane, Aquebogue). Eligibility requirements: Low-income/age 60 and older. Coupon books are limited, and are issued one per household, while quantities last. The coupon book consists of five, four-dollar coupons.

SNAP (Supplemental Nutrition Assistance Program) [Formerly known as Food Stamps]

The USDA Food and Nutrition Service works with State agencies, nutrition educators, and neighborhood and faith-based organizations to ensure that those eligible for nutrition assistance can make informed decisions about applying for the program and can access benefits. SNAP benefits can help you put healthy food on the table. SNAP benefits help low-income seniors; the disabled and others feed their families. Benefits are provided through an Electronic Benefits Transfer (EBT) card, similar to a debit or credit card. Eligibility levels are based on household size, income, expenses and other factors. SNAP applications for eligibility can be done in person at:

<u>Island Harvest</u>	(516) 805-1642
Provides confidential screening and assists with the SNAP application.	
<u>North Fork Spanish Apostolate</u>	(631) 369-4601
Located at 546 St. John's Place, Riverhead. Assistance with applications is available Monday through Friday from 10 a.m. to 4 p.m. Walk-ins are welcome	
<u>Riverhead Senior Center</u>	(631) 722-4444 Ext. 290
60 Shade Tree Lane, Aquebogue. SNAP application assistance is available on the third Tuesday of the month with the Senior Advocate from the Office for the Aging. The advocate is available 9:30 a.m. to 1:00 p.m.	
<u>Suffolk County Dept. of Social Services, Riverhead</u>	(631) 852-3500
893 East Main Street, Riverhead. The Department of Social Services will assist with SNAP applications 8:00 a.m. – 3:00 p.m. Monday — Friday at the Riverhead Office. Applicants are required to bring photo identification. For additional information go to our website: To check eligibility for SNAP benefits on line, visit: https://mybenefits.ny.gov and click “Am I Eligible?”	

PHARMACIES

Barth's Drug Store 32 E Main St., Riverhead, NY	(631) 727-2125
COSTCO 1768 Old Country Rd., Rte. 58, Riverhead, NY	(631) 655-0120
CVS Pharmacy – with Drive-up window 1140 Old Country Rd. Riverhead 6221 Route 25A, Wading River, NY	(631) 727-9000 (631) 929-6040
Las Americas Pharmacy 1053-1 Old Country Rd, Rte. 58, Riverhead, NY	(631) 591-2840
Martin Drugs – Free Delivery 849 Old Country Rd, Rte 58 Riverhead, NY 11901	(631) 727-0550
Target Pharmacy (CVS) 1150 Old Country Rd., Rte. 58, Riverhead, NY	(631) 208-9354
Walgreens – with Drive-up window 1196 Old Country Rd., Rte. 58, Riverhead, NY 1815 Wading River Manor Rd., Wading River, NY	(631) 208-0239 (631) 929-0280
Walmart 1890 Old Country Rd., Rte. 58, Riverhead, NY	(631) 369-9028

PLACES OF WORSHIP

Baiting Hollow Congregational Church 2416 Sound Avenue, Riverhead, NY 11901	(631) 727-6141
Blaze Church Riverhead Moose Lodge, 51 Madison St., Riverhead, NY 11901	(631) 727-1651
Calvary Baptist Church 515 Riverleigh Avenue, Riverhead, NY 11901	(631) 727-4112
Church of Christ 1136 Ostrander Avenue, Riverhead, NY 11901	(631) 727-1778
Church of the Harvest 572 Raynor Avenue, Riverhead, NY 11901	(631) 727-1977
Community Baptist Church 5267 Sound Ave. Riverhead, NY 11901	(631) 909-9232
East End Full Gospel Church 209 East Main Street, Riverhead, NY 11901	(631) 208-0088
First Baptist Church of Riverhead 1018 Northville Turnpike, Riverhead, NY 11901	(631) 727-3446
First Congregational Church of Riverhead 103 First Street, Riverhead, NY 11901	(631) 727-2621
Friendship Baptist Church 59 Anchor Street, Riverhead, NY 11901	(631) 727-7363
Galilee Church of God in Christ 87 Old Quogue Road, Riverhead, NY 11901	(631) 727-8470
Goodwill AME Zion Church 110 Flanders Road, Riverhead, NY 11901	(631) 727-5548
House of Praise Christian Revival Center 573 Roanoke Avenue, Grace Episcopal Church, Riverhead NY 11901	(631) 722-4469
Iglesia de Cristo Maranatha Ebenezer 556 E. Main St., Riverhead, NY 11901	(631) 679-9851
Iglesia Familia de Dios 400 West Main Street - Suite 200, Riverhead, NY 11901	(631) 617-5359
Iglesia La Nueva Jerusalem Inc 244 Old Country Rd, Riverhead, NY 11901	(631) 208-8245
Living Water Full Gospel Church 24 Shade Tree Lane, Riverhead, NY 11901	(631) 722-4969

North Shore Christian Church 120 Kroemer Avenue, Riverhead, NY 11901	(631) 208-0123
Old Steeple Community Church 656 Main Road, Aquebogue, NY 11931	(631) 722-3070
Our Redeemer Lutheran Church 269 Main Road, Aquebogue, NY 11931	(631) 722-4000
Peconic Bay Medical Center Chapel 1300 Roanoke Avenue, Riverhead, NY 11901	(631) 548-6025
Real Life 29 Dogwood Drive, Wading River, NY 11792	(631) 929-6778
Riverhead United Methodist Church 204 East Main Street, Riverhead, NY 11901	(631) 727-2327
Seventh-Day Adventist Church of Riverhead 538 Griffing Avenue, Riverhead, NY 11901	(631) 727-8266
St. Isidore RC Church 622 Pulaski Street, Riverhead, NY 11901	(631) 727-2114
St. John the Baptist RC Church 1488 North Country Road, Wading River, NY 11792	(631) 929-4339
St. John the Baptist Ukrainian Catholic Church 820 Pond View Road, Riverhead, NY 11901	(631) 727-2766, or (631) 727-2621
St. John the Evangelist RC Church 546 St. John's Place, Riverhead, NY 11901	(631) 727-2030
Temple Israel of Riverhead 490 Northville Turnpike, Riverhead, NY 11901	(631) 369-5997
Truth Community Church 46 Bell Avenue, Riverhead, NY 11901	(631) 727-1651
Wading River Congregational Church 2057 North Country Road, Wading River, NY 11792	(631) 929-8849
Wading River Baptist Church 1635 Wading River Manor Rd, Wading River, NY 11792	(631) 929-3512 or (631) 929-6022
Word of Life Fellowship 401 North Howell Ave., Riverhead, NY 11901	(631) 727-9224

RECREATIONAL AREAS IN THE TOWN OF RIVERHEAD

DEPARTMENT OF INTERGENERATIONAL SERVICES (631) 722-4444 Ext. 205

The Town of Riverhead hosts an array of recreational and leisure programs for all ages and abilities. In addition to our beautiful parks, trails and beaches that you are welcome to enjoy, there are also two community centers available to rent for occasions. Please call the Senior Center for fees and information. Visit www.riverheadrecreation.net for a complete list of Town parks

COMMUNITY CENTERS

Contact the Town of Riverhead Parks & Recreation Dept. (631) 727-5744

George Young Community Center (GYCC)

Main Road, Jamesport, NY 11970

Softball field, playground, basketball court, park benches, gazebo, parking.



Henry Pfeifer Community Center (HPCC)

River Road/Grumman Blvd. Calverton, NY 11933 Playground, picnic area, and parking.

