

*Connecting Seniors  
With Their Community*



Town of Riverhead

# SENIOR Citizen RESOURCE Guide



*Revised Guide 2024*

**TOWN OF RIVERHEAD**  
4 W. Second Street  
Riverhead, NY 11901  
**(631) 727-3200**

**TIM HUBBARD**  
**TOWN SUPERVISOR**



*A message from*  
**Tim Hubbard, Riverhead Town Supervisor**

Welcome to the Town of Riverhead Senior Citizen Resource Guide. Our goal of this publication is to make it easier for people 60 years and older to learn about senior resources and services so they and their family or caregiver can advocate for their needs.

With the help of this Senior Citizen Resource Guide, you will soon discover some of your living options and know what services are available to you to live your best life here in the Town of Riverhead. We strive to be a complete resource of assisted living, memory care, nursing homes, retirement communities as well as home healthcare and local senior services. You can explore these options or connect with our Senior Center to help your search. Let us be your guide in helping you find the information you need, when you need it most.

The Town of Riverhead Senior Center is open Monday – Friday from 8:00 a.m. - 4:00 p.m. and is located at 60 Shade Tree Lane in Riverhead. For information about their programs or if you need assistance, please feel free to call them at (631) 727-3200 Ext. 290. Our friendly staff will be more than happy to help you!

Thank you to the members of our Senior Citizen Advisory Council for compiling this information and making sure it is readily available to our Seniors. We hope you will find the guide's content helpful!

Very Truly Yours,  
TOWN OF RIVERHEAD

A handwritten signature in black ink that reads "Timothy C. Hubbard".

Tim Hubbard  
Town Supervisor



*A message from the*  
***Senior Citizen Advisory Council***

The Council is pleased to provide our senior community with a collection of resources designed to help them, their loved ones and service providers navigate and take advantage of the many services and programs that is offered to them. This guide includes health care, housing resources, recreational, social activities and a plethora of other information.

Since 2014, the Senior Citizen Advisory Council's mission has been to review the interests of seniors aged 60 and over, to act as a liaison to the Town Board, and to provide updated resources to meet the changing needs of senior citizens in our community.

Although this guide has been made as accurate as possible at the time of printing, please be advised that organizations, programs, and contact information are subject to change. Please feel free to contact the Senior Center at (631) 727-3200 if you find information in this guide that has changed, or if there are additional resources that should be included in our next edition.

If you have any questions regarding the resources listed in the guide or if you would like more information on organizations or services, please contact the Senior Center at (631) 727-3200. They will be happy to assist you!

Sincerely,

TOWN OF RIVERHEAD  
Senior Citizen Advisory Council

## Table of Contents

Animal & Pet Services.....	7-10
Animal Hospitals .....	7-8
Animal Shelters & Other Services.....	8-10
Disabled Services.....	11-13
Education .....	13
Elected Officials 2024.....	14-15
Emergency Information .....	16-21
Animal Emergencies.....	16
Crisis Intervention.....	16-19
Heating & Utility Emergencies.....	19
Miscellaneous Emergency Phone Numbers.....	19-20
Emergency Preparedness .....	21-29
Create an Emergency Plan.....	21
Prepare a Disaster Supplies Kit.....	21
Stay Informed .....	21
If You Need to Evacuate.....	22
After the Storm .....	22
Special Needs Residents .....	22
Plan Ahead for Pet Sheltering.....	23-24
Pet-Friendly Shelter Information .....	24-25
Hurricane & Severe Storm Preparedness Brochure.....	26-27
Emergency Preparedness – Suffolk County .....	28
Emergency Programs – Project Lifesaver.....	29
Employment.....	29
Friendly Phone Calls.....	30
Funeral Homes .....	30
Government Contacts & Resources .....	31-33
Town of Riverhead Government .....	31
Town of Riverhead Anti-Bias Task Force .....	32
Town of Riverhead Senior Center – Services & Programs .....	32-33
Suffolk County Government Resources .....	33
New York State Government Resources .....	33
Health Insurance Information .....	34
Managed Long-Term Care.....	34

Help & Support Groups .....	34-37
Caregiver Support Programs.....	38-39
Home Health Care & Services.....	39
Insurance Eligible – Private Pay .....	39
Private Hired Care – Private Pay .....	40
Hospice Programs .....	40
Hospitals .....	40
Housing & Homeless Services.....	41-44
Important Documents to Consider .....	44
Legal/Advocacy Services.....	45
Medical Alert Systems & Programs.....	46
Medical Care Facilities, Equipment & Supplies.....	47
Mental Health Services & Resources.....	48-50
Mental Health Services - Veterans .....	50
Nutrition.....	50-53
Food Pantries .....	50-51
Soup Kitchens .....	52
Food Programs.....	52-53
Pharmacies .....	53
Places of Worship .....	54-55
Recreational Areas in the Town of Riverhead .....	56-59
Community Centers .....	56
Dog Parks.....	56
Outdoor Parks .....	56-57
Beaches & Waterfront .....	58
Marinas & Boat Ramps.....	58-59
Other Outdoor Parks in the Riverhead Area.....	59
Residential Repair.....	59
Respite Services.....	60
Senior Discounts .....	60
Senior Services.....	61-62
Town of Riverhead Senior Center Services & Programs .....	67
Tax Assistance .....	62-64
Property Tax Grievance – NYS Dept. of Taxation & Finance .....	62
Real Property Tax Credit – Suffolk County Office for the Aging.....	62
Local Real Property Tax Exemption – Town of Riverhead Assessor’s Office .....	62-63

Basic STAR, Cold War Veteran.....	62
Disabled Veteran, Enhanced STAR, Senior Citizen with Limited Income, Wartime Alternative Veteran .....	63
Taxpayer Advocacy – NYS Dept. of Taxation & Finance .....	64
Town Clerk's Office - Town of Riverhead .....	64-65
Transportation.....	65
Utilities/Utility Assistance .....	66
Veteran Organizations .....	66
Veteran Services .....	66-68
Volunteer Opportunities.....	69-71

## Appendices

A – Riverhead Emergency Management Special Needs/ Evacuation Application.....	72
B – Riverhead Fire Department Emergency Registry Form.....	73
C – Suffolk County Emergency Preparedness Registry Brochure.....	74-75
D – Application for a Parking Permit/License Plate for Persons with Severe Disabilities (MV-664.1) .....	76-77
E – Preparing Makes Sense for Older Americans (8 pages).....	78-81

## **ANIMAL & PET SERVICES**

**IF YOUR PET GETS LOST, BE SURE TO CONTACT ANIMAL HOSPITALS AND ANIMAL SHELTERS!**

### **ANIMAL CONTROL**

*If you have found a stray or injured animal, please call Animal Control immediately.*

**Town of Riverhead Animal Control  
Emergency (Riverhead Police)**

**(8AM-4PM Daily)**

**(After 4PM, Wknds, Holidays)**

**(631) 765-1811 x2**

**(631) 727-4500**

Riverhead Town Animal Shelter

324 Church Street, Aquebogue

Operated by: **North Fork Animal Welfare League (NFAWL)**

Gabby Glantzman, Executive Director

The Town of Riverhead responds to animal incidents ranging from loose or stray dogs, wild animals, dangerous animals, or animals in distress within the township. NFAWL Animal Control Officers enforce ordinances needed to protect the health, safety, and welfare of Town of Riverhead residents by regulating the ownership of animals. The shelter houses stray and abandoned animals and is managed by a dedicated, compassionate NFAWL staff and volunteers who make every effort to adopt them out to loving homes. Website: [northforkanimalwelfareleague.org](http://northforkanimalwelfareleague.org) Email: [manager@nfawl.org](mailto:manager@nfawl.org)

### **ANIMAL HOSPITALS**

*If you have a veterinary emergency, please call your local veterinarian or veterinary emergency hospital.*

**Animal Hospital of Riverhead**

1182 W Main St, Riverhead, NY 11901

Dr. Mandip S. Lachhar, DVM

**(631) 727-2009**

*\*Senior and Military discounts available*

**Emergency Services available on Sundays 9AM-11AM.**

**Services:** Full-service veterinary medical facility for Cats & Dogs

**Special Services:** Grooming, Indoor/Outdoor Boarding,

Other special services (i.e. Ultrasound, echocardiograms, endoscopy, etc.) are available when needed. Website: [www.ahofr.com](http://www.ahofr.com) Email: [ranimalhosp@aol.com](mailto:ranimalhosp@aol.com)

**Aquebogue Veterinary Hospital**

**(631) 722-4242**

357 Main Rd, Aquebogue, NY 11931

Dr. Richard J. Hanush, DVM

**Services:** Full-service veterinary medical facility for Cats & Dogs

**Special Services:** Boarding, Other special services (i.e. Ultrasound, echocardiograms, endoscopy, etc.) are available when needed. Website: [www.aqueboguevet.com](http://www.aqueboguevet.com) Email: [rhanusch@aol.com](mailto:rhanusch@aol.com)



**East End Veterinary Emergency & Specialty Center** (631) 369-4513

67 Commerce Drive, Riverhead, NY 11901

*\*Senior and Military discounts available*

Dr. Rick Rothman, DVM

**Emergency Services available DAILY, 24 hours a day, seven days a week.**

Specialized emergency, critical care and referral medical facility for dogs, cats and exotic pets.

**Services:** Emergency / Critical Care - 24 Hour Emergency Care, Intensive Care Unit, Full-Service Medical and Referral facility for Cats, Dogs & exotic pets.

**Special Services:** Veterinary Specialists, Canine Physical Rehab, Hyperbaric Oxygen Therapy, Oncology, **Veterinarian, and trained Licensed Veterinary Technicians (LVT's)** are always in attendance. Website: [www.pet-er.com](http://www.pet-er.com)

**Gibbons Veterinary Hospital** (631) 929-5836

6144 NY-25A #22, Wading River, NY 11792

*\*Senior and Military discounts*

*available*

Dr. Matthew Gibbons, DVM

**Services:** Full-service veterinary medical facility for cats & dogs

**Special Services:** Bereavement Counseling, Continuing Education for clients, Pet CPR/First Aid. Other special services (i.e. Ultrasound, echocardiograms, endoscopy, etc.) are available when needed.

Website: [www.gibbonsveterinaryhospital.com](http://www.gibbonsveterinaryhospital.com)

## ANIMAL SHELTERS & OTHER SERVICES

**Ada Howe Kent Memorial Shelter Inc.** (631) 727-5731 Shelter

2259 River Rd, Calverton, NY 11933

(631) 727-7797 CLINIC

Pamela A. Green, Executive Director

*\*Senior and Military discounts*

*available*

A Private, not-for-profit IRS 501(C)(3) tax-exempt humane society that provides a haven for homeless, abused, and abandoned animals until new homes can be found.

**Services:** Adoptions, Low-Cost Spay/Neuter Clinic, Low-Cost Veterinary Clinic

**Special Services:** Animal Rescue, Cat Retirement Home, Pet Therapy Program (at Skilled Nursing Facility at Peconic Bay Medical Center), Humane Education, Sponsor-a-Pet Program, Volunteer Program, **trained Licensed Veterinary Technicians (LVT's)**

Website: [www.kentanimalshelter.com](http://www.kentanimalshelter.com) Email: [info@kentanimalshelter.com](mailto:info@kentanimalshelter.com)

**BIDEAWEE Adoption Center & Animal Hospital** (631) 325-0280

118 Old Country Road, Westhampton, NY 11977

(866) 262-8133

**Services:** Adoptions, veterinary care, training, volunteering, memorial programs, and grief counseling. Website: [www.bideawee.org](http://www.bideawee.org) Email: [bideawee@bideawee.org](mailto:bideawee@bideawee.org)



**Humane Society of the United States (HSUS) (845) 707-5350**

A not-for-profit IRS 501(C)(3) tax-exempt organization and is the nation's largest and most effective animal protection organization. Supports animal welfare legislation, fights animal cruelty in all forms, rescues animals in danger, and engages citizens to promote the protection of animals.

**Services:** Provides hands-on care and services, education, and training for local organizations.

Leading animal advocacy organization combating large-scale cruelties such as puppy mills, animal fighting, factory farming, seal slaughter, horse cruelty, captive hunts, and the wildlife trade. Shelter Pet Project helps residents find a pet to adopt from local shelters.

Website: [www.humanesociety.org/about/state/new\\_york/](http://www.humanesociety.org/about/state/new_york/) Email: [bshapiro@humanesociety.org](mailto:bshapiro@humanesociety.org)

***To report a case of animal cruelty, neglect or abuse, please contact your local law enforcement agency: Riverhead Police Department, (631) 727-4500***

**North Fork Animal Welfare League (NFAWL)**

Gabby Glantzman, Executive Director

**Riverhead Shelter (631) 765-1811 x2**

**Southold Shelter (631) 765-1811 x1**

A not-for-profit IRS 501(C)(3) tax-exempt corporation that promotes the welfare of ALL animals.

**Services:** Provides all animal care and controlled sheltering services for the Towns of Riverhead and Southold; providing a haven for homeless, abused and abandoned animals until new homes can be found. NFAWL offers a comprehensive array of services for both the animals and their caretakers in our community. Website: [northforkanimalwelfareleague.org](http://northforkanimalwelfareleague.org) Email: [manager@nfawl.org](mailto:manager@nfawl.org)

**Riverhead Foundation for Marine Research & Preservation (631) 369-9840**

467 E. Main St., Riverhead, NY 11901

**Stranding Hotline: (631) 369-9829**

A not-for-profit IRS 501(C)(3) tax-exempt organization that operates the New York State Marine Mammal and Sea Turtle Rescue Program. Website: <http://www.riverheadfoundation.org>

Email: To report a sighting by email: [sightings@riverheadfoundation.org](mailto:sightings@riverheadfoundation.org). Please provide location, details, your contact information, and pictures if possible.

**SAVES, Inc. (Spay, Alter, Vaccinate Every Stray) (631) 722-0015**

PO Box 1631, Riverhead, NY 11901

A not-for-profit IRS 501(C)(3) tax exempts all volunteer animal rescue groups serving the Townships of Southold and Riverhead. Website: [www.savesnorthfork.com](http://www.savesnorthfork.com) Email: [Savesnorthfork@gmail.com](mailto:Savesnorthfork@gmail.com)

**The STAR Foundation 24 Hrs (631) 736-8207**

PO Box 519, Middle Island, NY 11953

A not-for-profit IRS 501(C)(3) tax-exempt all-volunteer organization, dedicated to the welfare of domestic **and wild animals**. Our goal is to provide a safe haven for every injured or orphaned Long Island animal in need of medical care, rehabilitation, or humane euthanasia, and to return as many healthy animals as possible to their natural habitat. (Domestic and exotic pets rescued for adoption) Website: [www.savetheanimalsrescue.org](http://www.savetheanimalsrescue.org) Email: [info@savetheanimalsrescue.org](mailto:info@savetheanimalsrescue.org)

**Suffolk County SPCA**

**(631) 382-7722**

**Society for the Prevention of Cruelty to Animals**

**Roy Gross, Chief Executive Director**

A not-for-profit IRS 501(C)(3) tax-exempt corporation that promotes the welfare of all animals, protects them from abuse, neglect and abandonment, investigates complaints of animal cruelty or neglect and enforces anti-cruelty laws. If you suspect any mistreatment, abuse, or blood sports activities involving animals, please call the Suffolk County SPCA and you can also contact the Riverhead Police Department. All calls will be kept confidential.

**Services:** humane education, spay/neutering programs, feral cat program, free rabies vaccination clinics, adoption clinics, mobile veterinarian clinic vehicle.

Website: [www.suffolkspca.org](http://www.suffolkspca.org)

**WILDLIFE**

*Important note on handling sick or injured wildlife:* If you discover sick or injured wildlife, please contact a rehabilitator immediately for advice on safe handling, both for your sake and for the animal. Some animals require special handling, while others may have diseases that can be transferred to people. Extra precautions should be taken around bats, raccoons or skunks as these species have a higher risk of carrying rabies, which can be transmitted to humans and pets.

**Evelyn Alexander Wildlife Rescue Center**

228 W. Montauk Highway, Hampton Bays, NY 11946

**Hotline:** **(631) 728-WILD (9453)**

**Office:** **(631) 728-4200**

The center is a not-for-profit corporation providing rehabilitation services and education to raise public awareness of the factors that threaten wild animals impacted by encroachment of humans on their habitat. Animals they help are: Birds: Raptors, Song Birds, Waterfowl; Mammals: Deer, Opossums, Squirrels, Bunnies, Foxes; and Reptiles: Turtles, Snakes.

Website: [https://www.wildliferescuecenter.org/](http://www.wildliferescuecenter.org/)

**NYS Department of Environmental Conservation (DEC)**

Wildlife rehabilitators are licensed by DEC to care for injured or orphaned wildlife for release back into the wild. Rehabilitators volunteer their time and do not receive funding for expenses associated with their services (veterinary care, food, medicine, etc.).

To find a wildlife rehabilitator for all wildlife, go to the NYS DEC website:

[https://www.dec.ny.gov/cfmx/extapps/sls\\_searches/index.cfm?p=live\\_rehab](https://www.dec.ny.gov/cfmx/extapps/sls_searches/index.cfm?p=live_rehab)

Note: You may have to contact more than one rehabilitator. Not all rehabilitators may be able to accept every injured or orphaned animal due to limited space or resources.



## **DISABLED SERVICES**

**Abilities Inc. & Nathaniel Kornreich**

**(516) 465-1400**

**Technology Center at Viscardi Center**

201 I.U. Willets Road, Albertson, NY 11507

The Center provides a hands-on lab for training, evaluations, education, assistance, counseling to enter the job market or return to work. These programs empower all ages to improve their quality of life. Email: [info@viscardicenter.org](mailto:info@viscardicenter.org)

**AHRC Suffolk**

214 Old Riverhead Road, Westhampton Beach, NY 11978

**(631) 288-0450**

2900 Veterans Memorial Highway, Bohemia, NY 11716

**(631) 585-0100**

AHRC (Association for Habilitation and Residential Care) supports the intellectually and/or developmentally challenged individuals with educational and vocational programs in day and residential settings. Job training and related services are part of the many resources. Respite program is offered. Door-to-door transportation services is provided. Website: [www.ahrcsuffolk.org](http://www.ahrcsuffolk.org)

**American Foundation for the Blind**

**(212) 502-7600**

2 Penn Plaza, Suite 1102, New York, NY 10121

This is a comprehensive site that offers professional development, assessments, counseling, daily living, computer, employment skills, etc. to lead an independent life. Vision Aware lists websites to assist with adjustment and for changes in adapting your home for safe living. There are programs on vision and resources/technology to assist those persons, who are blind or visually impaired and their families, as well as those who professionally assist them. Website: [www.afb.org](http://www.afb.org)  
(See the Special area on the website for seniors and also Career Connect for job seekers.)