DOG PARKS

The dog parks are available for dog owners and their dogs to enjoy. They are maintained by the Recreation Dept. There are two separate areas: one for large dogs and one for small dogs. For the sake of all other dogs, please ensure that your dog(s) are **up-to-date on their vaccines** and that they are healthy. **No aggressive or sick dogs are permitted.** Please bring ample drinking water and be sure to curb your dog. It is also advisable to protect yourself and your pet from ticks.



“ISAAC” Dog Park
Veteran’s Memorial Park
5789 Middle Country Rd.
Calverton, NY 11933

“DUKE” Dog Park
Stotzky Memorial Park
Columbus Avenue & Pulaski St.
Riverhead, NY 11901



OUTDOOR PARKS

Ammermann Riverfront Park

Located behind the southern storefronts on Main Street, between Peconic Avenue and McDermott Ave., Riverhead, NY 11901, this park is situated on the beautiful Peconic River with two gazebos, scattered benches along the waterfront, picnic tables, boat moorings and dock and restroom facilities. There is a fee for riverfront docking and can be obtained through the Recreation Dept. Between Memorial Day and Labor Day, the Town of Riverhead Business Improvement District Management Association (BIDMA) hosts a Classic Car Show every Thursday at this location with free admission. Ample Parking.

Bayberry Park (aka “Police Officer Memorial Park)

Bayberry Rd., Wading River NY 11792

7 acres of park that include: Softball field, Tennis and Handball Courts, Basketball Court, Shuffleboard Courts, Picnic area Restroom facilities and parking.

Grangebel Park

73 Peconic Ave, Riverhead NY, 11901

Parking is available behind the Chase Bank Building, or park by the riverfront and walk over.

Grangebel Park was built in the late 1880's by Timothy M. Griffing. There once was a tall tower overlooking all of Riverhead providing scenic and expansive views of the Peconic River and its surrounding area but was demolished around the mid 1940's. The park was recently renovated with new walkways, a new fishway to accommodate the ‘alewife’ migration, picnic tables, benches, lighting and a beautiful paved pavilion. Pilings in the park are carved into a mostly Indian motif. The Milton L. Burns Park is located within this park.

John Lombardi Memorial Park

Roanoke Avenue, Riverhead, NY 11901

Lombardi Park is located just before the Main Street intersection when travelling south on Roanoke Avenue.

Milton L. Burns Park

73 Peconic Ave, Riverhead NY, 11901

Parking is available behind the Chase Bank Building, or park by the riverfront and walk over. There are park benches, chess and checkerboard tables. Located within Grangebel Park.

Stotzky Memorial Park

Columbus Avenue & Pulaski St. Riverhead, NY 11901

12 acres of park that include: Lighted Softball fields, Little League/baseball fields, Tennis Courts, Playground, “All Children’s Playground”, Picnic area, Handball Courts, Lighted Basketball Court, Skateboard/BMX Park, Lighted Street Hockey Rink, Multipurpose fields (soccer/lacrosse/field hockey/football), “Duke” Dog Park, bocce court, horseshoe pits, concession stand and lighted fitness trail w/stations, three Restroom facilities and ample parking.

Veteran’s Memorial Park

5789 Middle Country Rd, Calverton, NY 11933

62 acres of park that includes: 3 Softball fields, an ice skating rink, a 90-foot baseball field, “Isaac” Dog Park, Pickle Ball Courts, water park, concession stand, picnic area, bike path, rest room facilities, nature trails, bike trails and ample parking.

Duck Pond Park

Wading River, NY 11792

Park Benches, Limited parking.



BEACHES AND WATERFRONT

(631) 727-5744

All Town of Riverhead beaches are open daily from sunrise to sundown year round. Parking permits are required at all town beaches year – round and can be obtained at the town beach or at the Recreation office.

Year round resident 4x4 access by permit only on LI Sound beaches can be purchased at the Recreation Dept. (Access from 9AM to 6PM is restricted from May 15th thru Sept. 15th.) Lifeguards and beach attendants are on duty from 10AM to 5PM Monday thru Friday, Memorial Day thru Labor Day and on weekends from May 23rd to June 26th. The town beaches, marina and boat ramps listed here are maintained by the Recreation Dept.

Boaters are permitted to dock at the Peconic River waterfront during the day without a permit. However, if boaters intend on spending the night, they must first obtain an overnight permit from Recreation Dept. office.

BEACHES

Iron Pier Beach

Located on the north shore at the end of Pier Avenue, Northville, NY 11901

Beachfront swimming area on the LI Sound. Handicapped accessible – wheel chairs for beach accessibility in season. Outdoor showers, restrooms, pavilion, playground, Snack Shack (opened during summer season). Ample parking with boat ramp and 4x4 access.

Reeves Beach

Located on the north shore at the end of Park Road, Riverhead, NY 11901

Beachfront swimming area on the LI Sound, restrooms, gazebo. Ample parking with boat ramp and 4x4 access.

South Jamesport Beach

Located on the Peconic Bay on Peconic Bay Blvd, Jamesport, NY 11947

3,000 feet of beach with preferred swimming for small children, shallow water. Handicapped accessible – wheel chairs for beach accessibility in season, outdoor showers, restrooms, pavilion, playground, Snack Shack (opened during summer season), gazebo, tennis and basketball courts, picnic area. Ample Parking. ****Be aware of RESTRICTED AREA for seasonal Piping Plover breeding – expected thru late June. ****

Wading River Beach

Located on the north shore at the end of Sound Road, Wading River, NY 11792

Beachfront swimming area on the LI Sound, restrooms, gazebo, playground, 4x4 access, parking with overflow parking available.

MARINAS

East Creek Marina

Located on Peconic Bay Blvd, Jamesport, NY 11947

East Creek Marina is a docking facility for Town of Riverhead residents by annual contract only. Restrooms, picnic area, indoor/outdoor showers and parking are available at the South Jamesport Beach. Contact the Recreation Dept.

BOAT RAMPS

Iron Pier Boat Ramp

Located at the end of Pier Avenue, Northville, NY 11901

Boat launching facility, permit required, ample parking.

Reeves Beach Boat Ramp

Located at the end of Park Road, Riverhead, NY 11901

Boat launching facility, permit required, parking

Wading River Boat Ramp

Located at the end of Creek Road, Wading River, NY 11792

Boat launching facility, permit required, parking

OTHER OUTDOOR PARKS IN THE RIVERHEAD AREA

Indian Island - Suffolk County Park

(631) 852-3232

Located on Route 105 between Route 24 and Route 25, the 275-acre county park offers trailer and tent campsites plus picnic tables, grills and a playground.

Wildwood State Park - New York State Park

(631) 929-4314

790 Hulse Landing Rd, Wading River, NY 11792

This state park offers 2 miles of beach on the Long Island Sound, trailer and tent campsites plus picnic tables, grills, playground, biking trails and ball fields.

RESIDENTIAL REPAIR

Department of Intergenerational Services

(631) 722-4444 Ext.736

The Town of Riverhead offers small household maintenance/repair assistance with projects that do not require a licensed craftsman. Participants are responsible for cost of materials. This is not an emergency service.

Community Development Agency (CDA)

(631) 727-3200 Ext. 238

The Town of Riverhead Home Improvement Program is an assistance program available to owner occupied houses or mobile homes. There are income and age eligibility requirements. Repairs must address health and safety issues. Due to limited availability of funding, priority consideration is given to residents over age 55. Contact the Town of Riverhead Community Development.



RESPITE SERVICES

***Unfortunately, due to COVID-19, many respite programs have been temporarily closed. Please see the caregivers support section for day program availability or further questions about respite.**

Alzheimer's Association

(800) 272-3900

Alzheimer's and Dementia Caregivers program provides emotional support over the phone twenty-four hours a day, seven days a week and offers information on local support groups, educational programs, and respite services. Website: www.alz.org

Federation of Organizations

(631) 321-8229, Ext. 1229

Suffolk County Respite Care Program

The Office of the Aging

Family Caregivers Support Services

Website: Aging.office@suffolkcountyny.gov



(631) 853-8200

(631) 852-1420

Veterans Affairs Caregiver Support

(855) 260-3274

Provides information regarding services you may be eligible for, and connects you with a "Caregiver Support Coordinator." Website: www.caregiver.va.gov

Long Island STATE Veterans Home

(631) 444-8387

100 Patriots Road, Stony Brook, NY

Participants may receive skilled care while continuing to reside at home

SENIOR DISCOUNTS

Cablevision/Optimum

(631) 727-6300

254 Old Country Rd., Riverhead, NY 11901

Must have Basic Service and meet certain requirement to receive a discount. Website: www.optimum.net

Lifeline Discount Program

(888) 641-8722

Lifeline is a government benefit program administered by the Universal Service Administrative Company (USAC) that provides a discount on monthly telephone service for eligible low-income subscribers to help ensure they can connect to the nation's communications networks, find jobs, access health care services, connect with family and their children's schools, and call for help in an emergency.

Website: www.lifeline.org

Tax Exemptions

(631) 727-3200 Ext. 255

4 W. Second Street, Riverhead, NY

Please contact the Town of Riverhead Assessors Office for eligibility requirements for Basic STAR, Cold War Veteran, Disabled Person with Limited Income, Enhanced STAR Senior Citizen with Limited Income/Enhanced STAR and Wartime Alternative Veteran tax exemptions. March 1st deadline.

Website: www.tax.ny.gov

Veterans Discount Card

(631) 727-3200 x262

The Town of Riverhead Veterans Discount Cards are available at the Town Clerk's Office, 4 W. Second Street, Riverhead, NY 11901, and at the Riverhead Free Library (631) 727-3228 x123. No fee.

SENIOR SERVICES

Clear Captions

(631) 372-2964

Free caption phone for individuals with hearing loss. You must have access to the internet

One-Stop Employment Center

(631) 853-6600

Suffolk County Department of Labor

Job opportunities for seniors with restricted incomes.

Riverhead Free Library

(631) 727-3228 Ext.119

330 Court Street, Riverhead, NY

The Riverhead Free Library provides diverse educational, recreational and social programs for seniors. Computers, resources, Talking Book Services, and education opportunities are available.

Website: www.riverheadlibrary.org

Retired Senior Volunteer Program (RSVP) of Suffolk

(631) 979-9490

RSVP provides many diverse senior programs and services including volunteer opportunities for people 55 and older who wish to remain active and make a difference in their communities.

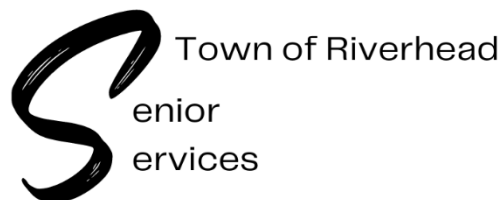
Town of Riverhead Senior Center

(631) 722-4444





60 Shade Tree Lane, Aquebogue, NY

The Senior Citizens Department has merged with the Recreation Department to form the new **Department of Intergenerational Services** located at the Senior Center. Offering a hot noon meal and an array of programs, activities and support services for the aging population.

- Open 8am-4pm M-F
- Referral information is available



60 Shade Tree Lane, Riverhead NY 11901 (631) 727-3200

	<p><u>Nutrition Services:</u> Nutritionally balanced, hot noon meal, cooked on site. All meals are for a "suggested contribution."</p> <p><u>Meals on Wheels:</u> Hot noontime meals delivered weekdays to homebound seniors unable to cook for themselves. Assessment required to determine eligibility.</p>
	<p><u>Transportation:</u></p> <p><u>Dial-A-Ride:</u> weekly food shopping.</p> <p><u>Daily:</u> to and from the center for daily activities and hot noon meal.</p> <p><u>Medical:</u> to doctors and medical appointments within the Riverhead Township</p>
	<p><u>Residential Repair:</u> Small household maintenance/repair assistance with projects that do not require licensed craftsman. Participants are responsible for cost of material.</p> <p><u>Home Aide:</u> Light housekeeping, shopping, laundry, and errands for eligible seniors.</p>
	<p><u>Activities:</u> bingo music, cards, movies, line dancing, aerobics, monthly special events, and occasional speakers.</p> <p><u>Senior Advocate:</u> available from the Suffolk County Department for the Aging to assist with questions and information that concern senior citizens. Once a month. Call the Senior Center for schedule.</p>

TAX ASSISTANCE

PROPERTY TAX GRIEVANCE

New York State Department of Taxation and Finance

(518) 591-5232

Office of Real Property Tax Services

8:30AM-4:30PM

W.A. Harriman State Campus - Building 8A, Albany, NY 12227

As a New York State taxpayer, you have rights protecting you from the unfair administration and collection of taxes. Any person who pays property taxes can grieve an assessment. For more information on Grievance procedures, call (518) 591-5232 or visit www.tax.ny.gov or **contact the Riverhead Assessors Office at 631-727-3200 Ext. 255**

(Please note that the tax grievance period for the Town of Riverhead is May 1st through the 3rd Tuesday in May of each year)

REAL PROPERTY TAX CREDIT

Suffolk County Office for the Aging

(631) 853-8200

The “Circuit Breaker,” New York State’s income tax credit program for eligible homeowners and renters, helps elderly and moderate income homeowners and renters who pay a disproportionate amount of property tax in relation to their household income. It works like a rebate for real property taxes. To inquire about this program and to find out if you are eligible, to call the Suffolk County Office for the Aging at (631) 853-8200 or go to www.tax.ny.gov/pit/credits/real_property_tax_credit.htm

LOCAL REAL PROPERTY TAX EXEMPTION

Town of Riverhead Assessors Office

(631) 727-3200 Ext. 255

4 W. Second Street, Riverhead, NY 11901

Basic STAR

*****New homeowners must now register with NYS Dept. of Taxation and Finance to receive the Basic STAR property tax credit in the form of a check.**

CONTACT: www.tax.ny.gov or call (518) 457-2036

The following criteria must be met:

- No age restriction
- Household income must be less than \$500,000.
- Must be your primary residence.
- Must not be receiving a residency-based exemption in any other state.

Cold War Veteran

- Must have served full-time active duty outside a period of war.
- Must be your primary residence.
- Must supply DD214 (honorable discharge).
- Must supply current letter from the VA for any service-connected disability rating.
- Does not have to be renewed.
- Un-remarried surviving spouses permitted to file for this exemption.
- Filing deadline is March 1st

Reservists called up during the postal strike are eligible for a veteran’s exemption.