**American with Disabilities Act**

**(800) 514-0301**

Website: [www.ADA.gov](http://www.ADA.gov)

**(800) 514-0383**

**East End Disabilities Associates**

**(631) 369-7345**

107 Roanoke Avenue, Riverhead, NY 11901

Various services include programs, residential care, vocational, and daily skills. Verify when respite is available. Website: [www.eed-a.org](http://www.eed-a.org)

**Family Service League**

**(631) 369-0104**

208 Roanoke Avenue, Riverhead, NY 11901

There are a variety of services: counseling programs for caregiver support, persons with disabilities, persons with addictions and or anger management, those with various situations such as, housing and or nutritional needs, nursing home transitions, and services for those with special needs, etc. Ask about programs in Spanish. Website: [www.fsl-li.org](http://www.fsl-li.org)

**Guide Dog Foundation-Blind Inc.** (631) 930-9000  
371 E. Jericho Turnpike. (Main St., Rt. 25), Smithtown, NY 11787 (800) 548-4337  
People with disabilities learn how to live an independent life and request special training and a guide dog. Volunteers are needed to train puppies for this life-giving purpose. Applicants must be legally blind. Website: [www.acb.org](http://www.acb.org) Email: [info@guidedog.org](mailto:info@guidedog.org)

**Helen Keller Services for the Blind** (631) 424-0022  
1767 Veterans Memorial Highway, Ste. 18, Islandia, NY 11749  
This is a social service organization and they offer support and training for people and employment services. Materials are sent to eligible individuals.  
Website: [www.Helenkeller.org](http://www.Helenkeller.org) Email: [info@helenkeller.org](mailto:info@helenkeller.org)

**National Association of the Deaf** (301) 587-1788  
TTY: (301) 587-1789  
The staff provides an operator to send Relay messages by phone call to the hearing-impaired person to another person or business. Website: [www.nad.org](http://www.nad.org)

**Rise Life Services** (631) 727-6220  
901 E. Main Street, Suite 508, Riverhead, NY 11901  
Provides services for people with various intellectual and developmental disabilities and mental health challenges who live on the East End of Long Island. Counseling and job training skills are available. Website: [riselifeservices.org](http://riselifeservices.org) Email: [info@riselifeservices.org](mailto:info@riselifeservices.org)

**Riverhead Free Library** (631) 727-3228 Ext.100  
330 Court St, Riverhead, NY 11901  
Free tax programs, large print books, digital materials, talking books, programs, concerts, computer learning, borrow books on your tablet, etc.

**Suffolk County Social Services** (631) 852-3500  
893 E. Main Street, Riverhead, NY 11901  
Offers comprehensive services such as temporary housing, Medicaid, HEAP, SNAP, welfare, help with buying food, and a wide variety of services for seniors, including:

- Health insurance information, counseling, and assistance (HIICAP)
- NY Connects-Information on long-term care services and support and assistance in linking to these services
- Legal assistance
- Nutritional services
- Help with the purchase of prescription drugs

**Talking (Audio) Books:** (212) 206-5400  
**Andrew Heiskell Braille and Talking Book Library**  
40 West 20<sup>th</sup> Street, New York, NY 10011  
Books and downloads available at [talkingbooks@nynypl.org](mailto:talkingbooks@nynypl.org)

**Suffolk Cooperative Library System (SCLS)**

**(631) 286-1600**

627 North Sunrise Service Rd., Bellport, NY 11713

Order audiobooks, magazines, and equipment. Applications are available at member libraries and on the internet. SCLS houses the Long Island Assistive Technology Center in Bellport. This Center provides hands-on demonstrations of assistive technology for people living with vision loss.

**Helpful Links:**

[www.ADA.gov](http://www.ADA.gov) (Americans with Disabilities Act)

[www.destinationaccessible.com](http://www.destinationaccessible.com) (Detailed accessibility descriptions of leisure locations.)

[www.ablenews.com](http://www.ablenews.com) (Newspaper for people with disabilities.)

**EDUCATION**

**ESBOKES - HB Ward Technical Center – Riverhead**

**(631) 369-8100**

970 N Griffing Ave, Riverhead, NY 11901

Eastern Suffolk BOCES offers adult education with a variety of comprehensive programs tailored to meet the occupational and educational needs of adults.

Website: [www.esbokes.org](http://www.esbokes.org)

**Suffolk County Community College**

**(631) 548-2500**

Eastern Campus, 121 Speonk Riverhead Rd, Riverhead 11901

Website: [www.Sunysuffolk.edu](http://www.Sunysuffolk.edu)

Credit/noncredit courses. Two-year degree or continuing education.

**East End Arts Community School of the Arts**

**(631) 369-2171**

141 East Main Street, Riverhead, NY, 11901

Classes in painting, drawing, art history, music, photography & more.

Website: [Eastendarts.org/school/](http://Eastendarts.org/school/) Email: [education@eastendarts.org](mailto:education@eastendarts.org)



Town of  
**Riverhead**  
New York

## ELECTED OFFICIALS

### **FEDERAL GOVERNMENT**

#### **PRESIDENT**

Joseph R. Biden  
The White House  
1600 Pennsylvania Avenue, Washington, DC 20500  
(202) 456-1414  
email via website: [www.whitehouse.gov/contact/](http://www.whitehouse.gov/contact/)  
[www.whitehouse.gov/administration/president-biden/](http://www.whitehouse.gov/administration/president-biden/)

#### **VICE PRESIDENT**

Kamala Harris  
The White House  
1600 Pennsylvania Avenue, Washington, DC 20500  
(202) 456-1414  
email via website: [www.whitehouse.gov/contact/](http://www.whitehouse.gov/contact/)  
[www.whitehouse.gov/administration/vice-president-harris/](http://www.whitehouse.gov/administration/vice-president-harris/)

#### **UNITED STATES SENATORS**

Representing New York  
Charles E. Schumer  
Long Island Office:  
145 Pinelawn Road, Suite 300, Melville, NY 11747  
(631) 753-0978  
Email via website:  
[www.schumer.senate.gov](http://www.schumer.senate.gov)

Kirsten E. Gillibrand  
Long Island Office:  
155 Pinelawn Road, Suite 250 North Melville, NY 11747  
(631) 249-2825  
Email via website:  
[www.gillibrand.senate.gov/contact/email-me](http://www.gillibrand.senate.gov/contact/email-me)  
[www.gillibrand.senate.gov](http://www.gillibrand.senate.gov)

#### **REPRESENTATIVES IN CONGRESS**

The US House of Representatives  
1st Congressional District  
Nick LaLota

Main District Office:  
31 Oak Street, Suite 20, Patchogue, NY 11772  
(631) 289-1097

East End Office:  
30 West Main Street, Suite 201, Riverhead, NY 11901  
(631) 209-4235  
Tues, Wed, Thurs, 10am-2pm, by appointment only  
email via website: [zeldin.house.gov/contact](http://zeldin.house.gov/contact)

### **NEW YORK STATE GOVERNMENT**

#### **NEW YORK STATE GOVERNOR**

Kathleen C. Hochul  
The State Capitol, Executive Chamber  
Albany, NY 12224  
(518) 474-8390  
Email via website  
[www.governor.ny.gov/content/governor-contact-form/](http://www.governor.ny.gov/content/governor-contact-form)  
[www.governor.ny.gov](http://www.governor.ny.gov)

Suffolk County Representative  
Office of the Governor  
250 Veterans Memorial Hwy, Hauppauge, NY 11788  
(631) 952-6583

#### **NEW YORK STATE COMPTROLLER**

Thomas P. DiNapoli  
110 State Street, Albany, NY 12207  
(518) 474-4044  
email: [contactus@osc.ny.gov](mailto:contactus@osc.ny.gov)  
[www.osc.state.ny.us](http://www.osc.state.ny.us)

#### **NEW YORK STATE ATTORNEY GENERAL**

Letitia James  
The State Capitol, Albany, NY 12224  
(800) 771-7755  
Long Island Address:  
300 Motor Pkwy., Suite 210, Hauppauge, NY  
11788-5127  
(631) 231-2401  
email from website: [ag.ny.gov](http://ag.ny.gov)

#### **NEW YORK STATE SENATOR**

Anthony H. Palumbo  
NYS Senate – District 1  
400 W. Main St., Suite 201, Mt. Sinai, NY 11766  
(518) 455-2585, In Albany: Rm. 604  
(518) 455-3121  
email: [palumbo@nysenate.gov](mailto:palumbo@nysenate.gov)

#### **NEW YORK STATE ASSEMBLY MEMBER**

Jodi Giglio, NYS Assembly – District 2  
30 West Main St., Suite 103, Riverhead, NY 11901  
(631) 727-0204  
In Albany: Rm. 546  
(518) 455-5294  
email: [giglioj@nyassembly.gov](mailto:giglioj@nyassembly.gov)

## **SUFFOLK COUNTY GOVERNMENT**

### **COUNTY EXECUTIVE**

Ed Romaine  
H. Lee Dennison Bldg.  
100 Veterans Memorial Hwy.  
P.O. Box 6100, Hauppauge, NY 11788-0099  
(631) 853-4000  
County Center County Rd 51, Riverhead NY 11901-3397  
(631) 852-1600  
county.executive@suffolkcountyny.gov

### **COUNTY COMPTROLLER**

John M. Kennedy, Jr.  
H. Lee Dennison Bldg., 9th Fl.  
100 Veterans Memorial Hwy. Hauppauge, NY 11788-0099  
(631) 853-5040  
comptroller@suffolkcountyny.gov

### **COUNTY CLERK**

Vincent Puleo  
310 Center Drive Riverhead, NY 11901  
(631) 852-2000  
Vincent.Puleo@suffolkcountyny.gov

### **COUNTY DISTRICT ATTORNEY**

Raymond A. Tierney  
Arthur M. Cromarty Court Complex  
200 Center Drive, Riverhead NY 11901  
(631) 853-3185  
infoda@suffolkcountyny.gov

### **COUNTY SHERIFF**

Errol Toulon, Jr.  
Riverhead Correctional Facility  
100 Center Drive Riverhead, NY 11901  
(631) 853-4161  
Suffolk\_Sheriff@suffolkcountyny.gov

### **SUFFOLK COUNTY LEGISLATOR**

Catherine Stark  
Suffolk County Legislator – District 1  
423 Griffing Ave., Suite 2 Riverhead, NY 11901  
(631) 852-3200  
catherine.stark@suffolkcountyny.gov

### **SUFFOLK COUNTY BOARD OF ELECTIONS**

P.O. Box 700  
Yaphank, NY 11980-0700  
(631) 852-4500 TTY: (631) 852-4540

## **TOWN OF RIVERHEAD GOVERNMENT**

Riverhead Town Hall  
4 W. Second Street, Riverhead, NY 11901  
631-727-3200  
www.townofriverheadny.gov

### **ELECTED OFFICIALS**

*Town Supervisor* Timothy Hubbard Ext. 655

### **Town Council Members**

Joann Waski	Ext. 223
Robert Kern	Ext. 224
Kenneth T. Rothwell	Ext. 225
Denise Merrifield	Ext. 226

### **Town Assessors**

Laverne Tennenberg	Ext. 259
Meredith Lipinsky	Ext. 254
Dana Brown	Ext. 258

### **Town Clerk**

James M. Wooten Ext. 260

### **Tax Receiver**

Laurie Zaneski Ext. 247

### **Town Justice**

Judge Sean Walter	Ext. 245
Judge Lori Hulse	Ext. 246

### **Hwy Superintendent**

Michael Zaleski Ext. 228

**\*\*\* EMERGENCY call 911 \*\*\*\*\***

**EMERGENCY INFORMATION**

**ANIMAL EMERGENCIES**

**Animal Control – Town of Riverhead**

**(631) 369-6189 (8AM-4PM)**

**Emergency Animal Services (Riverhead Police)**

**(631) 727-4500 (After 4:00 PM, Wknds & Holidays)**

The Town of Riverhead responds to Animal incidents ranging from loose or stray dogs, wild animals, dangerous animals, or animals in distress.

**East End Veterinary Emergency & Specialty Center**

**(631)369-4513**

**Riverhead Animal Hospital (Sundays 9AM-11AM Only)**

**(631) 727-2009**

**Suffolk County SPCA (Society for the Prevention of Cruelty to Animals)** **(631) 382-SPCA (7722)**

**CRISIS INTERVENTION**

**AL-Anon Family Group**

**(631) 669-2827**

24 hour hotline – counseling for groups and children of alcoholics.

**Alcoholics Anonymous**

**(631) 669-1124**

**APS (Adult Protective Services)**

**(631) 854-3195, 6, 7**

Suffolk County Provides services for persons over 18 who are physically or mentally impaired and who are in a situation where they are harmed or threatened with harm by the actions of themselves or others. This often involves the frail elderly and adults who are physically or mentally disabled, seriously ill or alcohol/substance abusers. Potential clients have no one able or willing to help them meet their essential needs such as food, clothing, shelter, and medical care. Any concerned person or agency should make a referral for services using the three numbers provided above. All calls are confidential and may be made anonymously. For additional information, visit: [www.ocfs.state.ny.us/main/psa/](http://www.ocfs.state.ny.us/main/psa/)

**Child Protective Services**

**(800) 342-3720**

**Conexion Spanish Speaking Hotline Service**

**(631) 751-7423 (24 hours)**

Bi-lingual mental health hotline services for assistance, referral, and support. [www.responsehotline.org](http://www.responsehotline.org)



<b>Brighter Tomorrows</b> Provides emergency shelter and support services to victims of domestic violence and their children.	<b>(631) 395-1800</b>
<b>Brighter Tomorrows Non-Residential Program</b> Provides court advocacy, transportation, counseling, support groups, information, referrals and Child Witness of Domestic Violence Program.	<b>(631) 395-3116</b>
<b>National Domestic Violence Hotline</b>	<b>(800) 799-7233</b>
<b>New York State Domestic Violence</b>	<b>(800) 942-6906</b>
	<b>Español 9AM-5PM (800) 942-6908</b>
<b>Suffolk County Coalition Against Domestic Violence</b>	<b>(631) 666-8833 (24 hours)</b>
	<b>TTY: (800) 233-3626</b>
Provides emergency shelter and supportive services for battered women. Counseling and legal referrals for women and children. Bi-lingual Website: <a href="http://www.sccadv.org">www.sccadv.org</a>	
<b>The Retreat</b>	<b>(631) 329-4398</b>
	<b>(631) 329-2200 HOTLINE</b>
Domestic violence services and education to families on the East End of Long Island. Programs include a residential shelter for adults and children, a 24-hour domestic violence hotline, individual and group counseling, legal advocacy, and violence prevention education programs. All services are free of charge to The Retreat clients.	
<b>Suffolk County Domestic Violence Unit</b> District Attorney's Office, Cohalan Court Complex, 400 Carleton Ave. Central Islip, NY	<b>(631) 853-4138</b>
<b>Mental Health Hotline</b>	<b>(631) 544-2222 (24 hours)</b>
<b>Mobile Crisis Team</b>	<b>(Adult, 18 or older) (631) 952-3333 (24 hours)</b>
	<b>(Under 18) (631) 370-1701 (24 hours)</b>
<b>Response of Suffolk County, Inc. Crisis Hotline</b>	<b>(631) 751-7500 (24 hours)</b>
<b>Substance Abuse Hotline</b>	<b>(866) 657-4357</b>
	<b>(631) 979-1700 (24 hours)</b>
The Suffolk County Dept of Health Services has partnered with the Long Island Council on Alcoholism and Drug Dependence (LICADD) to operate a 24/7 hotline that will connect callers to treatment services. LICADD works collaboratively with the Suffolk County Communities of Solution (COS) provider network to ensure timely access to quality substance abuse care.	
<b>Suffolk County Crime Victims Center at PFML</b>	<b>(631) 689-2672 Office</b>
<b>Rape Crisis Services and Crime Victim Center</b>	<b>(631) 332-9234 (24 hours)</b>
<b>Suffolk County Department of Health Services</b>	<b>(631) 854-0000</b>
Suffolk County Dept. of Health Services provides counseling, advocacy, court accompaniment, assistance in reimbursement for expenses related to the crime and information and referrals. EspaÑol and multilingual services.	

<b>Suffolk Mobile Mental Health Crisis Team</b> Suffolk County Dept. of Health Services offers crisis intervention services to individuals in the Community who are experiencing psychiatric/emotional problems. The team will make referrals for after-care if necessary or arrange for hospitalization.	<b>(631) 952-3333 (24 hours)</b>
<b>Suffolk County Department of Social Services</b> 893 E. Main Street, Riverhead, NY 11901 (Millbrook Office Complex) Must apply in person, 8AM-3PM, M-F	<b>(631) 852-3500 (DSS)</b> <b>(631) 854-9963</b>
<b>Suffolk County Temporary Housing Assistance Unit</b> Emergency After 4:30PM, wknds & holidays Toll Free	<b>(631) 854-9547</b> <b>(631) 854-9100</b> <b>(866) 494-6873</b>
<b>Lifeline National Suicide Hotline</b> Bi-lingual hotline provides assistance, referral, and support	<b>(800) 273- 8255 (24 hours)</b>
<b>National Suicide Prevention</b>	<b>(800) SUICIDE (784-2433)</b> <b>TTY: (800) 799-4TTY (4889)</b>
<b>Northeast Psychology Association</b>	<b>(631) 271-3870</b>
<b>Response of Suffolk County Inc.</b> <b>Suicide Prevention Coalition of Long Island (SPCLI) <a href="http://www.preventsuicideli.org">www.preventsuicideli.org</a></b> Helpful resources, provides education about suicide to the public and professional community on Long Island.	<b>(631) 751-7500 (24 hours)</b>
<b>Victim Information &amp; Notification Service of NYS</b> New York State hotline for crime victims, including victims of domestic violence, gives them the ability to track the jail custody status of their offenders and register to be notified, via phone or e-mail, of their pending release. <a href="http://www.vinelink.com">www.vinelink.com</a>	<b>(888) 846-3469 (24 hours)</b>
<b>Victims Information Bureau of Suffolk (VIBS)</b> Provides counseling, advocacy, programs, and assistance to victims of domestic violence, rape, and sexual assault, elder abuse, child sexual abuse, and human trafficking <a href="http://www.vibs.org">www.vibs.org</a>	<b>(631) 360-3606 (24 hours)</b> <b>(631) 360-3730 9AM-5PM M-F</b>



## **HEATING & UTILITY EMERGENCIES**

<b>Cablevision:</b>	<b>Optimum – Riverhead</b>	<b>(631) 727-6300</b>
<b>Electric:</b>	<b>PSEG Long Island Customer Assistance</b>	<b>(800) 490-0025 (631) 755-6000</b>
	<b>Emergency Contact / Report an Outage / Downed Lines</b>	<b>(800) 490-0075 or (631) 755-6900</b>

### **CRITICAL CARE PROGRAM (PSEG)**

You can participate in PSEG's Critical Care Program if you or a family member depends on life-support equipment that requires electricity. Download and complete the necessary forms at <https://www.psegliny.com>. Must provide a medical certificate from a doctor, local Board of Health, nurse practitioner or physician assistant. Participation in the Critical Care Program does not guarantee priority power restoration.