Disabled Person with Limited Income

- Need Award Letter from Social Security Administration, RRB, US Postal Service or US Dept. of Veteran's Affairs with a disability pension, or Certificate for the blind or visually impaired
- All owners must be disabled except in the case of husband & wife or siblings
- Household income must be less than \$37,400 and provide copy of IRS 1040 tax return and New York State IT201 Income Tax return
- Must be your primary residence
- Must be renewed annually
- Filing deadline is March 1st

Enhanced STAR

*****New homeowners must now register with NYS Dept. of Taxation and Finance to receive the Enhanced STAR property tax credit in the form of a check.**

CONTACT: www.tax.ny.gov or call (518) 457-2036

If you received the Basic STAR exemption on your 2015 property tax bill in Riverhead Town, you may file for the Enhanced STAR exemption with the Assessors' Office

- Must be 65 years of age by December 31st in the year for which you are filing.
- Household income must be less than \$88,050 and provide copy of IRS 1040 tax return and New York State IT201 income tax return.
- Must be your primary residence.
- Filing deadline is March 1st.

Senior Citizen with Limited Income

- Must be 65 years of age by December 31st in the year for which you are filing.
- Household income must be less than \$37,400 and provide copy of IRS 1040 income tax return and New York State IT201 income tax return.
- Must be your primary residence and have owned property in NYS for the previous 12 months.
- Must be renewed annually.
- Filing deadline is March 1st.

Wartime Alternative Veteran

- Must have served full-time active duty during a period of war as defined by NYS statutes
- Must be your primary residence.
- Must supply DD214 (honorable discharge).
- Must supply current letter from the VA for any service-connected disability rating.
- Does not have to be renewed.
- Un-remarried surviving spouses permitted to file for this exemption.
- Gold Star Parents also eligible to apply.
- Filing deadline is March 1st.

For further information on any of the above exemptions, please contact the Assessors' Office at (631) 727-3200 Ext. 255

TAXPAYER ADVOCACY

New York State Department of Taxation and Finance
Office of the Taxpayer Rights Advocate
W A Harriman Campus, Albany NY 12227

(518) 530- 4357

You do have a responsibility to pay your income taxes, but the Advocate's Office will make sure you don't pay more than you owe and that you know and understand your rights.

You can request assistance from the Office of the Taxpayer Rights Advocate if you have a tax problem that is causing you undue economic hardship, or if you have been unsuccessful in resolving your tax problem despite using all other reasonable avenues available to you. You can request assistance by mail, fax, or phone by visiting www.tax.ny.gov/help/contact/default.htm

TOWN CLERK SERVICES

Riverhead Town Clerk's Office
4 W. Second Street, Riverhead, NY 11901

(631) 727-3200 Ext. 262 200 4
8:30AM-4:30PM M-F

Official Records Keeper of the Town responsible for recording activities of the Town Government and it is the central place in which town documents and vital town papers are filed.

LICENSES & PERMITS

- **Dog Licensing**
 - All Dogs Harbored in Riverhead must be licensed and renewed yearly with proof of current rabies vaccination.
- **Handicapped Parking Permits**
 - Riverhead residents may obtain a New York State Handicap Parking permit with a valid doctor's certification and NYS Driver's License or NYS Identification Card by completing form MV-664.1.
- **Marriage License**
 - Any couple wishing to marry may obtain the Marriage License in Riverhead.
- **NYS Hunting/Fishing Licenses**
- **Peddler's Permit**
 - Any peddler or solicitor has to first register and obtain a license with the Town Clerk.
- **Shellfishing permits**—limited to Riverhead residents only
- **Yard Sale Permits**
 - A permit is necessary to have a yard sale, garage sale, or tag sale in the Town of Riverhead. No more than 4 days per calendar year are allowed per lot.

****APPLICATION FOR A PARKING PERMIT OR LICENSE PLATES, FOR PERSONS WITH SEVERE DISABILITIES (MV-664.1) SEE APPENDIX D**

CERTIFICATES & FORMS

- **Birth Certificates**—on file for anyone born in Riverhead
- **Death Certificates**—on file for anyone who has died in Riverhead
- **Marriage Certificates**—on file for anyone who has obtained a Marriage License in Riverhead
- **Board of Election**—Voter Registration Forms and Absentee Ballots
- **Freedom of Information (FOIL) forms**
- **For additional information contact Riverhead Town Clerk's Office.**

TRANSPORTATION

Long Island Rail Road (for all MTA services)

Dial “511”

The Riverhead railroad station is located on Osborne Avenue and Railroad Street, just North of West Main Street (Route 25). Contact the MTA at www.mta.info

Suffolk County Transit (SCT) Service

(631) 852-5200

Upon request, drivers will assist wheelchair passengers while boarding and leaving lift/ramp and with the use of wheelchair securement devices. Use of wheelchair lifts/ramps are also available to passengers using walkers, canes, braces or who are otherwise mobility-impaired. Persons traveling with a respirator or portable oxygen supply ARE permitted to ride SCT buses. Service animals to accompany disabled passengers ARE also permitted.

Suffolk County Accessible Transportation Services (SCAT)

SCAT Reservation Telephone Numbers:

(631) 738-1150 (voice)

TTY: (631) 981-0104

Provides curb-to-curb service to individuals with disabilities at reduced fares with a valid I.D. Card. Eligibility to use SCAT is determined based on guidelines contained in the Americans with Disabilities Act of 1990 (ADA). Please call the SCT office at (631) 853-5200 for information on the nearest I.D. card location. www.sct-bus.org

Town of Riverhead Senior Center

(631) 727-3200 EXT. 290

Transportation is provided in the Township of Riverhead only. Advanced reservations are required.

- Dial a Ride (DAR) – weekly food shopping and banking.
- Daily Transportation – to and from the Center for daily activities and meals.
- Medical Transportation – to doctors and medical appointments (within the Riverhead Township.)

UTILITIES & UTILITY ASSISTANCE

Cablevision: Optimum – Riverhead (631) 727-6300

Electric: PSEG Long Island (800) 490-0025
Customer Assistance (631) 755-6000

Emergency Contact / Report an Outage / Downed Lines (800) 490-0075 or
(631) 755-6900

CRITICAL CARE PROGRAM 1-800-490-0025

You can participate in PSEG's Critical Care Program if you or a family member depends on life-support equipment that requires electricity. Download and complete the necessary forms at <https://www.psegliny.com>. Must provide a medical certificate from a doctor, local Board of Health, nurse practitioner or physician assistant. Participation in the Critical Care Program does not guarantee priority power restoration.

Gas: National Grid (800) 490-0045, or
(631) 755-6200

Heating & Repair: Suffolk County Office for the Aging Dept. of Social Services
HEAP (Home Energy Assistance Program)
Age 60 and over, or disabled: (631) 853-8326 Hotline
Under age 60: (631) 853-8820
Emergencies after 4:30 and on weekends: (631) 854-9100

Sewer: Riverhead Sewer District (631) 727-3069

Water: Riverhead Water District (631) 727-3205

VETERAN ORGANIZATIONS

American Legion Riverhead Post #273 (631) 727-4330
89 Hubbard Avenue, Riverhead

VFW Riverhead Post #2476 (631) 727-2229
620 Parkway Street, Riverhead



VETERAN SERVICES

Association of Mental Health and Wellness
PTSD Veterans Support Group

(631) 853-8345

Joseph P. Dwyer Veterans PTSD Peer Support Project provides eight peer support groups in different sites across Suffolk County. Group meeting sites include Bellport, Yaphank, Bay Shore, Patchogue, Huntington, Brentwood, Stony Brook, and Riverhead.

The Dwyer Project, made possible by NYS Congressman Lee Zeldin, is a demonstration project in four NY State counties that would intervene on the damaging and costly impact of post-traumatic stress disorder among new and past Veterans. In Suffolk, the Project is overseen by the County's Veteran Service Agency, operated by the Suffolk County United Veterans Project and facilitated by Veterans who have been selected and trained.