<b>Gas:</b>	<b>National Grid</b>	<b>(800) 490-0045, or (631) 755-6200</b>
<b>Heating &amp; Repair:</b>	<b>Suffolk County Office for the Aging Dept. of Social Services HEAP (Home Energy Assistance Program)</b>	
	<b>Age 60 and over, or disabled:</b>	<b>(631) 853-8326</b>
<b>Hotline</b>	<b>Under age 60: Emergencies after 4:30 and on weekends:</b>	<b>(631) 853-8820 (631) 854-9100</b>
<b>Sewer:</b>	<b>Riverhead Sewer District</b>	<b>(631) 727-3069</b>
<b>Water:</b>	<b>Riverhead Water District</b>	<b>(631) 727-3205</b>

## **MISCELLANEOUS EMERGENCY SOURCES**

<b>American Red Cross</b>	<b>(877) 733-2767</b>
<b>Federal Emergency Management Agency (FEMA)</b>	<b>(800) 621-3362</b>
<b>New York State Emergency Management Office</b>	<b>(518) 292-2200</b>
<b>New York State Police NON-EMERGENCY</b>	<b>(631) 537-0237</b>
<b>Poison Control (Including Poisonous Plants)</b>	<b>(800) 222-1222 TTY: (212) 689-9014</b>
<b>Riverhead Fire Department NON-EMERGENCY</b>	<b>(631) 727-2751</b>
<b>Riverhead Police NON-EMERGENCY</b>	<b>(631) 727-4500</b>
<b>Salvation Army</b>	<b>(631) 727-3338</b>



<b>Suffolk County Department of Social Services (DSS)</b>	<b>(631) 852-3500</b>
893 E. Main St. Riverhead NY 11901	<b>(631) 854-9963</b>
(Millbrook Office Complex)	
Emergency After 4:30PM, wknds & holidays	<b>(631) 854-9100</b>
Temporary Housing Assistance Unit	<b>(631) 854-9547</b>

Must apply in person, 8 AM-3 PM - M-F. Offers comprehensive services such as Medicaid, SNAP, HEAP, Temporary Assistance, Child Protective Services, Adult Protective Services, Foster Care, Child

Preventative Services, Adoption, Child Care, Child Support Enforcement, and a wide variety of services for seniors, including:

- Health insurance information, counseling, and assistance (HIICAP)
- NY Connects-Information on long-term care services and support and assistance in linking to these services.
- Legal assistance.
- Nutritional services.
- Help with the purchase of prescription drugs.

Emergency Assistance for Adults (EEA) - helps meet emergency financial needs of people eligible for, or who are receiving Supplemental Security Income (SSI). EAA provides assistance in hardship situations, such as replacing lost, stolen, or not received SSI checks, providing funds to cover food needs, or to prevent eviction or utility shut-off.

<b>Suffolk County Health Services</b>	<b>(631) 854-0000</b>
<b>Emergencies after 5PM &amp; Weekends</b>	<b>(631) 852-4820</b>
<b>Public Health Hotline</b>	<b>(631) 787-2200</b>
<b>Suffolk County Sheriff 's Department</b>	<b>(631) 852-2288</b>

### ***Add your personal emergency contact information here:***

Physician (1) \_\_\_\_\_

Physician (2) \_\_\_\_\_

Friend/Family Member: \_\_\_\_\_

Friend/Family Member: \_\_\_\_\_

*NOTES:*

## **EMERGENCY PREPAREDNESS**

Emergency Preparedness Information or Questions, Call: (631) 727-4500 EXT. 315

In the event of an evacuation or emergency, Suffolk County provides shelters for you and your pet. For more information on sheltering, please contact the Suffolk County Office of Emergency Management at (631) 852-4900.

### **CREATE AN EMERGENCY PLAN**

- Meet with household members to discuss the dangers of fire, severe weather and other emergencies.
- Discuss how to respond to each disaster that could occur.
- Discuss what to do about power outages and personal injuries.
- Draw a floor plan of your home and mark 2 escape routes from each room
- Learn how to turn off water, gas, and electricity at main switch.
- Post emergency telephone numbers.
- Teach children how to make long distance telephone calls.
- Pick 2 meeting places:
  - Near your home in case of a fire
  - Outside your neighborhood in case you cannot return home after a disaster.
- Take a basic First Aid and CPR class
- Keep family records in a water and fireproof container.

### **PREPARE A DISASTER SUPPLIES KIT - Include the following:**

- A supply of water equaling one gallon. Store the water in sealed, unbreakable container.
- A supply of non-perishable packaged or canned food and a non-electric can opener.
- A change of clothes, rain gear, and sturdy shoes.
- Blankets or sleeping bags
- A first aid kit and prescription medication.
- A battery powered radio, flashlight, and extra batteries.
- Credit cards and cash
- An extra set of keys
- A list of family physicians.
- A list of important family information
- Special items for infants, elderly, or disabled family members. of family physicians
- Special items for infants, elderly or disabled family members.

### **STAY INFORMED**

Cablevision Channel 62 – Weather Channel

WRIV.1390.AM

WLNG 92.1 FM

Riverhead Storm Hotline

**General Information**

**(631) 727-3200 Ext. 767**

**(631) 727-4500 Ext. 315**

## **IF YOU NEED TO EVACUATE** -- Follow instructions of local officials.

- Listen to a battery-powered radio *for the location of emergency shelters*.
- Wear protective clothing and sturdy shoes.
- Take your Disaster Supplies Kit
- Lock your House
- If you have time, use travel routes specified by local officials.
- Shut off water, gas, and electricity, if instructed to do so.
- Let others know when you left and where you are going.
- Make arrangements for your pets.

When you arrive at the shelter, you and your other family members should have the following items with you:

- Photo ID
- Medications
- Photocopies of important documents (insurance policies, prescriptions, ID, credit cards, etc.).
- Sanitation and hygiene items.
- Cash in small denominations
- Battery-powered/ AM/FM/Weather Band radio with extra batteries
- Flashlight with extra batteries
- Basic first aid kit
- Bedding and extra clothing
- Items for infants.

## **AFTER THE STORM**

Listen to your local officials. Only return to areas that have been evacuated when told to do so. Use extreme caution. Document all damage with photos if possible.

## **SPECIAL NEEDS RESIDENTS**

If you cannot stay in a regular shelter due to a medical condition, please contact the general information number (631) 727-4500 Ext. 315 or visit the Town website for a *Special Needs Application* and more information.

**\*\* SPECIAL NEEDS EVACUATION APPLICATION (RIVERHEAD) - SEE APPENDIX A.**

**\*\* EMERGENCY REGISTRY FORM (RIVERHEAD FD) - SEE APPENDIX B**

**\*\* PREPARING MAKES SENSE FOR OLDER AMERICANS - SEE APPENDIX E**



## **PLAN AHEAD FOR PET SHELTERING**

When disaster strikes and you must evacuate, the most important thing you can do for your pet(s) is to have a plan for their safety too. Pets are not allowed in public shelters in Suffolk County for health and space reasons and the Town's animal shelter is not equipped or large enough to handle the sheltering of animals during a disaster. Therefore, it is incumbent on the owner to find a Pet Friendly Shelter for their pet during a disaster.

### **PREPARE BEFORE THE STORM/DISASTER:**

- Make sure that your pet(s) is current on their vaccinations. Pet shelters may require proof of vaccines.
- Have a current photograph of you and your pet.
- Keep a collar with a securely attached ID tag on your pet and have a leash on hand to control your pet.

#### ***Pet Disaster Supply Kit***

When you bring your pet(s) to a designated pet-friendly shelter, you must have the following with you, clearly marked, with the owner's and pet's identification (including cage/carrier):

- Written proof of vaccinations from your veterinarian during the past 12 months.
- Proper ID collar and up-to-date rabies tag.
- Carrier or cage of sufficient size for the pet to stand, stretch and turn around.
- A blanket or bed (that will fit in the cage) to keep your pet comfortable.
- Leash and muzzle to help control the pet.
- Ample food, water, and bowls.
- Any necessary medications and copies of medical records.
- Kitty litter & litter box for cats, plastic disposable gloves, and trash bags for handling waste.
- A cover for cat and bird carriers/cages.
- Your pet's favorite toy.

#### ***Identify a Shelter***

Don't wait for the disaster to be here. Find out now where you will take your pet. Check with local kennels, veterinarians, and motels/hotels that are pet friendly.

#### ***Contact for More Information & Locations of Shelters***

Suffolk County Office of Emergency Management

**(631) 852-4900**

Website: [www.suffolkcountyny.gov](http://www.suffolkcountyny.gov)

Email: [SCDFRES@SuffolkCountyNy.gov](mailto:SCDFRES@SuffolkCountyNy.gov)

#### ***Stay Informed and Be Prepared to Leave***

If you are sheltering your pet, do so well before the storm arrives and don't forget your ***Pet Disaster Supply Kit***. Plan your evacuation strategy and don't forget your pet! Specialized pet shelters, kennels, veterinary clinics and friends and relatives who are out of harm's way are ALL potential refuges for your pet during a disaster.

## **PET FRIENDLY SHELTER INFORMATION**

In the event of an evacuation or emergency, Suffolk County provides a pet-friendly shelter where **you and your pet** can go. The shelter is available for **dogs, cats and birds only**.

### ***What is a Pet Friendly Shelter?***

A pet friendly shelter is defined as a location where the pet owners and their pets can be housed together or where the pets are adjacent to the owner's shelter. This type of sheltering enables the owner to care for their pet.

### ***Who can I expect to see at a Pet Friendly Shelter?***

Suffolk County CERT (Community Emergency Response Team) Volunteers and Suffolk County Employee Volunteers trained in Shelter Operations and Management will be responsible for managing the human portion of the Pet Friendly Shelter.

The Suffolk County Society for the Prevention of Cruelty to Animals (SC SPCA) will be responsible for managing the pet portion of the Pet Friendly Shelter.

### ***What you will need to bring for yourself (and your family):***

When you arrive at the shelter, you should have the following items with you:

- Photo ID.
- Medications.
- Photo copies of important documents (ie. insurance policies, prescriptions, ID, credit cards.)
- Sanitation and hygiene items.
- Cash in small denominations.
- Battery powered/crank AM/FM/Weather Band radio with extra batteries.
- Flashlight with extra batteries.
- Basic First Aid Kit.
- Bedding and extra clothing.
- Items for infants.



***What you will need to bring for your pets:***

- ***Pet Disaster Supply Kit*** with all of the items clearly marked with the owner's and pet's ID

***What should I expect?***

Upon arrival, your pet will be examined by a veterinarian to ensure that your pet's shots and vaccinations are current and that your pet is in good health and not a threat to the other animals in the shelter. Once accepted and registered into the shelter, you will be given a location to place your pet's cage/cARRIER and provided with a schedule to feed your pet and attend to your pet's needs. You will also be provided with the shelter rules and assigned a dormitory.

**AFTER THE STORM/DISASTER:**

- Walk pets on a leash until they become re-oriented to their home - Often familiar scents and landmarks may be altered and pets could easily be confused and become lost. Also, downed power lines and debris can all pose a threat for animals after a disaster.
- If pets cannot be found after a disaster, contact the Town's Animal Control Office at (631) 369-6189 to find out where lost animals can be recovered. Bring along a picture of your pet if possible.
- Monitor their behavior - After a disaster, animals can become aggressive or defensive.

**IF YOU MUST LEAVE YOUR PET AT HOME DURING A DISASTER**

- Confine your pet to inside your house, not the basement.
- Leave them loose with plenty of food and water.
- For a water supply, brace an accessible bathroom door open, remove the tank lid and raise the seat.
- Place a visible notice by the front door stating what animals are inside and where they can be located. Include where you can be located, your cell number and the veterinarian's name and telephone number.



## MESSAGE from the Supervisor

Preparations for hurricanes are best made in advance. A major storm is overdue. The devastation caused by storms, such as **Sandy**, requires us to be prepared for hurricanes and major storms. The Town of Riverhead is ready for such emergencies. We want to encourage all residents and visitors to get ready by following three simple preparation rules:

1. **PLAN**
2. **PACK**
3. **PAY ATTENTION**

This brochure provides you with the basic steps you can take to help you and your family weather the storm. Additional information is on our web-site under Emergency Preparedness on the left.

Take a few moments now to organize your response and listen to officials when the storm comes. Any time spent now on emergency preparedness will be extremely beneficial to you and your loved ones.

## Pet Owners

### Identify a Shelter

Don't wait for the disaster to be here. Find out now where you will take your pet. Check with local kennels, veterinarians and motels/ hotels that are pet friendly.

### Plan a Pet Disaster Supply Kit

- Proper identification including immunization records.
- Ample supply of food and water with bowls.
- A carrier or cage that locks securely.
- Newspaper or trash bags for clean-up.
- Medications with specific care instructions.
- Muzzle, collar and leash.
- First Aid Kit.

**Stay Informed and Be Prepared to Leave**  
If you are sheltering your pet, do so well before the storm arrives and don't forget your supply kit.

### 72 Hour Rule

We must be able to sustain ourselves for at least 72 hours. It is recommended that you keep at least 3 days and up to 5 days of supplies on hand.

### Riverhead Town Board

Supervisor Tim Hubbard  
Councilman Ken Rothwell  
Councilman Bob Kern  
Councilwoman Joann Wasaki  
Councilwoman Denise Merrifield



## Town of Riverhead

### Hurricane and Severe Storm



### Preparedness

**An Important Guide to Help Ensure the Safety of Every Town Resident and Visitor During an Emergency**

### Plan

### Pack

### Pay Attention

### Grandma is right

*An ounce of prevention is worth a pound of cure.*

## PLAN

---

### Create an Emergency Plan **NOW**

- Meet with household members to discuss the dangers of fire, severe weather and other emergencies.
- Discuss how to respond to each disaster that could occur.
- Discuss what to do about power outages and personal injuries.
- Draw a floor plan of your home and mark 2 escape routes from each room.
- Learn how to turn off water, gas and electricity at main switch.
- Post emergency telephone numbers.
- Teach children how to make long distance telephone calls.
- Pick 2 meeting places:
- Near your home in case of fire.
- Outside your neighborhood in case you cannot return home after a disaster.
- Take a basic First Aid and CPR class.
- Keep family records in a water and fireproof container.

## PAY ATTENTION

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### Prepare a Disaster Supplies Kit **NOW**

- At least a 3-day supply of water (one gallon per person per day). Keep water in sealed, unbreakable containers.
- A supply of non-perishable packaged or canned food and a non-electric can opener. Include high energy food such as peanut butter, crackers or granola bars.
- A change of clothing, rain gear and sturdy shoes.
- Blankets or sleeping bags.
- A first aid kit, prescription medication and an extra pair of glasses/contacts and solution.
- A battery powered radio, flashlight and extra batteries.
- Identification, credit & ATM cards, cash, important family and insurance information.
- An extra set of car and house keys.
- A list of family physicians.
- Special items for infants or elderly.

### Stay Informed **ALWAYS**

Cablevision	Channel 22 Town	Channel 62 Weather
WRIV	1390 AM	
WLNG	92.1 FM	
Riverhead Storm Hotline		
727-3200 ext. SOS (767)		
General Information /		
Special Needs Information		
727-4500 ext. 315		
Additional Information		
<a href="http://www.townofriverheadny.gov">www.townofriverheadny.gov</a>		
<a href="http://www.ready.gov">www.ready.gov</a>		
<a href="http://www.dhsses.ny.gov/oem/safety-info/">www.dhsses.ny.gov/oem/safety-info/</a>		
<a href="http://www.suffolkcountyny.gov/FRES">www.suffolkcountyny.gov/FRES</a>		
<a href="http://www.redcross.org/get-help.html">www.redcross.org/get-help.html</a>		
Cablevision (Riverhead)		
(631) 727-6300		
Electric (PSEG)		
(800) 490-0075		
Gas (National Grid)		
(800) 490-0045, or (631) 755-6200		
Sewer (Riverhead Sewer District)		
(631) 727-3069		
Water (Riverhead Water District)		
(631) 727-3205		
American Red Cross (Open 24/7)		
(877) 773-2767		

**IN AN EMERGENCY – CALL 911**

## **EMERGENCY PREPAREDNESS – SUFFOLK COUNTY**

**Suffolk County Office of Emergency Management**

**(631) 852-4900**

**In the event of an evacuation or emergency, Suffolk County provides shelters for you *and your pet*.**

In addition, the Suffolk County Office of Emergency Management has expanded the Special Needs Registry into a countywide registry for ALL residents to include those with special and/or functional medical needs. This secured encrypted registry is voluntary and free. It is designed to assist first responders and emergency planners in identifying those residents that may need assistance in evacuating and special sheltering during an emergency so that they may develop the necessary plans. It will also aid emergency planners in the development of shelter plans for those residents with Special and Functional Medical Needs, while enhancing communication to the end user and their emergency contacts.

### **THE SUFFOLK COUNTY SMART911 REGISTRY**

This new Registry gathers information from Suffolk County Residents for use during emergencies, evacuations and sheltering operations.

#### **Smart911 is designed to provide:**

- Valuable lifesaving information to Emergency Responders during their response to a registered address. Identification of specific needs of residents requiring assistance during evacuations.
- Resources required to accommodate individuals during sheltering operations.
- The first line of defense against the effects of an emergency or disaster is personal preparedness. It is important for all residents to make their own Emergency Plans and provide for their own care and safety in an emergency. The Smart911 program provides residents with the ability to enhance the response of Emergency Responders, while assisting Suffolk County to better prepare for the community's needs during an evacuation or disaster situation.
- The information that you provide in your safety profile will also be used to identify the resources necessary to accommodate vulnerable individuals and their caregivers.

#### **Who Should Register?**

- Simply put...Everyone should have a safety profile.
- You should definitely register if you foresee any difficulty in getting to safety with family or friends, or to a Public Shelter during an Emergency Evacuation. If you are unable to register yourself, someone may register you on your behalf.

#### **How Can I Register?**

- If you are reading this on our Webpage, click on the green Smart911 icon or go to the County Website address: [www.suffolkcountyny.gov](http://www.suffolkcountyny.gov), scroll to the bottom of the page and click on the Smart911 icon. If you are unable to register through the Website or don't have someone that can help you with the process, you may register by calling the Office of Emergency Management at 631-852-4900 during regular business hours (8 AM - 4 PM), Monday through Friday.
- You may register online or by submitting the paper registration form:  
<https://www.suffolkcountyny.gov/Departments/FRES/Office-of-Emergency-Management/The-SuffolkCounty-Smart911-Registry>

**\*\*SUFFOLK COUNTY EMERGENCY PREPAREDNESS REGISTRY BROCHURE SEE APPENDIX C.**

## EMERGENCY PROGRAMS

### PROJECT LIFESAVER

In an emergency, caregivers must immediately notify the Suffolk County Sheriff's Office Project Lifesaver Emergency Response Line at 631-852-2791, and dial "911." Project Lifesaver is a rapid-response program that aids victims and their families who wander as a result of cognitive impairments, or other afflictions. Project Lifesaver clients wear a "watch-type" wristband transmitter (worn on the wrist, ankle or as a necklace), which emits a tracking signal.



Project Lifesaver is sponsored by the Suffolk County Sheriff's Office.

For more information, contact:  
Sheriff Dr. Errol D. Toulon, Jr.  
Suffolk County Sheriff's Office  
Project Lifesaver Bureau  
100 Center Drive, Riverhead, NY 11901  
(631) 852-3003

#### *How to enroll in Project Lifesaver*

Enrollment applications can be obtained by calling (631) 852-3003. Your enrollment application must be completed and submitted to the Suffolk County Sheriff's Office at 100 Center Drive, Riverhead, N.Y. 11901. Once your application is reviewed, an appointment will be made for a home visit by a Project Lifesaver specialist from the Sheriff's Office.



*Bringing Loved Ones Home*

## EMPLOYMENT

### One-Stop Employment Center Suffolk County Dept. of Labor

(631) 853-6600

Refers people 55 and older to job opportunities in the private sector. Income restricted.

### Senior Community Service Employment Program (SCSEP)

1-800-342-9871

### NYS Office for the Aging

Federally funded, part-time community service employment training for unemployed, low-income individuals 55 and older.

Website: <https://www.ncoa.org/older-adults/money/work-retirement/SCSEP>

## FRIENDLY PHONE CALLS

**Retired Senior Volunteer Program (RSVP) of Suffolk** (631) 979-9490 Ext. 21

Friendly call from a senior to another senior checking on their well-being and to briefly socializing with them. If you'd like to receive daily calls, please call "Telephone Reassurance."

**Seniors Keeping in Touch: 'S.K.I.T'** (631) 727-3200 Ext.209

The Town of Riverhead gives seniors an opportunity to receive friendly, social calls on weekday mornings from other seniors at the Riverhead Senior Center. (See Appendix F)



### *Seniors Calling Seniors*

**'S.K.I.T.'** is calling...  
Seniors Keeping In Touch

**"Because we care to know you are there!"**

*Listen each morning for your phone to ring  
we want to know you are OK....*

*Chat if you'd like, then say goodbye....  
we'll call you again the next day!*

★ Let us know if you would like to receive a Friendly Call each weekday morning.

★ A Senior from the [Riverhead Senior Center](#) will call you each morning to say, "Hello!"

*Call to Sign-Up  
(631) 727-3200 Ext. 290*

## FUNERAL HOMES

**Alexander-Rothwell Funeral Home** (631) 929-4111  
6447 Route 25A Wading River, New York 11792

**McLaughlin Heppner Funeral Home** (631) 727-3388  
336 Marcy Avenue Riverhead

**Tuthill-Mangano Funeral Home** (631) 727-2403  
406 East Main St. Riverhead, New York 11901

## GOVERNMENT CONTACTS & RESOURCES

### **TOWN OF RIVERHEAD GOVERNMENT**

Website: [www.townofriverheadny.gov](http://www.townofriverheadny.gov)

#### **TOWN HALL**

4 W. Second Street, Riverhead, NY 11901

**(631) 727-3200**

Open 8:30am-4:30pm M-F

#### **OFFICE OF THE SUPERVISOR**

Tim Hubbard, Town Supervisor	Ext. 251
Devon Higgins, Deputy Supervisor	Ext. 252
Debi Burkowsky, Chief of Staff	Ext. 654
Joann Cannon, Legislative Assistant	Ext. 655

#### **TOWN BOARD MEMBERS**

Denise Merrifield	Ext. 223
Robert Kern	Ext. 224
Kenneth T. Rothwell	Ext. 225
Joann Waski	Ext. 226
Diane Tucci, Town Board Coordinator	Ext. 253

#### **DEPARTMENTS**

Accounting	4 W. Second Street, Riverhead	(631) 727-3200 Ext. 627
Animal Control (NFAWL)	324 Church Street, Aquebogue	(631) 369-6189
Assessors	4 W. Second Street, Riverhead	(631) 727-3200 Ext. 255
Building & Planning	4 W. Second Street, Riverhead	(631) 727-3200 Ext. 213
Code Enforcement	4 W. Second Street, Riverhead	(631) 727-3200 Ext. 670
Community Development Agency	4 W. Second Street, Riverhead	(631) 727-3200 Ext. 238
Engineering	1295 Pulaski St., Riverhead	(631) 727-3200 Ext. 201
Fire Marshal	4 W. Second Street, Riverhead	(631) 727-3200 Ext. 601
Highway	1177 Osborne Ave., Riverhead	(631) 727-3200 Ext. 389
Information Technology	4 W. Second Street, Riverhead	(631) 727-3200 Ext. 280
Justice Court	210 Howell Ave., Riverhead	(631) 727-3200 Ext. 229
Municipal Garage	1412 Old Country Rd., Riverhead	(631) 369-2391
Personnel	4 W. Second Street, Riverhead	(631) 727-3200 Ext. 603
Police (Non-Emergency)	210 Howell Ave., Riverhead	(631) 727-4500
Purchasing	4 W. Second Street, Riverhead	(631) 727-3200 Ext. 271
Parks & Recreation	60 Shade Tree La., Riverhead	(631) 727-5744 Ext. 21
Sanitation	1295 Pulaski St., Riverhead	(631) 727-3200 Ext. 391
Senior Center	60 Shade Tree La., Riverhead	(631) 722-4444 Ext. 290
Sewer District	2 River Ave., Riverhead	(631) 727-3069
Tax Receiver	4 W. Second Street, Riverhead	(631) 727-3200 Ext. 248
Town Attorney	4 W. Second Street, Riverhead	(631) 727-3200 Ext. 651
Town Clerk	4 W. Second Street, Riverhead	(631) 727-3200 Ext. 262
Water District	1035 Pulaski St., Riverhead	(631) 727-3205 Ext. 234

## **TOWN OF RIVERHEAD ANTI-BIAS TASK FORCE**

**(631) 727-3200 Ext. 303**

The Town of Riverhead Anti-Bias Task Force is a non-partisan group comprised of concerned citizens, government officials, representatives of law enforcement, education and clergy, all of whom work together to help create an anti-bias environment for the strengthening of social justice within the town. If you believe that you have experienced an incident of bias or know someone who has, we urge you to contact us. Please visit the Town of Riverhead website at [www.townofriverheadny.gov](http://www.townofriverheadny.gov) to find the Anti-Bias Task Force Committee. Email: [abtf@townofriverheadny.gov](mailto:abtf@townofriverheadny.gov)

## **TOWN OF RIVERHEAD SENIOR CENTER**

60 Shade Tree Lane, Riverhead, NY

**(631) 727-3200 Ext. 290**

Open M-F 8am-4pm

The Senior Citizens Department has merged with the Recreation Department to form the new ***Department of Intergenerational Services*** located at the Senior Center. Their goal is still to help senior citizens maintain independence, wellness, and quality of life through programs and services that meet their present and future needs.

The Town of Riverhead Senior Center welcomes all senior citizens age 60 years and older who reside in the Town of Riverhead. It offers an abundance of invaluable resources and also provides the services of a senior care advocate who can assist seniors and their families with concerns regarding matters of health, housing and other issues of aging.

The center hosts a variety of programs, services and special events such as cooking competitions, dances, educational workshops, art classes and various health & wellness classes. Besides the myriad of services and programs available, the center offers a light breakfast and a hot, nutritionally balanced noontime meal, prepared and cooked on the premises Monday through Friday.

You are welcome to stop by to tour the facility or to review our programs and the many activities our seniors participate in. Please feel free to contact the Senior Center by calling **(631) 727-3200**. The center is open weekdays from 8:00 A.M. to 4:00 P.M.

## **SERVICES AND PROGRAMS**

Activities, special events and bus trips planned throughout the month, include aerobics, chair exercise, line dancing, billiards, bingo, monthly luncheon/dances with DJ, Movie of the Week, trips, special shopping services to various stores and Farmers Market. Come in and meet new friends.... Share life experiences and stories at the Conversation Table, borrow a book from our Library, send an email or 'surf the web' in our Computer Room.

## **TRANSPORTATION SERVICES – EXT. 290**

(Reservations must be made in advance.)

**Dial a Ride** – weekly food shopping and banking.

**Daily Transportation** – to and from the Center for daily activities and meals.

**Medical Transportation** – to doctors and medical appointments (within the Riverhead Township.)

## **BLOOD PRESSURE SCREENING**

Blood pressure, weight and glucose screenings recorded and monitored every Tuesday morning from 9:30 to 11:45am.

## **HOME AIDE – EXT. 737**

Light housekeeping, shopping, laundry and errands for eligible seniors.

Eligibility determined through a preliminary assessment from Suffolk County Office for Aging.

### **MEALS ON WHEELS – EXT. 304**

Hot noontime meals delivered weekdays to homebound seniors unable to cook for themselves. Eligibility for meal delivery is determined through an in-home assessment and medical referral. Suggested contribution.

### **NUTRITION SERVICES**

Nutritionally balanced, hot noon meal, cooked on-site. All meals are “suggested contribution.”

### **RESIDENTIAL REPAIRS – EXT. 736**

Minor home repairs for Riverhead residents; no cost labor; pay only for materials.

### **SENIOR ADVOCATE**

A senior advocate is available from the Suffolk County Department for the Aging on the 3<sup>rd</sup> Tuesday of the month to assist seniors and their families with concerns regarding matters of health, housing and other issues of aging.

## **SUFFOLK COUNTY GOVERNMENT**

Adult Protective Services (APS)	<b>(631) 852-1400</b>
Mental Health	<b>(631) 854-3195, 6, 7</b>
Health Services	<b>(631) 853-3105</b>
<b>Emergencies after 5:00 PM &amp; Weekends</b>	<b>(631) 854-0000</b>
<b>Public Health Hotline</b>	<b>(631) 852-4820</b>
	<b>(631) 787-2200</b>
Office of Emergency Management (OEM)	<b>(631) 852-4900</b>
Office for the Aging	<b>(631) 852-1420</b>
Social Services (DSS)	<b>(631) 854-9963</b>
	<b>(631) 852-3500</b>
Financial Assistance, Medicaid, Food Stamps, etc.	<b>(631) 854-9935</b>
Sheriff's Department	<b>(631) 852-2200</b>
Substance Abuse Hotline	<b>(631) 979-1700</b>

## **NEW YORK STATE GOVERNMENT**

Dept. of Financial Services (Senior Citizen Resource Center)	<b>(800) 342-3736</b>
Office for the Aging	<b>(631) 853-8200</b>
Social Security Admin (526 E. Main St. Riverhead)	<b>(800) 772-1213</b>

## **HEALTH INSURANCE INFORMATION**

**Elderly Pharmaceutical Coverage (EPIC)** **(800) 332-3742**

State programs help eligible seniors 65 and older to save money on their prescriptions.

**Health Insurance, Counseling & Assistance Program (HIICAP)** **(800) 701-0501**  
**(631) 979-9490 Ext. 18**

The HIICAP program helps seniors and their families deal with health insurance paperwork. Trained volunteers offer help by providing information, counseling, and assistance necessary to purchase, claim or appeal decisions about health insurance coverage.

**Medicaid Application** **(631) 852-3710**  
893 E. Main Street, Riverhead NY 11901  
Riverhead Center (Department of Social Services)

**Medicare** **(800) 633-4227**  
Website: [www.medicare.gov](http://www.medicare.gov)

**Suffolk NY Connects – Choices for Long Term Care** **(631) 853-8200**  
Provides information on long-term care options regarding home, community-based, and institutional long-term services and linkage to resources and services to meet the individual's needs.

## **MANAGED LONG-TERM CARE (MLTC)**

In order to be on an MLTC program, you need to be on Medicaid.

Age Well	(866) 586-8044
Center Light	(877) 226-8500
Elder Plan	(866) 360-1934
Elder Serve	(800) 370-3600
Emblem	(800) 447-8255
Guild Net	(800) 932-4703
Health Insurance Counseling & Assistance Program	(631) 853-6651
Medicare	(800) 633-4227
Medicaid (Riverhead Center, 893 E. Main St, Riverhead)	Eligibility
Visiting Nurse Service (VNS)	(631) 854-9916 (800) 675-0391

## **HEALTH & SUPPORT GROUPS**

**AA – Alcoholics Anonymous** **(631) 654-1150**  
AA has both "open" and "closed" meetings.

Website: [www.aa.org](http://www.aa.org) Hotline

Meeting list available for Suffolk: [www.suffolkny-aa.org](http://www.suffolkny-aa.org)

**AL – Anon Family Group** **(631) 669-2827**  
To find meetings based on location, visit [www.al-anon-suffolk-ny.org](http://www.al-anon-suffolk-ny.org) Hotline **(631) 821-4175**

**AARP Driving Class @ Riverhead Free Library** **(631) 727-3228 Ext. 100**  
Must pre-register and bring AARP card to class

<b>AARP Tax Programs @ Riverhead Free Library</b> Must pre-register and bring AARP card to class	<b>(631) 722-3228 Ext. 100</b>
<b>Alzheimer's Association</b> 30 W. Main St, Riverhead NY 11901 Website: <a href="http://www.alz.org">www.alz.org</a>	<b>(800) 272-3900</b> <b>(631) 629-6950</b>
<b>American Cancer Society</b> <a href="http://www.Cancer.org">www.Cancer.org</a>	<b>(631) 436-7070</b> <b>(800) 227-2345</b>
<b>American Diabetes Association</b> 150 Motor Parkway, Central Islip, NY 11722 Website: <a href="http://www.diabetes.org">www.diabetes.org</a>	<b>(631) 348-0422</b>
<b>American Lung Association Help Line</b> Assists with individuals caring for patients with lung disease or trying to quit smoking	<b>(800) 586-4872</b>
<b>American Heart Association</b>	<b>(516) 962-0800</b>
<b>American Parkinson Disease Assoc.</b> Website: <a href="http://www.apdparkinson.org/community/new-york">www.apdparkinson.org/community/new-york</a>	<b>(631) 862-3560</b>
<b>American Red Cross</b> Training in Basic Life Support (BLS), CPR, and other classes	<b>(800) 733-2767</b>
<b>Bariatric Support Group</b> Website: <a href="http://www.bariatricli.com">www.bariatricli.com</a>	<b>(631) 963-4750</b>
<b>Brighter Tomorrows</b> Provides emergency shelter and support services to victims of domestic violence and their children.	<b>(631) 395-1800</b>
<b>Brighter Tomorrows Non-Residential Program</b> Provides court advocacy, transportation, counseling, support groups, information, referrals.	<b>(631) 395-1800</b>
<b>Catholic Charities</b>	<b>(516) 733-7000</b>
<b>Center for Creative Retirement</b> Suffolk Community College, Riverhead Campus	<b>(631) 287-8010</b>
<b>Chronic Disease Self-Management (RSVP Suffolk)</b>	<b>(631) 979-9490</b>
<b>Day Haven Adult Day Services</b>	<b>(631) 807-1720</b>
2210 Smithtown Ave, Ronkonkoma, NY 11779	<b>(631) 585-2020</b>
400 Sheep Pasture Rd., Port Jefferson, NY 11777	<b>(631) 476-9698</b>
Provides frail older adults and individuals with Alzheimer's or related dementia and their family caregivers with assistance.	
Website: <a href="http://www.dayhaven.org">www.dayhaven.org</a>	
<b>District Attorney's Office</b>	<b>(631) 852-2595</b>

<b>East End Hospice</b> Services to the terminally ill for home and inpatient services.	<b>(631) 288-8400</b>
<b>Eldercare Locator</b> Monday-Friday 9AM-8PM Connects older adults and their care givers with information on aging services.	<b>(800) 677-1116</b>
<b>Epilepsy Support Group (PBDMC)</b>	<b>(631) 488-0928</b>
<b>Family Service League</b> Counseling, advocacy, education, and preventative services for mental health.	<b>(631) 369-0104</b>
<b>Gamblers Anonymous</b> Long Island Hotline Number: Website: <a href="http://www.longisland-ga.com">www.longisland-ga.com</a>	<b>(855) 222-5542</b>
<b>“Give Back a Smile” Program</b> Provides free consultation and dental treatment to restore the smiles of domestic violence survivors.	<b>(800) 543-9220</b>
<b>Hellen Keller Services for the Blind</b> Provides services for the visionally impaired or bling	<b>(631) 424-0022</b>
<b>Human Rights</b> Suffolk County Human Rights Commission Website: <a href="http://www.suffolkcountyny.gov/department/human-rights-commision">www.suffolkcountyny.gov/department/human-rights-commision</a> Email: <a href="mailto:Humanrights@suffolkny.gov">Humanrights@suffolkny.gov</a> NYS Division of Human Rights	<b>(631) 853-5480</b> <b>(631) 952-6434</b> <b>Hotline (888) 392-3644</b>
<b>Law Services Committee, Inc.</b> 400 W. Main St. Riverhead, NY 11901 Provides a full range of legal services on civil matters including landlord/tenant; public assistance and SSI recipients automatically qualify for services.	<b>(631) 232-2400</b>
<b>Long Island AIDS Awareness Coalition</b> (Acquired Immune Deficiency Syndrome)	<b>(631) 385-2451</b> <b>(877) 865-4222</b>
<b>Long Island Housing Services</b> Fair housing advocacy and enforcement. Website: <a href="http://www.LIfairhousing.org">www.LIfairhousing.org</a>	<b>(631) 567-5111</b>
<b>Medicaid Eligibility</b> 893 East Main Street Riverhead, NY, 11901	<b>(631) 852-3570</b>
<b>Mothers Against Drunk Drivers</b> Website: <a href="http://www.madd.org">www.madd.org</a>	<b>(631) 547-6233</b> <b>Hotline (877) MADD-HELP</b> <b>(1-877-623-3435)</b>
<b>Overeaters Support Group</b> Website: <a href="http://www.oa.org">www.oa.org</a>	<b>(505) 891-2664</b>

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<b>Parents of Murdered Children</b> Website: <a href="http://www.pomc.com">www.pomc.com</a>	<b>(513) 712-5683</b>
<b>Parkinson's Support Group</b>	<b>(631) 862-3560</b>
<b>SAGE Long Island Center</b> 125 Kennedy Drive, Hauppauge, NY 11788 LGBTQ organization dedicated to meeting the unique needs of the Long Island LGBTQ senior community by providing education, advocacy, and social support services. Website: <a href="http://www.lgbtqnetwork.org">www.lgbtqnetwork.org</a>	<b>(631) 665-2300</b>
<b>SPARC</b> 30 West Main Street Suite 102 Riverhead NY 11901 Information referral, confidential HIV testing, and linkage to care.	<b>(631) 369-8696</b>
<b>St. Charles Stroke Support Group</b>	<b>(631) 474-6000</b>
<b>Suffolk County Probation Intake</b> Provides Family and legal counseling. Will also file for people who wish to proceed civilly against family members in Family Court and help secure Order of Protection forbidding certain conduct by family members.	<b>(631) 852-1939</b>
<b>Suffolk County Mental Health Center</b> 100 Center Dr S, Riverhead, NY 11901	<b>(631) 852-1440</b>
<b>Telephone Reassurance Friendly Visiting</b> Spanish and English friendly calls.	<b>(631) 979-9490 Ext. 21</b>
<b>Tick-Borne Disease Resource Center (Stony Brook Southampton Hospital)</b> Hampton Bays Tick Clinic Website: <a href="http://Eastendtickresource.org">Eastendtickresource.org</a>	<b>(631) 726-8425</b>
<b>TORO Law School</b> Provides legal advice for Medicare, Social Security, eviction, credit card debt, fraud, and power of attorney.	<b>(631) 761-7471</b>
<b>Women's Cancer Services at Peconic Bay Medical Center</b>	<b>(631) 548-6320 Ext. 104</b>



## **CAREGIVER SUPPORT PROGRAMS**

### **Alcoholics Anonymous Intergroup**

**(631) 654-1150**

Caregivers support group for AA members and family.

### **Alzheimer's Association**

**(800) 272-3900**

Alzheimer's and Dementia Caregivers program provides emotional support over the phone 24 hours a day, 7 days a week and offers information on local support groups and educational programs.

### **Eldercare Locator**

**(800) 677-1116**

Monday-Friday 9AM-8PM

Connects older adults and their care givers with information on aging services.