Food Pantry: Suffolk County United Veterans (631) 924-8088 Ext. 1503
1380 Roanoke Avenue, Riverhead
I.D. required, Friday 1:00 p.m.-4:00 p.m.
www.mentalhealthandwellness.org / www.mhaw.org

Long Island State Veterans' Home at Stony Brook University (631) 444-VETS (8387)
100 Patriots Road, Stony Brook, NY
Services provided are rehabilitation, long-term resident and adult day health care.
Website: www.listateveteranshome.org

Northport Veterans Affairs Medical Center (631) 261-4400
79 Middleville Road, Northport, NY
Provides health and mental health services to veterans.
Website: <http://www.northport.va.gov>

Riverhead VA Clinic (631) 754-7978 or
County Center Office Building (631) 722-4561
300 Center Drive, Riverhead, NY

Suffolk County Veterans Service Agency (631) 852-1410
Riverhead office at: County Center Office Building, 300 Center Drive,
Provides help to Veterans or their dependents in navigating and applying for Veteran Benefits.
For additional information call or email: veterans.info@suffolkcountyny.gov. Call for appointment.

Supportive Services for Veterans (SSVF) (631) 924-8088 Yaphank
(631) 289-2601 Farmingdale
This program is for Veterans who are homeless or at risk of becoming homeless or in need of permanent housing. The program assists with housing, rental payment, security deposit and moving expenses.
Email: ssvfinfo@mhaw.org Website: www.mhaw.org/scuv

United Veterans Beacon House (631) 665-1571
Provides temporary and permanent residence for U. S. Military veterans and provides emergency, transitional and permanent residence for families (including men, women and children) and single men and women and other supportive services.

VETSBUILD (631) 940-6530
Supported by Bank of America & National Grid. Free resource now available to Veterans – get trained to work in the emerging Green jobs industry at United Way of Long Island's state of the art facility.
Contact: John Diaz Email: jdiaz@unitedwayli.org

HOMELESS VETERANS' REINTEGRATION PROGRAM (HVRP) (631) 665-1571
The Homeless Veterans' Reintegration Program (HVRP) is an employment focused competitive grant program of the Department of Labor. Provides free resume service, job training, retraining, job placement and case management to homeless veterans with the goal to prepare them for and help them attain sustainable employment. For more information: www.dol.gov/agencies/vets/programs/hvrp

MILITARY FAMILY ASSISTANCE INITIATIVES

The U.S. Department of Defense has a Military Family Assistance Initiative that provides resources, services, policies, and programs to support the more than 2 million uniformed service members and 2.6 million family members across the globe. The initiative includes financial security, health and wellness, resources for spouses, help for parents, single service members, moving, housing, and deployments, online learning, and more. <https://www.defense.gov/Contact/Help-Center/>

Veterans Affairs Burial Benefits

(800) 535-1117

Website: <http://www.cem.va.gov>

Veterans Affairs Caregiver Support

(855) 260-3274

Provides information regarding services you may be eligible for, and connects you with a “Caregiver Support Coordinator.”

Veterans Affairs Women Veterans Call Center (WVCC)

(855) 829-6636

Veteran’s outreach to women Veterans (VA benefits and services)

Veterans Crisis Hotline

(800) 273-8255, press 1

Confidential, free help for veterans and their families 24/7

Veterans Discount Card

(631) 727-3200 x262

The Town of Riverhead Veterans Discount Cards are available at the Town Clerk’s Office, 4 W. Second Street, Riverhead.

Veterans Docket Day

(631) 853-3930

The Suffolk County Traffic and Parking Violations Agency’s Veterans Traffic Court offers a Veterans Docket Day providing this opportunity for honorable discharged or current veterans who have traffic, parking, or red-light camera citations pending before TPVA to participate in a special conference with a prosecutor to help resolve infractions and to facilitate a complete avenue of assistance. The docket day for veterans will occur the third Friday of every month, starting at 2:00pm in the H. Lee Dennison Building, Hauppauge, NY.

Veterans Home Loans and Refinancing

(877) 827-3702

The VA helps veterans acquire loans to purchase a home or refinance a previous home loan or cash out loan at competitive interest rates. For additional information call or visit at www.benefits.va.gov/homeloans.

Veterans Real Property Tax Exemption

(631) 727-3200 Ext. 255

Town of Riverhead Assessors Office, 4 W. Second St., Riverhead, NY 11901



VOLUNTEER OPPORTUNITIES

AARP (American Association of Retired Persons)	(888) 687-2277
Alzheimer's Association Website: www.alz.org	(800) 272-3900
American Legion Post 273 89 Hubbard Avenue, Riverhead, NY 11901 Volunteer opportunity for former & active military and family. Website: www.amleg273.com	(631) 727-4330
Cornell Cooperative Extension Master Gardening Volunteer Program 3059 Sound Avenue, Riverhead, NY 11901	(631) 591-2315
East End Arts 133 East Main Street, Riverhead, NY 11901 Website: Eastendarts.org	(631) 727-0900
Family Service League of Riverhead 400 West Main Street, Riverhead, NY 11901 General volunteer program	(631) 369-0104
Ombudsman program (Family Service League) Website: www.fsl-li.org	(631) 427-3700 (631) 369-0104 Riverhead
Federation of Organizations Foster Grandparent Program and Senior Companion Program Website: www.fedoforg.org	(631) 321-8229 Ext. 1224
Friends of the Riverhead Free Library 330 Court Street, Riverhead, NY 11901 Website: www.friendsoftheriverheadlibrary.org	(631) 727-3228 Ext. 100
Hallockville Museum Farm 6038 Sound Avenue, Riverhead, NY 11901 Website: www.hallockville.com	(631) 298-5292
Kent Animal Shelter 2259 River Road, Calverton, NY 11933 Website: www.kentanimalshelter.com	(631) 727-5731
Kiwanis Club of Greater Riverhead 1036 Middle Road, Riverhead, NY 11901	(631) 463-5811
Literacy of Suffolk County 627 North Sunrise Service Road, Bellport, NY 11713 Website: www.LiteracySuffolk.org	(631) 286-1649
Long Island Cares (The Harry Chapin Food Bank) 10 Davids Dr. (Harry Chapin Way), Hauppauge, NY 11788 www.licares.org	(631) 582-3663
Maureen's Haven Homeless Outreach 28 Lincoln Street, Riverhead, NY 11901	(631) 727-6831

Moose Lodge 1742

51 Madison Street, Riverhead, NY 11901
Email: Lodge1742@optonline.net

(631) 727-6667

Women of the Moose

Email: Chapter1118@mooseunits.org

(631) 779-2694

Ombudsman Program

NYS Long term care OMBudsman programs. Volunteers are certified by New York State office of the Aging to advocate for individuals in nursing homes, assisted living, adult homes and their families.

(631) 470-6755

Peconic Bay Medical Center

1300 Roanoke Avenue, Riverhead, NY 11901
Volunteer Director: Kristen Leonard

(631) 548-6021

Railroad Museum of Long Island

416 Griffing Avenue, Riverhead, NY 11901
Website: www.RMLI.org

(631) 548-6000

Retired Senior Volunteer Program (RSVP)

811 W. Jericho Turnpike, Ste. 103 W. Smithtown, NY 11787
Website: www.rsvpsuffolk.org

(631) 727-7920

(631) 979-9490

Riverhead Animal Shelter

North Fork Animal Welfare League

324 Church Lane, Aquebogue, NY 11931
Website: www.nfawl.org

(631) 765-1811

Riverhead Community Awareness Program, Inc. (CAP)

518 East Main Street, Suite 106, Riverhead, NY 11901
Email: info@RiverheadCAP.org

(631) 727-3722

Riverhead Free Library

330 Court St., Riverhead NY 11901
Website: www.riverheadlibrary.org

(631) 727-3228 Ext. 119/154

New York Marine Rescue Center

467 East Main Street Riverhead, NY 11901
Website: www.nymarinerescue.org

(631) 369-9840 Ext. 2

Riverhead Lions Club

PO Box 180 Riverhead NY 11901
<https://e-clubhouse.org/sites/riverhead/> Email: Riverheadlions1940@gmail.com

Riverhead Senior Center

60 Shade Tree La., Riverhead, NY 11901
Website: www.townofriverheadny.gov

(631) 722-4444

Rotary Club of Riverhead

P.O. Box 518, Riverhead, NY 11901
Website: www.riverheadrotary.org

Service Corps of Retired Executives SCORE, Chapter 694
Business advice and mentoring

(631) 454-0771

Suffolk County Historical Society
300 West Main Street, Riverhead, NY 11901
Website: www.suffolkcountyhistoricalsociety.org

(631) 727-2881

Vail-Leavitt Music Hall
18 Peconic Avenue, Riverhead, NY 11901
Website: www.thevail.org

(631) 727-5782

Veterans of Foreign Wars 2476
620 Parkway Street, Riverhead, NY 11901

(631) 727-2229

DISCLAIMER

The information, materials, sources and identification of businesses cited herein have been prepared by the Town of Riverhead Senior Citizen Advisory Council (SCAC) for general informational purposes only and are not intended and should not be considered as a recommendation or endorsement by the SCAC or the Town of Riverhead.

The SCAC and the Town of Riverhead does not warrant that the information contained herein is accurate or complete, and hereby jointly disclaims any and all liability to any person for any loss or damage caused by errors or omissions, whether such errors or omissions result from negligence, accident or any other cause.

The SCAC and the Town of Riverhead are not responsible for, and makes no representations or warranties about the information, materials, sources and identified businesses cited herein. Published addresses and telephone numbers are subject to change without notice.

Special COVID-19 Notice: Despite the impact of the COVID-19 pandemic, the SCAC has made its best efforts to confirm the accuracy for correct information cited here. Please note, however, that contents of the information printed in this book is subject to change without notice. It's possible that certain services may be limited or unavailable due to the unforeseen impact of COVID-19 and subsequent efforts and restrictions to combat the pandemic.



Timothy C. Hubbard
Town Supervisor
TOWN OF RIVERHEAD
4 W. Second Street
Riverhead, NY 11901
(631) 727-3200

APPENDIX A

RIVERHEAD EMERGENCY MANAGEMENT

SPECIAL NEEDS / EVACUATION APPLICATION

PLEASE PRINT, FOLD IN THREE AND RETURN TO RIVERHEAD EMERGENCY MANAGEMENT OFFICE

LAST	FIRST	MIDDLE

STREET ADDRESS	APARTMENT NUMBER

HAMLET	TELEPHONE NUMBER

YEAR ROUND RESIDENT ? YES NO

EMERGENCY CONTACT

LAST	FIRST	MIDDLE

STREET ADDRESS	APARTMENT NUMBER

CITY	STATE	ZIP

RELATIONSHIP	TELEPHONE NUMBER

CONDITION / DISABILITY

--

SPECIAL EQUIPMENT / MEDICATIONS

--

AMBULATORY ? YES NO

FIRE DISTRICT

DATE

Return to:
Chief David J. Hegermiller
Riverhead Police Department
210 Howell Avenue, Riverhead, NY 11901

APPENDIX B

Riverhead Fire Department
540 Roanoke Avenue
Riverhead, NY 11901
(631) 727-2751

EMERGENCY REGISTRY FORM

The Riverhead Fire Department registry provides information on individuals, who are oxygen dependent, disabled, and/or housebound, who would need assistance in the event of an emergency. Information is confidential and is used for emergency response and planning.

Last Name _____ Date of Birth _____ Sex _____

First Name _____ Phone _____

Address _____

Location in Residence _____

Medical Condition(s) _____

Medications _____

Special Equipment used _____

Doctor's Name and Phone _____

Signature

_____ Date _____

APPENDIX C Page 1

Other Helpful
Phone Numbers:

Suffolk County
Office of the Aging:
631-853-8200

Suffolk County
Office of People with
Disabilities:
Voice: 631-853-8333
TTY: 631-853-5658



Additional Products provided
by Suffolk County for use
during an impending or actual
emergency:

CodeRED

Suffolk County is using
CodeRED—a high-speed,
mass notification system, to
contact Suffolk County
residents in the event of an
actual or impending
emergency.

CodeRED delivers customized
recorded emergency
messages directly to Suffolk
County homes and
businesses.

CodeRED also has the ability
to provide high-speed e-mail
and text messaging.

Please sign up to receive
emergency messaging via
CodeRED at the County's
website:

www.suffolkcountyny.gov

**SUFFOLK COUNTY
EMERGENCY
PREPAREDNESS
REGISTRY**

Gathering specialized
information for Suffolk County
Residents regarding their special
needs during evacuation and
sheltering.



www.suffolkcountyny.gov

Suffolk County

**Office of Emergency
Management**

Monday to Friday
8:30 AM to 4:30 PM
631-852-4900

APPENDIX C Page 2

EMERGENCY

PREPAREDNESS REGISTRY

This registry is designed to identify residents who may require special assistance during an evacuation, and the special resources they may require during sheltering. Information provided is used to determine which shelter best meets each Registrant's needs.

Prior to an anticipated emergency event, outreach will occur to each Registrant. The contact will include an option to let us know if the Registrant would like to evacuate.

The information is also used to identify the resources necessary to accommodate Special Needs Individuals and their caregivers.

The first line of defense against the effects of a disaster is personal preparedness. It is important for all residents to make their own Emergency Plans,

and provide for their own care and safety in an emergency. The Emergency Preparedness Registry is designed to assist Suffolk County and First Responders to better serve you during an evacuation or disaster situation .

Who Should Register?

You should register if you foresee any difficulty in getting to safety with family or friends, or to a Public Shelter during an Emergency Evacuation. If you are unable to register yourself, someone may register you, on your behalf.

How Can I Register?

There are four (4) methods to register for the Emergency Preparedness Registry:

Method One: Applications are available online at:

**[https://
oemapps.suffolkcountyny.
gov/spns/](https://oemapps.suffolkcountyny.gov/spns/)**

Method Two: At the Website address:

www.suffolkcountyny.gov
Please scroll to the bottom of the page and click on the Emergency Preparedness icon.

Method Three: By Regular Mail, by printing and completing the form which can be found at:

www.suffolkcountyny.gov
Please scroll to the bottom of the page, click on the Emergency Preparedness icon. Scroll down to the Paper Registration Form and clicking on the link. After printing and completing, please mail to:


SC FRES-OEM

**P.O. Box 127
Yaphank, NY 11980**

Method Four: If you are unable to register through any of the above mechanisms, you may register by calling the **Office of Emergency Management at 631-852-4900** during regular business hours - 8 AM - 4 PM, Monday through Friday.

APPENDIX D

Please
TEAR at the PERF
and keep pages 1 & 2
for your information.