### **Family Service League Caregiver Support**

**(631) 369-0104**

Riverhead Family Center, 208 Roanoke Ave., Riverhead, NY 11901

Group and individual support and educational resources for caregivers are offered. Weekly counseling sessions are available.

### **Family Community Life Center**

**(631) 727-1110**

1018 Northville Turnpike, Riverhead, NY 11901

Alzheimer caregiver support group is offered for those caring for someone at any stage of Alzheimer's dementia. Group is free.

### **National Family Caregiver Support Program**

**(202) 401-4634**

The Administration for Community Living (ACL) is part of the U.S. Department of Health and Human Services Administration on Aging (AoA). Families are the major provider of long-term care, but research has shown that caregiving exacts a heavy emotional, physical and financial toll. Almost half of all caregivers are over age 50, making them more vulnerable to a decline in their own health, and one-third describe their own health as fair to poor. The NFCSP offers a range of services to support family caregivers. Website: [https://aoa.acl.gov/AoA\\_Programs/HCLTC/Caregiver/](https://aoa.acl.gov/AoA_Programs/HCLTC/Caregiver/)

### **Parker Jewish Institute**

**(516) 586-1507**

Free assistance for family caregivers of someone with Alzheimer's disease and other dementias.

Email: [www.parkerinstitute.org](http://www.parkerinstitute.org)

### **Peconic Bay Medical Center Caregiver Support**

**(631) 548-6259**

Patient and family-centered care, caregivers center. Caregiver support, education, and resources. Monthly caregiver support groups are available.

Website: [www.pbmchealth.org/care-centers-services/services/caregivers-center](http://www.pbmchealth.org/care-centers-services/services/caregivers-center)

Contact Person: Noelle Roth

### **Suffolk County Office for the Aging**

**(631) 852-1420**

Riverhead County Center County Rd 51, Riverhead

Respite for caregivers is available through the Office for the Aging Family Caregiver Program. Senior Citizen Advocates (Mondays, 8:30 - 4:30 pm) will assist with guiding and connecting caregivers with services for themselves and their family members.

Website: [www.suffolkny.gov](http://www.suffolkny.gov)

### **Town of Riverhead Senior Citizen Center**

**(631) 722-4444**

### **Veterans Affairs Caregiver Support**

**(855) 260-3274**

Provides information regarding services you may be eligible for, and connects you with a “Caregiver Support Coordinator.”

Website: [www.caregiverva.org](http://www.caregiverva.org)

### **HELPFUL WEBSITES FOR SENIORS**

- [aoa.gov](http://aoa.gov) (Administration on Aging)
- [aarp.org](http://aarp.org) (American Association of Retired Persons)
- [aging.ny.gov](http://aging.ny.gov)
- [medicare.gov](http://medicare.gov)
- [ssa.gov](http://ssa.gov) (Social Security Administration)



### **HOME HEALTH CARE & SERVICES**

#### **INSURANCE ELIGIBLE OR PRIVATE PAY**

**Access Home Care, Inc.** (631) 476-3600

**All Metro** (631) 473-1200

**Angel Home Care** (631) 451-1930

**Arch Care Home Care** (888) 355-0793

**At Home Services For Independent Living** (631) 477-3095

**Comfort Keepers** (631) 369-6080

**Kindred at Home** (631) 727-5353

**Home Companion Services of NY** (631) 473-0700

**Home Health Services** (631) 853-3069

**Home Sweet Home Care of LI** (631) 828-8874

**In Home Care (Suffolk County Office of the Aging)** (631) 852-1420  
Light housekeeping, shopping, laundry and errand assistance.

**Peconic Bay Home Care** (631) 548-6432

**Personal Touch** (631) 281-0157

## **PRIVATE HIRE HOME CARE: PRIVATE PAY**

<b>Caring People</b>	<b>(631) 870-6900</b>
<b>Comfort Keepers</b>	<b>(631) 369-6080</b>
<b>Home Instead Senior Care</b>	<b>(631) 594-5900</b>
<b>Polish Connection</b>	<b>(631) 722-5405</b>
<b>Premiere Home Care</b>	<b>(631) 591-3955</b>
<b>Senior Care Companions, Inc.</b>	<b>(631) 581-9000</b>
<b>Senior Helpers</b>	<b>(631) 215-3405</b>
<b>Utopia Home Care</b>	<b>(631) 369-5500</b>

## **HOSPICE PROGRAMS**

<b>East End Hospice</b> 1 Meeting House Rd., Westhampton Beach, NY 11978	<b>(631) 288-8400</b>
<b>PBMC Hospice Care Network</b>	<b>(631) 548-6176</b>
<b>St. Charles Hospital (Good Shepard Hospice)</b>	<b>(631) 465-6300</b>
<b>Stony Brook Medicine Palliative Care Service</b> Contact Cynthia Cooke	<b>(631) 444-2292</b>

## **HOSPITALS**

<b>John T. Mather Memorial Hospital</b> 75 North Country Road, Port Jefferson, NY 11777	<b>(631) 473-1320</b>
<b>Peconic Bay Medical Center (PBMC)</b> 1 Heroes Way, Riverhead, NY 11901	<b>(631) 548-6000</b>
<b>St. Charles Hospital</b> 200 Belle Terre Road, Port Jefferson, NY 11777	<b>(631) 474-6000</b>
<b>Southampton Hospital</b> 240 Meeting House Ln, Southampton, NY 11968	<b>(631) 726-8200</b>
<b>Stony Brook University Medical Center</b> 101 Nicolls Rd, Stony Brook, NY 11794	<b>(631) 689-8333</b>



## **HOUSING & HOMELESS SERVICES**

*If you are homeless and in need of shelter or in danger of becoming homeless – Please call the Suffolk County Department of Social Services Temporary Housing Assistance Unit from 8am – 3pm, Monday to Friday at (631) 852-3500. (After 4:30 PM & Weekends, Holidays), please call SC DSS Emergency Services Unit at: (631) 854-9100.*

### **Catholic Charities**

**(516) 733-7045**

Funded by the federal government to provide financial assistance for emergency situations for rent or mortgage expenses. All of Suffolk County is eligible.

### **Family Service League- Home Share Program**

**(631) 650-1461**

Accepts referrals from people who have room in their homes to rent to reliable home seeker needing affordable rentals. Call for more information.

### **Family Service League Shelter**

**(631) 509-4772**

Provides emergency housing services to homeless families placed through the Suffolk County Department of Social Services. The program accommodates homeless families with a safe environment and the support needed to secure permanent housing.

### **HomeShare LI (Family Service League)**

**(631) 650-1461**

Iovino South Shore Family Center, 1444 Fifth Avenue, Bay Shore

**(631) 427-3700 Ext. 1461**

Introduces reliable individuals to homeowners seeking renters

Website: [Fsl-li.org/programs](http://Fsl-li.org/programs)

### **Landlord / Tenant / Social Services**

**(631) 232-2400**

Nassau/Suffolk Law Office, Islandia

Provides a full range of legal services.

### **Long Island Coalition for the Homeless**

**(631) 464-4314**

Trained teams provide crisis intervention, referrals, kits with clothes, non-perishable foods, blankets, and toiletries.

**Is there a homeless person in your community?**

**If you see someone, save someone.**

**Call the Long Island Coalition for the Homeless at**

**631-464-4314 x 118 to report.**

**Please include location and any identifying characteristics.**

**\*The LICH will coordinate outreach efforts within 24 hours of calls.**

### **Maureen's Haven**

**(631) 727-6831**

Provides shelter for adults who are homeless or on the verge of becoming homeless and emergency overnight shelter. All individuals are screened (no alcohol or drugs) and intake done. A Day Center is also available during the week. Assistance is provided for filling-out various applications for services needed based on screening. By appointment only.

<b>Mercy Haven, Inc.</b> 859 Connetquot Ave. Suite 10 Islip Terrace, NY 11752 Provides both temporary and permanent housing and supportive services, advocacy, education, and life skills development to people who are homeless, living with mental illness, or living in poverty.	<b>(631) 277-8300</b>
<b>Riverhead Housing Development Corporation (RHDC)</b> PO Box 539, Riverhead, NY, 11901 Riverhead Housing Development Corporation (RHDS) only accepts housing choice vouchers. Email: <a href="mailto:rhdc1@aol.com">rhdc1@aol.com</a>	<b>(631) 722-8701</b>
<b>The Salvation Army - Riverhead Corps Community Center</b> 130 Osborne Avenue, Riverhead Emergency services, food, and clothing Website: <a href="http://www.salvationarmy.org">www.salvationarmy.org</a> Email: <a href="mailto:contactgny@use.salvationarmy.org">contactgny@use.salvationarmy.org</a>	<b>(631) 727-3338</b>
<b>Salvation Army Family Store and Donation Center</b> 319 E Main St., Riverhead Email: <a href="mailto:sa.org@aol.com">sa.org@aol.com</a>	<b>(631) 727-1571</b>
<b>Suffolk County Department of Social Services (DSS)</b> 893 E. Main Street, Riverhead, NY 11901 (Millbrook Office Complex) Must apply in person, 8AM-3PM - M-F <b>After 4:00 PM EMERGENCY</b>	<b>(631) 852-3500</b>
<b>Suffolk County Temporary Housing Assistance Unit</b> <b>Emergency After 4:30PM, Wknds &amp; Holidays</b> Toll Free	<b>(631) 854-9547</b> <b>(631) 854-9100</b> <b>(866) 494-6873</b>
<b>Supportive Services for Veterans (SSVF)</b> <b>Yaphank</b> <b>Patchogue</b> This program is for Veterans who are homeless or at risk of becoming homeless or in need of permanent housing. The program assists with: housing, rental payment, security deposit and moving expenses. Website: <a href="http://www.mhaw.org/scuv">www.mhaw.org/scuv</a> Email: <a href="mailto:ssvfinfo@mhaw.org">ssvfinfo@mhaw.org</a>	<b>(631) 924-8088 Ext. 1502</b> <b>(631) 924-8088 Ext. 1502</b> <b>(631) 289-2601</b>
<b>United Veterans Beacon House</b> 31 West Main Street Patchogue NY 11770 Provides temporary and permanent residence for U.S. Military veterans and provides emergency, transitional and permanent residence for families (including men, women and children) and single men and women and other supportive services.	<b>(631) 665-1571</b>



## **RETIREMENT 55+ MANUFACTURED/MOBILE HOME PARKS**

<b>Aquebogue Mobile Home Park Information</b>	(631)722-3655
Route 25 P.O. Box 930, Aquebogue	
<b>Calverton Meadows</b>	(631) 727-2950
703 Fresh Pond Avenue, Calverton	
<b>Foxwood Village</b>	(631) 369-2424
1407 Middle Road, Calverton	
Web: <a href="http://www.foxwoodvillage.com">www.foxwoodvillage.com</a>	
<b>Glenwood/Stark Mobile Home Park</b>	(631) 727-3760
1661 Old Country Road, Riverhead	
Web: <a href="http://www.glenwoodvillage.com">www.glenwoodvillage.com</a>	
<b>Lakewood Park</b>	(631) 591-9006
1964 River Road Route 25, Calverton	
<b>Ramblewood Park</b>	(631) 929-4647
658 Sound Avenue, Wading River	
<b>Riverhaven Park</b>	(631) 727-7279
37 Hubbard Avenue, Riverhead	
<b>Riverwoods Park (Southampton Township)</b>	(631) 727-7279
525 Riverleigh Avenue, Riverhead	

## **RETIREMENT 55+ VILLAGES**

<b>John Wesley Village I</b>	(631) 727-4220
1 Aldersgate, Riverhead (HUD subsidized, affordable housing)	
<b>John Wesley Village II</b> (Affordable housing)	(631) 369-2598
2 Aldersgate, Riverhead	
<b>John Wesley Village III</b> (Affordable housing)	(631) 208-3845
1400 Aldersgate, Riverhead	
<b>Riverhead Landing</b>	(631) 813-4712
1145 Middle Road, Riverhead	

## **RETIREMENT 55+ CONDOS**

<b>Saddle Lakes</b>	(631) 849-8720
Middle Road, Riverhead	
<b>Sunken Pond Estates</b>	(631) 405-4559
Sound Avenue, Riverhead	
<b>Stoneleigh Woods</b>	(800) 208-6267
Middle Road, Riverhead	
<b>Windcrest East</b>	(631) 658-3035
Middle Road, Calverton	

## **RETIREMENT 55+ LIFESTYLE COMMUNITIES**

### **Jefferson's Ferry**

**(631) 650-2600**

One Jefferson Ferry Drive, South Setauket

Web: [www.jeffersonsferry.org](http://www.jeffersonsferry.org) Email: [cdeangelo@jeffersonsferry.org](mailto:cdeangelo@jeffersonsferry.org)

### **Peconic Landing**

**(631) 477-3800**

1500 Brecknock Road, Greenport

Web: [www.peconiclanding.com](http://www.peconiclanding.com) Email: [info@peconiclanding.org](mailto:info@peconiclanding.org)

## **IMPORTANT DOCUMENTS TO CONSIDER**

### **LEGAL DOCUMENTS THAT MEMORIALIZE YOUR INTENTIONS**

#### **Important Documents for the Senior to Consider and Understand:**

1. Health Care Proxy - (Advance Health Care Directive) – authorizes an individual to make health care decisions on your behalf in the event that you become incapacitated.
2. Living Will - states the patient's wishes for end-of-life medical care in case they become unable to communicate their decisions. It has no power after death.
3. HIPAA Authorization - authorizes your Health Care Agent to obtain your medical information so your agent can make informed decisions.
4. Durable Power of Attorney - authorizes someone you trust to manage your financial affairs/property if you become incapacitated.
  - a. Last Will and Testament: Document used to transfer assets upon death subject to the judicial probate process.
  - b. Trust documents: An arrangement whereby property is transferred with the intention that it be administered by a trustee for another's benefit.
5. Medical Orders for Life-Sustaining Treatment (MOLST) – intended for patients with serious health conditions that facilitate end-of-life medical decision-making.
6. Do-Not-Resuscitate order (DNR) - a request written by a doctor before an emergency occurs instructing health care providers not to do cardiopulmonary resuscitation (CPR) if a patient's breathing stops or if the patient's heart stops beating.

#### **Important Documents for the Caregiver:**

1. Health Information: medical doctor's telephone numbers; list of medications: dosage, duration, and prescribing physician; medical history; copies of insurance cards; list of emergency contacts, caregiver treatment plan.
2. Legal Documents: health care proxy; last will and testament; living will, HIPAA authorization, if applicable, durable power of attorney.
3. Miscellaneous Documents: copies of mortgage /rental agreement; bills-mortgage/rent payment, property tax, utilities, insurance, medical, cable, fuel, etc.; bank accounts, passwords for online accounts, retirement/pension, trust documents; and name, address and telephone number of a financial advisor.

**Disclaimer:** The information presented above is not legal advice, is not to be acted upon as such, may not be current and is subject to change without notice. You should not act upon any such information without first seeking qualified professional legal counsel regarding your specific matter or issue. In addition, the hiring of an attorney should not be based solely upon the information presented above.

## **LEGAL/ADVOCACY SERVICES**

### **ADVOCACY**

**Family Service League of LI OMBUD Service**  
Advocacy for residents of long-term care facilities  
Website: Fsl-li.org

**(631) 470-6755**

**NY State Office for the Aging**  
**Suffolk County**  
WebsiteAging.ny.gov      Email: NYSOFAeaging.gov

**(844) 697-6321**  
**(631) 853-8200**

**Riverhead Senior Center**  
60 Shade Tree Lane, Aquebogue, NY

**(631) 722-4444**

The Senior Advocate from the Suffolk County Office for the Aging is at the Riverhead Senior Center the 3<sup>rd</sup> Tuesday of each month from 9:30 am to 12:30 pm.

**Senior Advocates**  
Website: Suffolkcountyny.gov/aging  
Website: Office of the Aging Suffolk County/NY Connect

**(631) 853-8200**

## **CONSUMER FRAUD**

**New York State Attorney General's Consumer Hotline**  
(800) 771-7755  
Seniors are often the targets for many forms of Consumer fraud, such as, but not limited to, telemarketing, home repair, sweepstakes, investment and charity fraud.

## **LEGAL ASSISTANCE**

**Legal Aid Society – East End Bureau**  
(631) 631-3380  
Criminal legal and court assistance

**Senior Citizens Law Program**  
(631) 761-7470  
Touro Law Center  
225 Eastview Drive, Central Islip, NY 11722  
The Senior Citizens Law Program at Touro Law Center provides free legal advice to Seniors (60 years and over).  
Website: www.tourolaw.edu

**Suffolk County Office of the Aging (Riverhead Office)**  
(631) 852-1420  
Holly Rhodes-Teague, Director  
Email: aging.office@suffolkcountyny.gov

**Suffolk County Bar Association**  
(631) 234-5511  
E-mail: scba@scba.org



## **MEDICAL ALERT SYSTEMS**

<b>Life Alert</b>	<b>(800) 360-0329</b>
<b>LifeLine</b>	<b>(800) 543-3546</b>
<b>Life Station</b>	<b>(800) 884-8888</b>

## **MEDICAL I.D. CARD PROGRAM** **(631) 852-2206**

The Suffolk County Sheriff's Office regularly visits senior centers, VFW halls and other community groups to provide emergency medical alert ID cards. The cards contain important information such as their identity, personal doctors, next of kin, medical conditions and medications, and who to contact in case of an emergency. The cards are meant to be carried at all times to assist emergency services personnel in providing the best possible care in the event the individual is unable to communicate their needs and other critical information\*.

\* While the cards may help in an emergency, they cannot be used for official identification purposes since they are only as accurate as the information provided by the applicant. The County of Suffolk, the Office of the Suffolk County Sheriff and his Deputies and Officers cannot be held responsible for any inaccurate information.

## **YELLOW DOT PROGRAM**

The Suffolk County Sheriff's Office, in conjunction with the New York State Sheriffs' Association, are pleased to offer the Yellow Dot program to Suffolk County residents free-of-charge. *The Yellow Dot program is designed to help first responders provide life-saving medical attention during that first "golden hour" after a crash or other emergency.*

A Yellow Dot decal on the driver's-side rear window of your vehicle will alert first responders that vital medical information is stored in the glove compartment.



### **How Yellow Dot Works:**

Each Yellow Dot kit contains a personal information card and a Yellow Dot decal.

- Complete both sides of the personal information card as fully as possible, in pencil. Attach a recent photo of yourself and place it in a visible location in your car's glove compartment.
- Complete one card for each person who regularly occupies the vehicle. See below to request additional medical information forms.
- Place the Yellow Dot decal on the rear driver's side window to alert first responders to look in the glove compartment for your medical information.
- Update the card annually yourself or bring it to your annual medical check-up. If you sell your car, remove the Yellow Dot sticker.
- To request a Yellow Dot kit, call the Sheriff's Office Community Relations at (631) 8523763. Yellow Dot kits are also available in many local New York State Assembly offices throughout Suffolk County. Call your local Assembly Member to inquire.

## **MEDICAL CARE FACILITIES** (Please call the clinic for business hours.)

### **Care Med**

1228 East Main Street, Riverhead, NY 11901

**(631) 603-3400**

(Appointments preferred)

### **Health Center at Riverhead HRHCare Community Health**

300 Center Drive S, Riverhead, NY 11901

**(631) 574-2580**

Medical, Women's Health, Dental & Other.

(Appointments only)

Website: <http://www.hrhcare.org/healthcenters/riverhead/>

### **Northwell Health Physicians Partners Family Medicine at Riverhead**

1272 E. Main St, Riverhead, NY 11901

**(631) 284-3793**

(Appointments only)

### **Northwell Health Physician Partners Family Medicine at Wading River**

6144 Route 25A Wading River NY, 11792

**(631) 929-5900**

(Appointments only)

### **Northwell Health- GO HEALTH Urgent Care**

1842 Old Country Road Riverhead, NY 11901

**(631) 830-4175**

(Walk-ins and appointments)

### **City MD**

999 Old Country Road, Riverhead, NY 11901

**(631) 284-5900**

(Walk-ins and appointments)

### **Suffolk Primary Health (United Comprehensive Care, Ltd.)**

170 Old Country Road, Riverhead, NY 11901

**(631) 208-4460**

(Appointments only)

### **Veterans Administration Medical Center-Riverhead**

330 Center Drive, Riverhead, NY 11901

**(631) 754-7978**

## **MEDICAL EQUIPMENT**

### **Apria Healthcare**

1074 Pulaski St, Suite 1, Riverhead NY 11901

**(631) 727-7390**

### **Eastside Orthotics and Prosthetics**

889 Harrison Avenue Suite 2A, Riverhead NY 11901

**(631) 727-8735**

### **Lewin Medical Supply**

165 Oliver Street, Riverhead NY, 11901

**(631) 727-7006**

### **Equipment Lending Closet @ Riverhead Town Senior Center**

**(631) 722-4444**

## **MEDICAL SUPPLIES**

### **Lewin Medical Supply – Riverhead**

165 Oliver St. Riverhead, NY 11901

**(631) 727-7006**

Some rent to own options. Credit card needed. Delivery fees may apply depending on the item.

### **Apria Healthcare**

**(631) 727-5490**

1074 Pulaski St, Building 1, Suite 1, Riverhead, NY 11901

Medical supplies for sleep apnea and other breathing problems available to order online.

## MENTAL HEALTH SERVICES & RESOURCES

If you presently have a problem that needs immediate attention, go to your nearest emergency room or call 911. (Please see the CRISIS INTERVENTION section of this guide)

**Aid for the Developmentally Disabled/Rise Life Services**  
901 East Main Street, Suite 508, Riverhead, NY 11901

**(631) 727-6220**

**Alzheimer's Association - LI Chapter**  
30 W. Main Street, Riverhead, NY 11901

**(800) 272-3900 (24 hours)**  
**(631) 629-6950**

**American Association for Geriatric Psychiatry**

**(703) 556-9222**

Established by the American Association for Geriatric Psychiatry to raise awareness of psychiatric and mental health disorders affecting the elderly, eliminate the stigma of mental illness and treatment, promote healthy aging strategies, and increase access to quality mental health care for the elderly.

Find a Geriatric Psychiatrist: [www.aagponline.org](http://www.aagponline.org)

**Association for Mental Health & Wellness HELPLINE**

**(631) 471-7247 Ext. 2**

Provides mental health referral services, support groups, education, anger management courses and advocacy including psychiatric rehabilitation programs, employment and career services.

Website: [www.mhaw.org](http://www.mhaw.org) Email: [helpline@mhaw.org](mailto:helpline@mhaw.org)

**Riverhead Synergy Center**

**(631) 369-0022 Ext. 1202**

1380 Roanoke Ave., Riverhead, NY 11901

8:30AM-4:30PM M-F

Synergy Center for recovery and wellness, care management, Helping Hands of the East End Food Pantry, housing services, Peer Bridger Program

**Long Island Community Hospital**

**(631) 654-7100**

101 Hospital Road, Patchogue, NY 11901

Impatient/Outpatient behavioral health and chemical dependency treatment.

Website: [www.licommunityhospital.org](http://www.licommunityhospital.org)

**Division of Community Mental Hygiene Services**

**(631) 853-8500**

William J. Lindsey Building CO16; Hauppauge, NY 11788

**(631)852-1401**

Riverhead Clinic, County Center, Riverhead, NY

County clinics and case management; investigates complaints.

Website: [www.suffolkcounty.ny.gov](http://www.suffolkcounty.ny.gov)

**East End Disabilities Associates, Inc. (EEDA)**

**(631) 369-7345**

107 Roanoke Avenue, Riverhead, NY 11901

9AM-5PM M-F

**East End Opioid Treatment Program**

**(631) 853-2680**

300 Center Dive South. Riverhead, NY 11901

Hours 6:00am-1:30pm

**Eastern Long Island Hospital- Stony Brook Medicine**

**(631) 477-1000**

201 Manor Place, Greenport, NY 11944

**(631) 477-8877**

Inpatient treatment for mental health and mentally ill chemical abuse.

Website: [www.elih.stonybrookmedicine.edu](http://www.elih.stonybrookmedicine.edu)

**Family Service League  
Riverhead**

208 Roanoke Avenue, Riverhead, NY 11901

Wide range of mental health outpatient treatment for individuals and families, case management and act team services including family mental health and counseling, family support services, housing and homeless services, integrated health care, senior services technology and employment trauma and crisis counseling, and veterans assistance.

**Long Island Developmental Disabilities Regional Office** **(631) 434-6100**

(Office for People with Developmental Disabilities)

Provides services and resources for people with developmental disabilities, including intellectual disabilities, cerebral palsy, Down syndrome, autism spectrum disorders, and other neurological impairments. Website: [www.opwdd.ny.gov](http://www.opwdd.ny.gov)

**Mather Hospital Outpatient Mental Health Clinic** **(631) 729-2140**

125 Oakland Ave., Suite 303, Port Jefferson, NY 11777

Chemical Dependency Clinic

100 Highlands Ave. Ste. 201 Port Jefferson NY 11777

Individual, family & group counseling, psychological evaluations, medication management.

**Mercy Haven, Inc.** **(631) 277-8300**

859 Connetquot Ave. Suite 10 Islip Terrace, NY 11752

Provides both temporary and permanent housing and supportive services, advocacy, education, and life skills development to people who are homeless, living with mental illness, or living in poverty. Website: [www.mercyhaven.org](http://www.mercyhaven.org)

**New York State Office of Mental Health (Long Island Field Office)** **(631)761-2508**

Pilgrim Psychiatric Center, Bldg. 45-3

998 Crooked Hill Road, Brentwood, NY 11717

Certifies all mental health programs and housing on Long Island; Information and referral, investigates all complaints regarding services. Website: [www.omh.ny.gov](http://www.omh.ny.gov)

**Response Crisis Center Hotline** **(631) 751-7500**

**Seafield Center Riverhead**

240 West Main Street, Riverhead, NY 11901

Offers outpatient substance abuse counseling and intake for inpatient admission to their Westhampton inpatient facility. Website: [www.seafieldcenter.com](http://www.seafieldcenter.com)

**Stony Brook Medicine Quannacut Outpatient Services** **(631) 369-8966**

905 East Main Street, Riverhead, NY 11901

Outpatient treatment for mental health and chemical abuse. Website: [www.elih.stonybrookmedicine.edu](http://www.elih.stonybrookmedicine.edu)

**Suffolk County Crisis Response (DASH)** **(631) 952-3333**

Diagnostic, assessment, and stabilization hub (DASH)

**Suffolk County Dept. of Health Services**

**(631) 854-0000**

Mental Health Clinic Riverhead Clinic Suite 250, 300 Center Drive, County Center, Riverhead Alcohol and Substance Abuse Services Substance Abuse Hotline (24 hours)	(631) 852-1440     (631) 852-2680 (631) 979-1700
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The Suffolk County Dept. of Health Services has partnered with the Long Island council on Alcoholism and Drug Dependence (LICADD) to operate a 24/7 hotline that will connect callers to treatment services. LICADD works collaboratively with the Suffolk County Communities of Solution (COS) provider network to ensure timely access to quality substance abuse care.

<b>The Retreat</b> 24-hour multi-lingual hotline. Deaf Crisis Hotline for the hearing impaired: Domestic violence crisis intervention hotline, counseling, and resource center.	(631) 329-2200    (321) 800-3323
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## **MENTAL HEALTH SERVICES —VETERANS**

<b>Northport Veterans Affairs Medical Center</b> 79 Middle Road, Northport Provides health and mental health services to veterans. Website: <a href="http://www.northport.va.gov">http://www.northport.va.gov</a>	(631) 261-4400
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<b>Veterans Crisis Hotline</b> Confidential, free help for veterans and their families 24/7. Online chat is available or text 838255	(800) 273-8255, PRESS 1
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## **NUTRITION**

**FOOD PANTRIES** **\*\*Check with your own local place of worship for pantry availability.**

<b>Church of the Harvest</b> 572 Raynor Ave., Riverhead Tuesdays 12:30-2:00pm	(631) 727-1977
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<b>Friendship Baptist Church</b> 59 Anchor Street, Riverhead I.D. required, Wednesdays 10:00am-12:00pm	(631) 727-7363
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<b>Joseph Storehouse</b> <b>Living Water Full Gospel Church</b> 24 Shade Tree Lane, Riverhead Thursdays from 11:30am – 2:00pm Website: <a href="http://www.lwfgc.org">www.lwfgc.org</a>	(631) 722-4969 Ext. 403
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<b>Long Island Cares (The Harry Chapin Food Bank)</b> 10 Davids Drive (Harry Chapin Way), Hauppauge	(631) 582- 3663
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<b>Manorville Community Church</b> 505 Eastport Manor Road, Manorville	(631) 369-8805
<b>North Fork Spanish Apostolate</b> 546 St. John's Place, Riverhead NY 11901 Monday through Thursday 10:00 AM – 12:00 PM and then 1:00 PM – 3:00 PM	(631) 369-4601
<b>Open Arms Care Center at First Baptist Church of Riverhead</b> 1018 Northville Turnpike, Riverhead I.D. required, call for information.	(631) 727-6943
<b>Our Redeemer Lutheran Church</b> 269 Main Road, Aquebogue Website: <a href="http://www.ourredeemerli.com">www.ourredeemerli.com</a> I.D. required, call for information	(631) 722-4000 Ext. 2
<b>Phillips Avenue School Pantry</b> 141 Phillips Avenue, Riverhead Email: <a href="mailto:phillips.pantry@riverhead.net">phillips.pantry@riverhead.net</a>	(631) 369-6786
<b>Saints Peter &amp; Paul RC Church</b> 781 Wading River Road, Manorville Website: <a href="http://www.saintpeterandpaul.org">www.saintpeterandpaul.org</a> I.D. required	(631) 369-7142
<b>The Salvation Army</b> 130 Osborne Avenue, Riverhead Website: <a href="http://www.salvationarmy.org">www.salvationarmy.org</a> I.D. required	(631) 727-3338
<b>St. Isidore RC Church</b> 622 Pulaski Street, Riverhead Website: <a href="http://www.saintisidoreriverhead.org">www.saintisidoreriverhead.org</a> I.D. required, call for information.	(631) 727-2114
<b>Peggy's Pantry at St/ John the Baptist RC Church</b> 1488 North Country Road, Wading River I.D. required, call for information.	(631) 929-4339 Ext. 22
<b>St. John the Evangelist Church/Office of Social Ministry</b> 546 St. John's Place, Riverhead Website: <a href="http://www.saintjohnriverhead.org">www.saintjohnriverhead.org</a> I.D. required, call for information.	(631) 369-4601
<b>Synergy Center Food Pantry (Helping Hands)</b> <b>Suffolk County United Veterans</b> 1380 Roanoke Avenue, Riverhead I.D. required, Friday 12:00 p.m. - 4:00p.m.	(631) 369-0022
<b>Wading River Congregational Church</b> By Appointment Only Located at 2057 North Country Road, Wading River, NY Supplemental non-perishable food is available upon request. Contact the Church Office to make arrangements.	(631) 929-8849



## **SOUP KITCHENS**

<b>Bread and More Inn First Congregational Church of Riverhead</b> 103 First Street, Riverhead Dinner: Mon, Wed, & Thurs 5:30-6:30 p.m. Website: <a href="http://www.firstcongregationalchurchofriverhead.org">www.firstcongregationalchurchofriverhead.org</a>	<b>(631) 727-2621</b>
<b>Salvation Army Community Center, Riverhead Corps.</b> 130 Osborne Ave, Riverhead I.D. required, Sandwiches: Tues - Fri 11:30am-12:30pm Website: <a href="http://www.salvationarmy.org">www.salvationarmy.org</a>	<b>(631) 727-3338</b>
<b>“The Gathering Inn” at St. John the Baptist RC Church</b> 1488 North Country Road, Wading River Call to verify dates and menu	<b>(631) 929-4339 Ext. 22</b>

## **FOOD PROGRAMS**

<b>Congregate Meals</b> Nutritious hot noon meals are prepared on site and served weekdays at the Town of Riverhead Senior Center, 60 Shade Tree Lane, Aquebogue. Suggested contribution.	<b>(631) 722-4444 Ext. 736</b>
<b>Lighthouse Mission Outreach</b> On Fridays between Noon and 1 p.m., the Lighthouse Mission Outreach distributes food at the (approximate address: 2933 Railroad Ave. Parking Lot). Anyone is eligible for food distribution. The program is conducted all year, outdoors in the parking lot. Visit them at: <a href="http://www.lighthousemission.com">www.lighthousemission.com</a>	<b>(631) 758-7584</b>
<b>Meals-on-Wheels</b> Meals-on-wheels program provides a nutritious hot noon meal weekdays for homebound seniors unable to cook for themselves. Prior to enrollment in the program, individuals are screened for eligibility.	<b>(631) 722-4444 Ext. 304</b>
<b>Senior Farmers Market Nutrition Program</b> Farmers Market coupons are provided by the Suffolk County Office for the Aging to all Senior Centers, for distribution in early summer (Riverhead Senior Center, 60 Shade Tree Lane, Aquebogue). Eligibility requirements: Low-income/age 60 and older. Coupon books are limited, and are issued one per household, while quantities last. The coupon book consists of five, four-dollar coupons.	<b>(631) 722-4444 Ext. 736</b>
<b>SNAP (Supplemental Nutrition Assistance Program) [Formerly known as Food Stamps]</b> The USDA Food and Nutrition Service works with State agencies, nutrition educators, and neighborhood and faith-based organizations to ensure that those eligible for nutrition assistance can make informed decisions about applying for the program and can access benefits. SNAP benefits can help you put healthy food on the table. SNAP benefits help low-income seniors; the disabled and others feed their families. Benefits are provided through an Electronic Benefits Transfer (EBT) card, similar to a debit or credit card. Eligibility levels are based on household size, income, expenses and other factors. SNAP applications for eligibility can be done in person at:	

Island Harvest

**(516) 805-1642**

Provides confidential screening and assists with the SNAP application.

North Fork Spanish Apostolate

**(631) 369-4601**

Located at 546 St. John's Place, Riverhead. Assistance with applications is available Monday through Friday from 10 a.m. to 4 p.m. Walk-ins are welcome

Riverhead Senior Center

**(631) 722-4444 Ext. 290**

60 Shade Tree Lane, Aquebogue. SNAP application assistance is available on the third Tuesday of the month with the Senior Advocate from the Office for the Aging. The advocate is available 9:30 a.m. to 1:00 p.m.

Suffolk County Dept. of Social Services, Riverhead

**(631) 852-3500**

893 East Main Street, Riverhead. The Department of Social Services will assist with SNAP applications 8:00 a.m. – 3:00 p.m. Monday — Friday at the Riverhead Office. Applicants are required to bring photo identification. For additional information go to our website:

To check eligibility for SNAP benefits on line, visit: <https://mybenefits.ny.gov> and click “Am I Eligible?”

## **PHARMACIES**

**Barth's Drug Store**

**(631) 727-2125**

32 E Main St., Riverhead, NY

**COSTCO**

**(631) 655-0120**

1768 Old Country Rd., Rte. 58, Riverhead, NY

**CVS Pharmacy – with Drive-up window**

**(631) 727-9000**

1140 Old Country Rd. Riverhead  
6221 Route 25A, Wading River, NY

**(631) 929-6040**

**Las Americas Pharmacy**

**(631) 591-2840**

1053-1 Old Country Rd, Rte. 58, Riverhead, NY

**Martin Drugs – Free Delivery**

**(631) 727-0550**

849 Old Country Rd, Rte 58  
Riverhead, NY 11901

**Target Pharmacy (CVS)**

**(631) 208-9354**

1150 Old Country Rd., Rte. 58, Riverhead, NY

**Walgreens – with Drive-up window**

**(631) 208-0239**

1196 Old Country Rd., Rte. 58, Riverhead, NY  
1815 Wading River Manor Rd., Wading River, NY

**(631) 929-0280**

**Walmart**

**(631) 369-9028**

1890 Old Country Rd., Rte. 58, Riverhead, NY

## PLACES OF WORSHIP

<b>Baiting Hollow Congregational Church</b> 2416 Sound Avenue, Riverhead, NY 11901	(631) 727-6141
<b>Blaze Church</b> Riverhead Moose Lodge, 51 Madison St., Riverhead, NY 11901	(631) 727-1651
<b>Calvary Baptist Church</b> 515 Riverleigh Avenue, Riverhead, NY 11901	(631) 727-4112
<b>Church of Christ</b> 1136 Ostrander Avenue, Riverhead, NY 11901	(631) 727-1778
<b>Church of the Harvest</b> 572 Raynor Avenue, Riverhead, NY 11901	(631) 727-1977
<b>Community Baptist Church</b> 5267 Sound Ave. Riverhead, NY 11901	(631) 909-9232
<b>East End Full Gospel Church</b> 209 East Main Street, Riverhead, NY 11901	(631) 208-0088
<b>First Baptist Church of Riverhead</b> 1018 Northville Turnpike, Riverhead, NY 11901	(631) 727-3446
<b>First Congregational Church of Riverhead</b> 103 First Street, Riverhead, NY 11901	(631) 727-2621
<b>Friendship Baptist Church</b> 59 Anchor Street, Riverhead, NY 11901	(631) 727-7363
<b>Galilee Church of God in Christ</b> 87 Old Quogue Road, Riverhead, NY 11901	(631) 727-8470
<b>Goodwill AME Zion Church</b> 110 Flanders Road, Riverhead, NY 11901	(631) 727-5548
<b>House of Praise Christian Revival Center</b> 573 Roanoke Avenue, Grace Episcopal Church, Riverhead NY 11901	(631) 722-4469
<b>Iglesia de Cristo Maranatha Ebenezer</b> 556 E. Main St., Riverhead, NY 11901	(631) 679-9851
<b>Iglesia Familia de Dios</b> 400 West Main Street - Suite 200, Riverhead, NY 11901	(631) 617-5359
<b>Iglesia La Nueva Jerusalen Inc</b> 244 Old Country Rd, Riverhead, NY 11901	(631) 208-8245
<b>Living Water Full Gospel Church</b> 24 Shade Tree Lane, Riverhead, NY 11901	(631) 722-4969

<b>North Shore Christian Church</b> 120 Kroemer Avenue, Riverhead, NY 11901	(631) 208-0123
<b>Old Steeple Community Church</b> 656 Main Road, Aquebogue, NY 11931	(631) 722-3070
<b>Our Redeemer Lutheran Church</b> 269 Main Road, Aquebogue, NY 11931	(631) 722-4000
<b>Peconic Bay Medical Center Chapel</b> 1300 Roanoke Avenue, Riverhead, NY 11901	(631) 548-6025
<b>Real Life</b> 29 Dogwood Drive, Wading River, NY 11792	(631) 929-6778
<b>Riverhead United Methodist Church</b> 204 East Main Street, Riverhead, NY 11901	(631) 727-2327
<b>Seventh-Day Adventist Church of Riverhead</b> 538 Griffing Avenue, Riverhead, NY 11901	(631) 727-8266
<b>St. Isidore RC Church</b> 622 Pulaski Street, Riverhead, NY 11901	(631) 727-2114
<b>St. John the Baptist RC Church</b> 1488 North Country Road, Wading River, NY 11792	(631) 929-4339
<b>St. John the Baptist Ukrainian Catholic Church</b> 820 Pond View Road, Riverhead, NY 11901	(631) 727-2766, or (631) 727-2621
<b>St. John the Evangelist RC Church</b> 546 St. John's Place, Riverhead, NY 11901	(631) 727-2030
<b>Temple Israel of Riverhead</b> 490 Northville Turnpike, Riverhead, NY 11901	(631) 369-5997
<b>Truth Community Church</b> 46 Bell Avenue, Riverhead, NY 11901	(631) 727-1651
<b>Wading River Congregational Church</b> 2057 North Country Road, Wading River, NY 11792	(631) 929-8849
<b>Wading River Baptist Church</b> 1635 Wading River Manor Rd, Wading River, NY 11792	(631) 929-3512 or (631) 929-6022
<b>Word of Life Fellowship</b> 401 North Howell Ave., Riverhead, NY 11901	(631) 727-9224

## RECREATIONAL AREAS IN THE TOWN OF RIVERHEAD

### DEPARTMENT OF INTERGENERATIONAL SERVICES (631) 722-4444 Ext. 205

The Town of Riverhead hosts an array of recreational and leisure programs for all ages and abilities. In addition to our beautiful parks, trails and beaches that you are welcome to enjoy, there are also two community centers available to rent for occasions. Please call the Senior Center for fees and information.