**Department of
Motor Vehicles**

**APPLICATION FOR A PARKING PERMIT OR LICENSE PLATES,
FOR PERSONS WITH SEVERE DISABILITIES**

Please read pages 1 and 2 of this packet before you complete this application. If you apply for a parking permit, take the completed application to the issuing agent (local municipality) in the city, town or village where you live; **do not send your application to the Department of Motor Vehicles because DMV does not issue parking permits.**

Part 1 INFORMATION ABOUT PERSON WITH DISABILITY — (Please print and sign by the arrow.)

Last Name	First	M.I.	Telephone No. ()
Address: No. and Street		Apt. No.	City State Zip Code

Date of Birth ☐ Male ☐ Female I want: ☐ License Plates (Apply to DMV.) ☐ A Parking Permit (Apply to your local issuing agent.)

Do you have license plates for persons with disabilities?
☐ Yes - My license plate number is: ☐ No **NYC residents** - Attach a copy of your driver license or non-driver ID. If you had a New York State permit, print the permit number here:

Read note on page 4 before you sign

X _____ (Date)
 (Signature of Person with Disability or Signature of Parent or Guardian) — If signed by a parent or guardian,
 please write your relationship to the person with the disability after your signature.

Part 2 MEDICAL CERTIFICATION

NOTE: PERMANENT DISABILITIES may be certified by a Medical Doctor (MD), Doctor of Osteopathy (DO), Physician Assistant (PA), Nurse Practitioner (NP), a Doctor of Podiatric Medicine (DPM, for disabilities related to the foot) or Optometrist (OD, for blindness). **TEMPORARY DISABILITIES**, however, may be certified only by a Medical Doctor or Doctor of Osteopathy.

Check the box(es) that describe the disability, and fill in the diagnosis:

☐ **TEMPORARY DISABILITY:** A person with a temporary disability is any person who is temporarily unable to ambulate without the aid of an assisting device. Examples of an assisting device include, but are not limited to, a brace, cane, crutch, prosthetic device, another person, wheelchair or walker. **IMPORTANT:** Temporary permits are issued for six months or less regardless of expected recovery date.

Expected Recovery Date: _____ Diagnosis: _____

What assistive device is needed? _____

☐ **PERMANENT DISABILITY:** A "severely disabled" person is any person with one or more of the PERMANENT impairments, disabilities or conditions listed below, which limit mobility.

Diagnosis: _____ Please check the conditions that apply:

☐ Uses portable oxygen ☐ Legally blind ☐ Limited or no use of one or both legs ☐ Unable to walk 200 ft. without stopping

☐ Neuromuscular dysfunction that severely limits mobility ☐ Class III or IV cardiac condition. (American Heart Assoc. standards)

☐ Severely limited in ability to walk due to an arthritic, neurological or orthopedic condition

☐ Restricted by lung disease to such an extent that forced (respiratory) expiratory volume for one second, when measured by spirometry, is less than one liter, or the arterial oxygen tension is less than sixty mm/hg of room air at rest

☐ Has a physical or mental impairment or condition not listed above which constitutes an equal degree of disability, and which imposes unusual hardship in the use of public transportation and prevents the person from getting around without great difficulty.

EXPLAIN BELOW HOW THIS DISABILITY LIMITS FUNCTIONAL MOBILITY.

MD/DO/DPM/NP/PA/OD Name	Professional License No.
MD/DO/DPM/NP/PA/OD Address	Telephone No. ()

Read note on page 4 before you sign

X _____ (Date)
 (MD/DO/DPM/NP/PA/OD Signature)

Part 3 FILE INFORMATION (For Issuing Agent Use Only)

☐ Blue ☐ Red **Parking Permit No.** _____ Date Issued: _____ Date Expires: _____

☐ First ☐ Second 9-digit number from NYS Driver License/ID Card _____

☐ Denied ☐ Revoked Reason: _____ (Date) _____

X _____ (Issuing Agent) _____ (Locality)

MV-664.1 (2/17)

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reset/clear

APPENDIX D – Pg. 2

NOTE TO CUSTOMERS AND MEDICAL PROFESSIONALS

According to the NYS Vehicle and Traffic Law and the Penal Law, it is a crime (a felony or a misdemeanor) to make a false statement or to provide false information on an application for a parking permit or license plates for a person with severe disabilities. This crime is punishable by a fine, imprisonment, or both. If this crime involves an application for a parking permit, the crime may also result in liability for payment of a civil penalty of \$250 - \$1,000.

For Customers Who Want License Plates, or a Parking Permit, for Persons with a Disability:

When you sign Part 1 of this application, you certify:

- that the information you provide on this application is true;
- that you have read and understand the conditions for "Using License Plates and Parking Permits" stated on page 2; and
- that you agree to comply with those conditions.

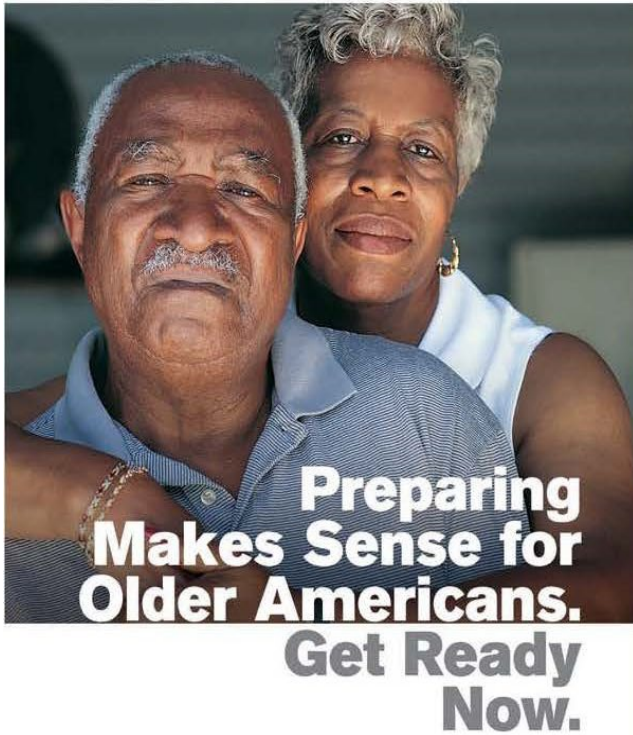
For Medical Professionals Who Provide Medical Information in Support of an Application for License Plates, or a Parking Permit, for Persons with a Disability:

When you sign Part 2 of this application, you certify:

- that the medical information you provide is true and complete; and
- that, in your opinion, the person named in Part 1 of the application is medically qualified to receive license plates, or a parking permit, for persons with a disability, according to the medical criteria specified in Part 2.



APPENDIX E – PG. 2



**Homeland
Security**

www.ready.gov



The likelihood that you and your family will recover from an emergency tomorrow often depends on the planning and preparation done today. While each person's abilities and needs are unique, every individual can take steps to prepare for all kinds of emergencies from fires and floods to potential terrorist attacks. By evaluating your own personal needs and making an emergency plan that fits those needs, you and your loved ones can be better prepared. This guide outlines commonsense measures older Americans can take to start preparing for emergencies before they happen.

Preparing makes sense for older Americans.

Get Ready Now.



APPENDIX E – PG. 2

1 Get a Kit Of Emergency Supplies

The first step is to consider how an emergency might affect your individual needs. Plan to make it on your own, for at least three days. It's possible that you will not have access to a medical facility or even a drugstore. It is crucial that you and your family think about what kinds of resources you use on a daily basis and what you might do if those resources are limited or not available.

Basic Supplies: Think first about the basics for survival – food, water, clean air and any life-sustaining items you require. Consider two kits. In one kit put everything you will need to stay where you are and make it on your own for a period of time. The other kit should be a light-weight, smaller version you can take with you if you have to leave your home. Recommended basic emergency supplies include:

- ▶ Water, one gallon of water per person per day for at least three days, for drinking and sanitation
- ▶ Food, at least a three-day supply of non-perishable food and a can opener if kit contains canned food
- ▶ Battery-powered or hand crank radio and a NOAA Weather Radio with tone alert and extra batteries for both
- ▶ Flashlight and extra batteries
- ▶ First aid kit
- ▶ Whistle to signal for help
- ▶ Dust mask to help filter contaminated air and plastic sheeting and duct tape to shelter-in-place
- ▶ Moist towelettes, garbage bags and plastic ties for personal sanitation
- ▶ Wrench or pliers to turn off utilities
- ▶ Local maps
- ▶ Pet food, extra water and supplies for your pet or service animal

Include Medications and Medical Supplies:

If you take medicine or use a medical treatment on a daily basis, be sure you have what you need on hand to make it on your own for at least a week. You should also keep a copy of your prescriptions as well as dosage or treatment information. If it is not possible to have a week-long supply of medicines and supplies, keep as much as possible on hand and talk to your pharmacist or doctor about what else you should do to prepare.

If you undergo routine treatments administered by a clinic or hospital or if you receive regular services such as home health care, treatment or transportation, talk to your service provider about their emergency plans. Work with them to identify back-up service providers within your area and the areas you might evacuate to. If you use medical equipment in your home that requires electricity to operate, talk to your health care provider about what you can do to prepare for its use during a power outage.

Additional Items: In addition, there may be other things specific to your personal needs that you should also have on hand. If you use eyeglasses, hearing aids and hearing aid batteries, wheelchair batteries, and oxygen, be sure you always have extras in your home. Also have copies of your medical insurance, Medicare and Medicaid cards readily available.

Include Emergency Documents: Include copies of important documents in your emergency supply kits such as family records, wills, power of attorney documents, deeds, social security numbers, credit card and bank information, and tax records. It is best to keep these documents in a waterproof container. Include the names and numbers of everyone in your personal support network, as well as your medical providers. Also be sure you have cash or travelers checks in your kits in case you need to purchase supplies.

APPENDIX E – PAGE 3

2 Make a Plan

For What You Will Do in an Emergency

The reality of a disaster situation is that you will likely not have access to everyday conveniences. To plan in advance, think through the details of your everyday life. If there are people who assist you on a daily basis, list who they are, and how you will contact them in an emergency. Create your own personal support network by identifying others who will help you in an emergency. Think about what modes of transportation you use and what alternative modes could serve as back-ups. If you require handicap accessible transportation be sure your alternatives are also accessible. For every aspect of your daily routine, plan an alternative procedure. Make a plan and write it down. Keep a copy of your plan in your emergency supply kits and a list of important information and contacts in your wallet. Share your plan with your family, friends, care providers and others in your personal support network.

Create a Personal Support Network: If you anticipate needing assistance during a disaster, make a list of family, friends and others who will be part of your plan. Talk to these people and ask them to be part of your support network. Share each aspect of your emergency plan with everyone in your group, including a friend or relative in another area who would not be impacted by the same emergency who can help if necessary. Make sure everyone knows how you plan to evacuate your home or workplace and where you will go in case of a disaster. Make sure that someone in your personal support network has an extra key to your home and knows where you keep your emergency supplies. Practice your plan with those who have agreed to be part of your personal support network.

Develop a Family Communications Plan: Your family may not be together when disaster strikes, so plan how you will contact one another and review what you will do in different situations. Consider a plan where each family member calls, or e-mails, the same friend or relative in the event of an emergency. It may be easier to make a long-distance phone call than to call across town, so an out-of-town contact, not in the impacted area, may be in a better position to communicate among

separated family members. You may have trouble getting through, or the phone system may be down altogether, but be patient. For more information on how to develop a family communications plan visit www.ready.gov.

Deciding to Stay or Go: Depending on your circumstances and the nature of the emergency, the first important decision is whether you stay or go. You should understand and plan for both possibilities. Use commonsense and available information to determine if there is immediate danger. In any emergency, local authorities may or may not immediately be able to provide information on what is happening and what you should do. However, you should monitor television or radio news reports for information or official instructions as they become available. If you're specifically told to evacuate or seek medical treatment, do so immediately. If you require additional travel time or need transportation assistance, make these arrangements in advance.

Consider Your Pets: Whether you decide to stay put in an emergency or evacuate to a safer location, you will need to make plans in advance for your pets and service animals. Keep in mind that what's best for you is typically what's best for your animals. If you must evacuate, take your pets with you, if possible. However, if you are going to a public shelter, it is important to understand that only service animals may be allowed inside. Plan in advance for shelter alternatives that will work for both you and your pets; consider loved ones or friends outside of your immediate area, pet-friendly shelters and veterinarians who would be willing to take in you and your pets in an emergency. For more information about pet preparedness, visit www.ready.gov.

Staying Put: Whether you are at home or elsewhere, there may be situations when it's simply best to stay where you are and avoid any uncertainty outside. Consider what you can do to safely shelter-in-place alone or with friends, family or neighbors. Also consider how a shelter designated for the public would meet your needs.

There could be times when you will need to stay put and create a barrier between yourself and potentially contaminated air outside. This process is known as

APPENDIX E – PAGE 4

“sealing the room.” Use available information to assess the situation. If you see large amounts of debris in the air, or if local authorities say the air is badly contaminated, you may want to take this kind of action. For more information about “sealing the room,” visit www.ready.gov.

Evacuation: There may be conditions in which you will decide to get away, or there may be situations when you may be ordered to leave. Plan how you will get away and anticipate where you will go. Choose several destinations in different directions so you have options in an emergency. Ask about evacuation plans at the places where you spend time including work, community organizations and other places you frequent. If you typically rely on elevators, have a back-up plan in case they are not working.

Fire Safety: Plan two ways out of every room in case of fire. Check for items such as bookcases, hanging pictures, or overhead lights that could fall and block an escape path. Check hallways, stairwells, doorways, windows and other areas for hazards that may keep you from safely leaving a building during an emergency. Secure or remove furniture and objects that may block your path. If there are aspects of preparing your home or workplace that you are not able to do yourself, enlist the help of your personal support network.

Contact Your Local Emergency Information Management Office: Some local emergency management offices maintain registers of older people so they can be located and assisted quickly in a disaster. Contact your local emergency management agency to see if these services exist where you live or visit www.ready.gov to find links to government offices in your area.



3 Be Informed

About What Might Happen

Some of the things you can do to prepare for the unexpected, such as assembling an emergency supply kit and making an emergency plan are the same regardless of the type of emergency. However, it's important to stay informed about what might happen and know what types of emergencies are likely to affect your region. For more information about specific types of emergencies, visit www.ready.gov or call 1-800-BE-READY.

Be prepared to adapt this information to your personal circumstances and make every effort to follow instructions received from authorities on the scene. Above all, stay calm, be patient and think before you act. With these simple preparations, you can be ready for the unexpected.

Preparing Makes Sense for Older Americans. Get Ready Now.

This information was developed by the U.S. Department of Homeland Security in consultation with AARP, the American Red Cross and the National Organization on Disability.



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