Visit [www.riverheadrecreation.net](http://www.riverheadrecreation.net) for a complete list of Town parks

### COMMUNITY CENTERS

Contact the Town of Riverhead Parks & Recreation Dept.

(631) 727-5744

#### **George Young Community Center (GYCC)**

Main Road, Jamesport, NY 11970

Softball field, playground, basketball court, park benches, gazebo, parking.



#### **Henry Pfeifer Community Center (HPCC)**

River Road/Grumman Blvd. Calverton, NY 11933 Playground, picnic area, and parking.

### DOG PARKS

The dog parks are available for dog owners and their dogs to enjoy. They are maintained by the Recreation Dept. There are two separate areas: one for large dogs and one for small dogs. For the sake of all other dogs, please ensure that your dog(s) are **up-to-date on their vaccines** and that they are healthy. **No aggressive or sick dogs are permitted.** Please bring ample drinking water and be sure to curb your dog. It is also advisable to protect yourself and your pet from ticks.



**"ISAAC" Dog Park**  
**Veteran's Memorial Park**  
5789 Middle Country Rd.  
Calverton, NY 11933

**"DUKE" Dog Park**  
**Stotzky Memorial Park**  
Columbus Avenue & Pulaski St.  
Riverhead, NY 11901



### OUTDOOR PARKS

#### **Ammermann Riverfront Park**

Located behind the southern storefronts on Main Street, between Peconic Avenue and McDermott Ave., Riverhead, NY 11901, this park is situated on the beautiful Peconic River with two gazebos, scattered benches along the waterfront, picnic tables, boat moorings and dock and restroom facilities. There is a fee for riverfront docking and can be obtained through the Recreation Dept. Between Memorial Day and Labor Day, the Town of Riverhead Business Improvement District Management Association (BIDMA) hosts a Classic Car Show every Thursday at this location with free admission. Ample Parking.

### **Bayberry Park (aka “Police Officer Memorial Park)**

Bayberry Rd., Wading River NY 11792

7 acres of park that include: Softball field, Tennis and Handball Courts, Basketball Court, Shuffleboard Courts, Picnic area Restroom facilities and parking.

### **Grangebel Park**

73 Peconic Ave, Riverhead NY, 11901

Parking is available behind the Chase Bank Building, or park by the riverfront and walk over.

Grangebel Park was built in the late 1880's by Timothy M. Griffing. There once was a tall tower overlooking all of Riverhead providing scenic and expansive views of the Peconic River and its surrounding area but was demolished around the mid 1940's. The park was recently renovated with new walkways, a new fishway to accommodate the 'alewife' migration, picnic tables, benches, lighting and a beautiful paved pavilion. Pilings in the park are carved into a mostly Indian motif. The Milton L. Burns Park is located within this park.

### **John Lombardi Memorial Park**

Roanoke Avenue, Riverhead, NY 11901

Lombardi Park is located just before the Main Street intersection when travelling south on Roanoke Avenue.

### **Milton L. Burns Park**

73 Peconic Ave, Riverhead NY, 11901

Parking is available behind the Chase Bank Building, or park by the riverfront and walk over. There are park benches, chess and checkerboard tables. Located within Grangebel Park.

### **Stotzky Memorial Park**

Columbus Avenue & Pulaski St. Riverhead, NY 11901

12 acres of park that include: Lighted Softball fields, Little League/baseball fields, Tennis Courts, Playground, "All Children's Playground", Picnic area, Handball Courts, Lighted Basketball Court, Skateboard/BMX Park, Lighted Street Hockey Rink, Multipurpose fields (soccer/lacrosse/field hockey/football), "Duke" Dog Park, bocce court, horseshoe pits, concession stand and lighted fitness trail w/stations, three Restroom facilities and ample parking.

### **Veteran's Memorial Park**

5789 Middle Country Rd, Calverton, NY 11933

62 acres of park that includes: 3 Softball fields, an ice skating rink, a 90-foot baseball field, "Isaac" Dog Park, Pickle Ball Courts, water park, concession stand, picnic area, bike path, rest room facilities, nature trails, bike trails and ample parking.

### **Duck Pond Park**

Wading River, NY 11792

Park Benches, Limited parking.



## **BEACHES AND WATERFRONT**

**(631) 727-5744**

All Town of Riverhead beaches are open daily from sunrise to sundown year round. Parking permits are required at all town beaches year – round and can be obtained at the town beach or at the Recreation office.

Year round resident 4x4 access by permit only on LI Sound beaches can be purchased at the Recreation Dept. (Access from 9AM to 6PM is restricted from May 15<sup>th</sup> thru Sept. 15<sup>th</sup>.) Lifeguards and beach attendants are on duty from 10AM to 5PM Monday thru Friday, Memorial Day thru Labor Day and on weekends from May 23<sup>rd</sup> to June 26<sup>th</sup>. The town beaches, marina and boat ramps listed here are maintained by the Recreation Dept.

Boaters are permitted to dock at the Peconic River waterfront during the day without a permit. However, if boaters intend on spending the night, they must first obtain an overnight permit from Recreation Dept. office.

## **BEACHES**

### **Iron Pier Beach**

Located on the north shore at the end of Pier Avenue, Northville, NY 11901

Beachfront swimming area on the LI Sound. Handicapped accessible – wheel chairs for beach accessibility in season. Outdoor showers, restrooms, pavilion, playground, Snack Shack (opened during summer season). Ample parking with boat ramp and 4x4 access.

### **Reeves Beach**

Located on the north shore at the end of Park Road, Riverhead, NY 11901

Beachfront swimming area on the LI Sound, restrooms, gazebo. Ample parking with boat ramp and 4x4 access.

### **South Jamesport Beach**

Located on the Peconic Bay on Peconic Bay Blvd, Jamesport, NY 11947

3,000 feet of beach with preferred swimming for small children, shallow water. Handicapped accessible – wheel chairs for beach accessibility in season, outdoor showers, restrooms, pavilion, playground, Snack Shack (opened during summer season), gazebo, tennis and basketball courts, picnic area. Ample Parking. **\*\*Be aware of RESTRICTED AREA for seasonal Piping Plover breeding – expected thru late June. \*\***

### **Wading River Beach**

Located on the north shore at the end of Sound Road, Wading River, NY 11792

Beachfront swimming area on the LI Sound, restrooms, gazebo, playground, 4x4 access, parking with overflow parking available.

## **MARINAS**

### **East Creek Marina**

Located on Peconic Bay Blvd, Jamesport, NY 11947

East Creek Marina is a docking facility for Town of Riverhead residents by annual contract only. Restrooms, picnic area, indoor/outdoor showers and parking are available at the South Jamesport Beach. Contact the Recreation Dept.

## **BOAT RAMPS**

### **Iron Pier Boat Ramp**

Located at the end of Pier Avenue, Northville, NY 11901

Boat launching facility, permit required, ample parking.

### **Reeves Beach Boat Ramp**

Located at the end of Park Road, Riverhead, NY 11901

Boat launching facility, permit required, parking

### **Wading River Boat Ramp**

Located at the end of Creek Road, Wading River, NY 11792

Boat launching facility, permit required, parking

## **OTHER OUTDOOR PARKS IN THE RIVERHEAD AREA**

### **Indian Island - Suffolk County Park**

**(631) 852-3232**

Located on Route 105 between Route 24 and Route 25, the 275-acre county park offers trailer and tent campsites plus picnic tables, grills and a playground.

### **Wildwood State Park - New York State Park**

**(631) 929-4314**

790 Hulse Landing Rd, Wading River, NY 11792

This state park offers 2 miles of beach on the Long Island Sound, trailer and tent campsites plus picnic tables, grills, playground, biking trails and ball fields.

## **RESIDENTIAL REPAIR**

### **Department of Intergenerational Services**

**(631) 722-4444 Ext.736**

The Town of Riverhead offers small household maintenance/repair assistance with projects that do not require a licensed craftsman. Participants are responsible for cost of materials. This is not an emergency service.

### **Community Development Agency (CDA)**

**(631) 727-3200 Ext. 238**

The Town of Riverhead Home Improvement Program is an assistance program available to owner occupied houses or mobile homes. There are income and age eligibility requirements. Repairs must address health and safety issues. Due to limited availability of funding, priority consideration is given to residents over age 55. Contact the Town of Riverhead Community Development.



## RESPITE SERVICES

\*Unfortunately, due to COVID-19, many respite programs have been temporarily closed. Please see the caregivers support section for day program availability or further questions about respite.

### Alzheimer's Association

**(800) 272-3900**

Alzheimer's and Dementia Caregivers program provides emotional support over the phone twenty-four hours a day, seven days a week and offers information on local support groups, educational programs, and respite services. Website: [www.alz.org](http://www.alz.org)

### Federation of Organizations

**(631) 321-8229, Ext. 1229**

Suffolk County Respite Care Program

### The Office of the Aging

**(631) 853-8200**

### Family Caregivers Support Services

**(631) 852-1420**

Website: [Aging.office@suffolkcountyny.gov](mailto:Aging.office@suffolkcountyny.gov)



### Veterans Affairs Caregiver Support

**(855) 260-3274**

Provides information regarding services you may be eligible for, and connects you with a "Caregiver Support Coordinator." Website: [www.caregiver.va.gov](http://www.caregiver.va.gov)

### Long Island STATE Veterans Home

**(631) 444-8387**

100 Patriots Road, Stony Brook, NY

Participants may receive skilled care while continuing to reside at home

## SENIOR DISCOUNTS

### Cablevision/Optimum

**(631) 727-6300**

254 Old Country Rd., Riverhead, NY 11901

Must have Basic Service and meet certain requirement to receive a discount. Website: [www.optimum.net](http://www.optimum.net)

### Lifeline Discount Program

**(888) 641-8722**

Lifeline is a government benefit program administered by the Universal Service Administrative Company (USAC) that provides a discount on monthly telephone service for eligible low-income subscribers to help ensure they can connect to the nation's communications networks, find jobs, access health care services, connect with family and their children's schools, and call for help in an emergency.

Website: [www.lifesupport.org](http://www.lifesupport.org)

### Tax Exemptions

**(631) 727-3200 Ext. 255**

4 W. Second Street, Riverhead, NY

Please contact the Town of Riverhead Assessors Office for eligibility requirements for Basic STAR, Cold War Veteran, Disabled Person with Limited Income, Enhanced STAR Senior Citizen with Limited Income/Enhanced STAR and Wartime Alternative Veteran tax exemptions. March 1<sup>st</sup> deadline.

Website: [www.tax.ny.gov](http://www.tax.ny.gov)

### Veterans Discount Card

**(631) 727-3200 x262**

The Town of Riverhead Veterans Discount Cards are available at the Town Clerk's Office, 4 W. Second Street, Riverhead, NY 11901, and at the Riverhead Free Library (631) 727-3228 x123. No fee.

## SENIOR SERVICES

### Clear Captions

**(631) 372-2964**

Free caption phone for individuals with hearing loss. You must have access to the internet

### One-Stop Employment Center

**(631) 853-6600**

Suffolk County Department of Labor

Job opportunities for seniors with restricted incomes.

### Riverhead Free Library

**(631) 727-3228 Ext.119**

330 Court Street, Riverhead, NY

The Riverhead Free Library provides diverse educational, recreational and social programs for seniors. Computers, resources, Talking Book Services, and education opportunities are available.

Website: [www.riverheadlibrary.org](http://www.riverheadlibrary.org)

### Retired Senior Volunteer Program (RSVP) of Suffolk

**(631) 979-9490**

RSVP provides many diverse senior programs and services including volunteer opportunities for people 55 and older who wish to remain active and make a difference in their communities.

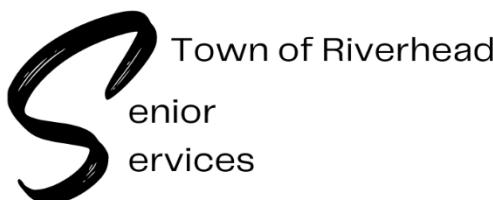
### Town of Riverhead Senior Center

**(631) 722-4444**

60 Shade Tree Lane, Aquebogue, NY

The Senior Citizens Department has merged with the Recreation Department to form the new ***Department of Intergenerational Services*** located at the Senior Center. Offering a hot noon meal and an array of programs, activities and support services for the aging population.

- Open 8am-4pm M-F
- Referral information is available



60 Shade Tree Lane, Riverhead NY 11901 (631) 727-3200



[Nutrition Services](#): Nutritionally balanced, hot noon meal, cooked on site. All meals are for a "suggested contribution."

[Meals on Wheels](#): Hot noontime meals delivered weekdays to homebound seniors unable to cook for themselves. Assessment required to determine eligibility.

[Transportation](#):

[Dial-A-Ride](#): weekly food shopping.

[Dally](#): to and from the center for daily activities and hot noon meal.

[Medical](#): to doctors and medical appointments within the Riverhead Township

[Residential Repair](#): Small household maintenance/repair assistance with projects that do not require licensed craftsperson. Participants are responsible for cost of material.

[Home Aide](#): Light housekeeping, shopping, laundry, and errands for eligible seniors.

[Activities](#): bingo music, cards, movies, line dancing, aerobics, monthly special events, and occasional speakers.

[Senior Advocate](#): available from the Suffolk County Department for the Aging to assist with questions and information that concern senior citizens. Once a month. Call the Senior Center for schedule.

## **TAX ASSISTANCE**

### **PROPERTY TAX GRIEVANCE**

**New York State Department of Taxation and Finance  
Office of Real Property Tax Services**

**(518) 591-5232  
8:30AM-4:30PM**

W.A. Harriman State Campus - Building 8A, Albany, NY 12227

As a New York State taxpayer, you have rights protecting you from the unfair administration and collection of taxes. Any person who pays property taxes can grieve an assessment. For more information on Grievance procedures, call (518) 591-5232 or visit [www.tax.ny.gov](http://www.tax.ny.gov) or **contact the Riverhead Assessors Office at 631-727-3200 Ext. 255**

*(Please note that the tax grievance period for the Town of Riverhead is May 1st through the 3rd Tuesday in May of each year)*

### **REAL PROPERTY TAX CREDIT**

**Suffolk County Office for the Aging**

**(631) 853-8200**

The “Circuit Breaker,” New York State’s income tax credit program for eligible homeowners and renters, helps elderly and moderate income homeowners and renters who pay a disproportionate amount of property tax in relation to their household income. It works like a rebate for real property taxes. To inquire about this program and to find out if you are eligible, to call the Suffolk County Office for the Aging at (631) 853-8200 or go to [www.tax.ny.gov/pit/credits/real\\_property\\_tax\\_credit.htm](http://www.tax.ny.gov/pit/credits/real_property_tax_credit.htm)

### **LOCAL REAL PROPERTY TAX EXEMPTION**

**Town of Riverhead Assessors Office**

**(631) 727-3200 Ext. 255**

4 W. Second Street, Riverhead, NY 11901

#### **Basic STAR**

**\*\*\*New homeowners must now register with NYS Dept. of Taxation and Finance  
to receive the Basic STAR property tax credit in the form of a check.**

CONTACT: [www.tax.ny.gov](http://www.tax.ny.gov) or call (518) 457-2036

The following criteria must be met:

- No age restriction
- Household income must be less than \$500,000.
- Must be your primary residence.
- Must not be receiving a residency-based exemption in any other state.

#### **Cold War Veteran**

- Must have served full-time active duty outside a period of war.
- Must be your primary residence.
- Must supply DD214 (honorable discharge).
- Must supply current letter from the VA for any service-connected disability rating.
- Does not have to be renewed.
- Un-remarried surviving spouses permitted to file for this exemption.
- Filing deadline is March 1<sup>st</sup>

Reservists called up during the postal strike are eligible for a veteran's exemption.

### **Disabled Person with Limited Income**

- Need Award Letter from Social Security Administration, RRB, US Postal Service or US Dept. of Veteran's Affairs with a disability pension, or Certificate for the blind or visually impaired
- All owners must be disabled except in the case of husband & wife or siblings
- Household income must be less than \$37,400 and provide copy of IRS 1040 tax return and New York State IT201 Income Tax return
- Must be your primary residence
- Must be renewed annually
- Filing deadline is March 1<sup>st</sup>

### **Enhanced STAR**

**\*\*\*New homeowners must now register with NYS Dept. of Taxation and Finance to receive the Enhanced STAR property tax credit in the form of a check.**

CONTACT: [www.tax.ny.gov](http://www.tax.ny.gov) or call (518) 457-2036

**If you received the Basic STAR exemption on your 2015 property tax bill in Riverhead Town, you may file for the Enhanced STAR exemption with the Assessors' Office**

- Must be 65 years of age by December 31<sup>st</sup> in the year for which you are filing.
- Household income must be less than \$88,050 and provide copy of IRS 1040 tax return and New York State IT201 income tax return.
- Must be your primary residence.
- Filing deadline is March 1<sup>st</sup>.

### **Senior Citizen with Limited Income**

- Must be 65 years of age by December 31<sup>st</sup> in the year for which you are filing.
- Household income must be less than \$37,400 and provide copy of IRS 1040 income tax return and New York State IT201 income tax return.
- Must be your primary residence and have owned property in NYS for the previous 12 months.
- Must be renewed annually.
- Filing deadline is March 1<sup>st</sup>.

### **Wartime Alternative Veteran**

- Must have served full-time active duty during a period of war as defined by NYS statutes
- Must be your primary residence.
- Must supply DD214 (honorable discharge).
- Must supply current letter from the VA for any service-connected disability rating.
- Does not have to be renewed.
- Un-remarried surviving spouses permitted to file for this exemption.
- Gold Star Parents also eligible to apply.
- Filing deadline is March 1<sup>st</sup>.

***For further information on any of the above exemptions, please contact the Assessors' Office at (631) 727-3200 Ext. 255***

## **TAXPAYER ADVOCACY**

**New York State Department of Taxation and Finance**  
Office of the Taxpayer Rights Advocate  
W A Harriman Campus, Albany NY 12227

**(518) 530- 4357**

You do have a responsibility to pay your income taxes, but the Advocate's Office will make sure you don't pay more than you owe and that you know and understand your rights.

You can request assistance from the Office of the Taxpayer Rights Advocate if you have a tax problem that is causing you undue economic hardship, or if you have been unsuccessful in resolving your tax problem despite using all other reasonable avenues available to you. You can request assistance by mail, fax, or phone by visiting [www.tax.ny.gov/help/contact/default.htm](http://www.tax.ny.gov/help/contact/default.htm)

## **TOWN CLERK SERVICES**

**Riverhead Town Clerk's Office** **(631) 727-3200 Ext. 262 200 4**  
8:30AM-4:30PM M-F  
4 W. Second Street, Riverhead, NY 11901  
Official Records Keeper of the Town responsible for recording activities of the Town Government and it is the central place in which town documents and vital town papers are filed.

## **LICENSES & PERMITS**

- **Dog Licensing**
- All Dogs Harbored in Riverhead must be licensed and renewed yearly with proof of current rabies vaccination.
- **Handicapped Parking Permits**
- Riverhead residents may obtain a New York State Handicap Parking permit with a valid doctor's certification and NYS Driver's License or NYS Identification Card by completing form MV-664.1.
- **Marriage License**
- Any couple wishing to marry may obtain the Marriage License in Riverhead.
- **NYS Hunting/Fishing Licenses**
- **Peddler's Permit**
- Any peddler or solicitor has to first register and obtain a license with the Town Clerk.
- **Shellfishing permits**—limited to Riverhead residents only
- **Yard Sale Permits**
- A permit is necessary to have a yard sale, garage sale, or tag sale in the Town of Riverhead. No more than 4 days per calendar year are allowed per lot.

**\*\*APPLICATION FOR A PARKING PERMIT OR LICENSE PLATES, FOR PERSONS WITH SEVERE DISABILITIES (MV-664.1) SEE APPENDIX D**

## **CERTIFICATES & FORMS**

- **Birth Certificates**—on file for anyone born in Riverhead
- **Death Certificates**—on file for anyone who has died in Riverhead
- **Marriage Certificates**—on file for anyone who has obtained a Marriage License in Riverhead
- **Board of Election**—Voter Registration Forms and Absentee Ballots
- **Freedom of Information (FOIL) forms**
- **For additional information contact Riverhead Town Clerk's Office.**

## **TRANSPORTATION**

### **Long Island Rail Road (for all MTA services)**

**Dial “511”**

The Riverhead railroad station is located on Osborne Avenue and Railroad Street, just North of West Main Street (Route 25). Contact the MTA at [www.mta.info](http://www.mta.info)

### **Suffolk County Transit (SCT) Service**

**(631) 852-5200**

Upon request, drivers will assist wheelchair passengers while boarding and leaving lift/ramp and with the use of wheelchair securement devices. Use of wheelchair lifts/ramps are also available to passengers using walkers, canes, braces or who are otherwise mobility-impaired. Persons traveling with a respirator or portable oxygen supply ARE permitted to ride SCT buses. Service animals to accompany disabled passengers ARE also permitted.

### **Suffolk County Accessible Transportation Services (SCAT)**

SCAT Reservation Telephone Numbers:

**(631) 738-1150 (voice)**

**TTY: (631) 981-0104**

Provides curb-to-curb service to individuals with disabilities at reduced fares with a valid I.D. Card. Eligibility to use SCAT is determined based on guidelines contained in the Americans with Disabilities Act of 1990 (ADA). Please call the SCT office at (631) 853-5200 for information on the nearest I.D. card location. [www.sct-bus.org](http://www.sct-bus.org)

### **Town of Riverhead Senior Center**

**(631) 727-3200 EXT. 290**

Transportation is provided in the Township of Riverhead only. Advanced reservations are required.

- Dial a Ride (DAR) – weekly food shopping and banking.
- Daily Transportation – to and from the Center for daily activities and meals.
- Medical Transportation – to doctors and medical appointments (within the Riverhead Township.)

## UTILITIES & UTILITY ASSISTANCE

<b>Cablevision:</b>	<b>Optimum – Riverhead</b>	<b>(631) 727-6300</b>
<b>Electric:</b>	<b>PSEG Long Island Customer Assistance</b>	<b>(800) 490-0025 (631) 755-6000</b>
	<b>Emergency Contact / Report an Outage / Downed Lines</b>	<b>(800) 490-0075 or (631) 755-6900</b>
<b>CRITICAL CARE PROGRAM</b>		
You can participate in PSEG's Critical Care Program if you or a family member depends on life-support equipment that requires electricity. Download and complete the necessary forms at <a href="https://www.psegliny.com">https://www.psegliny.com</a> . Must provide a medical certificate from a doctor, local Board of Health, nurse practitioner or physician assistant. Participation in the Critical Care Program does not guarantee priority power restoration.		
<b>Gas:</b>	<b>National Grid</b>	<b>(800) 490-0045, or (631) 755-6200</b>
<b>Heating &amp; Repair:</b>	<b>Suffolk County Office for the Aging Dept. of Social Services HEAP (Home Energy Assistance Program)</b>	
	<b>Age 60 and over, or disabled:</b>	<b>(631) 853-8326 Hotline</b>
	<b>Under age 60:</b>	<b>(631) 853-8820</b>
	<b>Emergencies after 4:30 and on weekends:</b>	<b>(631) 854-9100</b>
<b>Sewer:</b>	<b>Riverhead Sewer District</b>	<b>(631) 727-3069</b>
<b>Water:</b>	<b>Riverhead Water District</b>	<b>(631) 727-3205</b>

## VETERAN ORGANIZATIONS

**American Legion Riverhead Post #273** (631) 727-4330  
89 Hubbard Avenue, Riverhead

**VFW Riverhead Post #2476** (631) 727-2229  
620 Parkway Street, Riverhead

## VETERAN SERVICES

**Association of Mental Health and Wellness**  
**PTSD Veterans Support Group** (631) 853-8345

**Joseph P. Dwyer Veterans PTSD Peer Support Project** provides eight peer support groups in different sites across Suffolk County. Group meeting sites include Bellport, Yaphank, Bay Shore, Patchogue, Huntington, Brentwood, Stony Brook, and Riverhead.

The Dwyer Project, made possible by NYS Congressman Lee Zeldin, is a demonstration project in four NY State counties that would intervene on the damaging and costly impact of post-traumatic stress disorder among new and past Veterans. In Suffolk, the Project is overseen by the County's Veteran Service Agency, operated by the Suffolk County United Veterans Project and facilitated by Veterans who have been selected and trained.



**Food Pantry: Suffolk County United Veterans**  
1380 Roanoke Avenue, Riverhead  
I.D. required, Friday 1:00 p.m.-4:00 p.m.  
[www.mentalhealthandwellness.org](http://www.mentalhealthandwellness.org) / [www.mhaw.org](http://www.mhaw.org)

**(631) 924-8088 Ext. 1503**

**Long Island State Veterans' Home at Stony Brook University**  
100 Patriots Road, Stony Brook, NY  
Services provided are rehabilitation, long-term resident and adult day health care.  
Website: [www.listateveteranshome.org](http://www.listateveteranshome.org)

**(631) 444-VETS (8387)**

**Northport Veterans Affairs Medical Center**  
79 Middleville Road, Northport, NY  
Provides health and mental health services to veterans.  
Website: <http://www.northport.va.gov>

**(631) 261-4400**

**Riverhead VA Clinic**  
County Center Office Building  
300 Center Drive, Riverhead, NY

**(631) 754-7978 or  
(631) 722-4561**

**Suffolk County Veterans Service Agency**  
Riverhead office at: County Center Office Building, 300 Center Drive,  
Provides help to Veterans or their dependents in navigating and applying for Veteran Benefits.  
For additional information call or email: [veterans.info@suffolkcountyny.gov](mailto:veterans.info@suffolkcountyny.gov). Call for appointment.

**(631) 852-1410**

**Supportive Services for Veterans (SSVF)**  
**(631) 924-8088 Yaphank  
(631) 289-2601 Farmingdale**  
This program is for Veterans who are homeless or at risk of becoming homeless or in need of permanent housing. The program assists with housing, rental payment, security deposit and moving expenses.  
Email: [ssvfinfo@mhaw.org](mailto:ssvfinfo@mhaw.org) Website: [www.mhaw.org/scuv](http://www.mhaw.org/scuv)

**United Veterans Beacon House**  
**(631) 665-1571**  
Provides temporary and permanent residence for U. S. Military veterans and provides emergency, transitional and permanent residence for families (including men, women and children) and single men and women and other supportive services.

**VETSBUILD**  
**(631) 940-6530**  
Supported by Bank of America & National Grid. Free resource now available to Veterans – get trained to work in the emerging Green jobs industry at United Way of Long Island's state of the art facility.  
Contact: John Diaz Email: [jdiaz@unitedwayli.org](mailto:jdiaz@unitedwayli.org)

**HOMELESS VETERANS' REINTEGRATION PROGRAM (HVRP)**  
**(631) 665-1571**  
The Homeless Veterans' Reintegration Program (HVRP) is an employment focused competitive grant program of the Department of Labor. Provides free resume service, job training, retraining, job placement and case management to homeless veterans with the goal to prepare them for and help them attain sustainable employment. For more information: [www.dol.gov/agencies/vets/programs/hvrp](http://www.dol.gov/agencies/vets/programs/hvrp)

## MILITARY FAMILY ASSISTANCE INITIATIVES

The U.S. Department of Defense has a Military Family Assistance Initiative that provides resources, services, policies, and programs to support the more than 2 million uniformed service members and 2.6 million family members across the globe. The initiative includes financial security, health and wellness, resources for spouses, help for parents, single service members, moving, housing, and deployments, online learning, and more. <https://www.defense.gov/Contact/Help-Center/>

### **Veterans Affairs Burial Benefits**

**(800) 535-1117**

Website: <http://www.cem.va.gov>

### **Veterans Affairs Caregiver Support**

**(855) 260-3274**

Provides information regarding services you may be eligible for, and connects you with a “Caregiver Support Coordinator.”

### **Veterans Affairs Women Veterans Call Center (WVCC)**

**(855) 829-6636**

Veteran’s outreach to women Veterans (VA benefits and services)

### **Veterans Crisis Hotline**

**(800) 273-8255, press 1**

Confidential, free help for veterans and their families 24/7

### **Veterans Discount Card**

**(631) 727-3200 x262**

The Town of Riverhead Veterans Discount Cards are available at the Town Clerk’s Office, 4 W. Second Street, Riverhead.

### **Veterans Docket Day**

**(631) 853-3930**

The Suffolk County Traffic and Parking Violations Agency’s Veterans Traffic Court offers a Veterans Docket Day providing this opportunity for honorable discharged or current veterans who have traffic, parking, or red-light camera citations pending before TPVA to participate in a special conference with a prosecutor to help resolve infractions and to facilitate a complete avenue of assistance. The docket day for veterans will occur the third Friday of every month, starting at 2:00pm in the H. Lee Dennison Building, Hauppauge, NY.

### **Veterans Home Loans and Refinancing**

**(877) 827-3702**

The VA helps veterans acquire loans to purchase a home or refinance a previous home loan or cash out loan at competitive interest rates. For additional information call or visit at [www.benefits.va.gov/homeloans](http://www.benefits.va.gov/homeloans).

### **Veterans Real Property Tax Exemption**

**(631) 727-3200 Ext. 255**

Town of Riverhead Assessors Office, 4 W. Second St., Riverhead, NY 11901



## VOLUNTEER OPPORTUNITIES

<b>AARP (American Association of Retired Persons)</b>	<b>(888) 687-2277</b>
<b>Alzheimer's Association</b> Website: <a href="http://www.alz.org">www.alz.org</a>	<b>(800) 272-3900</b>
<b>American Legion Post 273</b> 89 Hubbard Avenue, Riverhead, NY 11901 Volunteer opportunity for former & active military and family. Website: <a href="http://www.amleg273.com">www.amleg273.com</a>	<b>(631) 727-4330</b>
<b>Cornell Cooperative Extension</b> Master Gardening Volunteer Program 3059 Sound Avenue, Riverhead, NY 11901	<b>(631) 591-2315</b>
<b>East End Arts</b> 133 East Main Street, Riverhead, NY 11901 Website: <a href="http://Eastendarts.org">Eastendarts.org</a>	<b>(631) 727-0900</b>
<b>Family Service League of Riverhead</b> 400 West Main Street, Riverhead, NY 11901 General volunteer program	<b>(631) 369-0104</b>
<b>Ombudsman program (Family Service League)</b> Website: <a href="http://www.fsl-li.org">www.fsl-li.org</a>	<b>(631) 427-3700</b> <b>(631) 369-0104</b> Riverhead
<b>Federation of Organizations</b> Foster Grandparent Program and Senior Companion Program Website: <a href="http://www.fedoforg.org">www.fedoforg.org</a>	<b>(631) 321-8229 Ext. 1224</b>
<b>Friends of the Riverhead Free Library</b> 330 Court Street, Riverhead, NY 11901 Website: <a href="http://www.friendsoftheriverheadlibrary.org">www.friendsoftheriverheadlibrary.org</a>	<b>(631) 727-3228 Ext. 100</b>
<b>Hallockville Museum Farm</b> 6038 Sound Avenue, Riverhead, NY 11901 Website: <a href="http://www.hallockville.com">www.hallockville.com</a>	<b>(631) 298-5292</b>
<b>Kent Animal Shelter</b> 2259 River Road, Calverton, NY 11933 Website: <a href="http://www.kentanimalshelter.com">www.kentanimalshelter.com</a>	<b>(631) 727-5731</b>
<b>Kiwanis Club of Greater Riverhead</b> 1036 Middle Road, Riverhead, NY 11901	<b>(631) 463-5811</b>
<b>Literacy of Suffolk County</b> 627 North Sunrise Service Road, Bellport, NY 11713 Website: <a href="http://www.LiteracySuffolk.org">www.LiteracySuffolk.org</a>	<b>(631) 286-1649</b>
<b>Long Island Cares (The Harry Chapin Food Bank)</b> 10 Davids Dr. (Harry Chapin Way), Hauppauge, NY 11788 <a href="http://www.licares.org">www.licares.org</a>	<b>(631) 582-3663</b>
<b>Maureen's Haven Homeless Outreach</b> 28 Lincoln Street, Riverhead, NY 11901	<b>(631) 727-6831</b>

**Moose Lodge 1742** (631) 727-6667  
51 Madison Street, Riverhead, NY 11901  
Email: [Lodge1742@optonline.net](mailto:Lodge1742@optonline.net)

**Women of the Moose** (631) 779-2694  
Email: [Chapter1118@mooseunits.org](mailto:Chapter1118@mooseunits.org)

**Ombudsman Program** (631) 470-6755  
NYS Long term care OMBudsman programs. Volunteers are certified by New York State Office of the Aging to advocate for individuals in nursing homes, assisted living, adult homes and their families.

**Peconic Bay Medical Center** (631) 548-6021  
1300 Roanoke Avenue, Riverhead, NY 11901  
Volunteer Director: Kristen Leonard

**Railroad Museum of Long Island** (631) 548-6000  
416 Griffing Avenue, Riverhead, NY 11901  
Website: [www.RMLI.org](http://www.RMLI.org)

**Retired Senior Volunteer Program (RSVP)** (631) 727-7920  
811 W. Jericho Turnpike, Ste. 103 W. Smithtown, NY 11787  
(631) 979-9490  
Website: [www.rsvpsuffolk.org](http://www.rsvpsuffolk.org)

**Riverhead Animal Shelter** (631) 765-1811  
**North Fork Animal Welfare League**  
324 Church Lane, Aquebogue, NY 11931  
Website: [www.nfawl.org](http://www.nfawl.org)

**Riverhead Community Awareness Program, Inc. (CAP)** (631) 727-3722  
518 East Main Street, Suite 106, Riverhead, NY 11901  
Email: [info@RiverheadCAP.org](mailto:info@RiverheadCAP.org)

**Riverhead Free Library** (631) 727-3228 Ext. 119/154  
330 Court St., Riverhead NY 11901  
Website: [www.riverheadlibrary.org](http://www.riverheadlibrary.org)

**New York Marine Rescue Center** (631) 369-9840 Ext. 2  
467 East Main Street Riverhead, NY 11901  
Website: [www.nymarinerescue.org](http://www.nymarinerescue.org)

**Riverhead Lions Club**  
PO Box 180 Riverhead NY 11901  
<https://e-clubhouse.org/sites/riverhead/> Email: [Riverheadlions1940@gmail.com](mailto:Riverheadlions1940@gmail.com)

**Riverhead Senior Center** (631) 722-4444  
60 Shade Tree La., Riverhead, NY 11901  
Website: [www.townofriverheadny.gov](http://www.townofriverheadny.gov)

**Rotary Club of Riverhead**  
P.O. Box 518, Riverhead, NY 11901  
Website: [www.riverheadrotary.org](http://www.riverheadrotary.org)

<b>Service Corps of Retired Executives SCORE, Chapter 694</b> Business advice and mentoring	<b>(631) 454-0771</b>
<b>Suffolk County Historical Society</b> 300 West Main Street, Riverhead, NY 11901 Website: <a href="http://www.suffolkcountyhistoricalsociety.org">www.suffolkcountyhistoricalsociety.org</a>	<b>(631) 727-2881</b>
<b>Vail-Leavitt Music Hall</b> 18 Peconic Avenue, Riverhead, NY 11901 Website: <a href="http://www.thevail.org">www.thevail.org</a>	<b>(631) 727-5782</b>
<b>Veterans of Foreign Wars 2476</b> 620 Parkway Street, Riverhead, NY 11901	<b>(631) 727-2229</b>

## **DISCLAIMER**

*The information, materials, sources and identification of businesses cited herein have been prepared by the Town of Riverhead Senior Citizen Advisory Council (SCAC) for general informational purposes only and are not intended and should not be considered as a recommendation or endorsement by the SCAC or the Town of Riverhead.*

*The SCAC and the Town of Riverhead does not warrant that the information contained herein is accurate or complete, and hereby jointly disclaims any and all liability to any person for any loss or damage caused by errors or omissions, whether such errors or omissions result from negligence, accident or any other cause.*

*The SCAC and the Town of Riverhead are not responsible for, and makes no representations or warranties about the information, materials, sources and identified businesses cited herein. Published addresses and telephone numbers are subject to change without notice.*

*Special COVID-19 Notice: Despite the impact of the COVID-19 pandemic, the SCAC has made its best efforts to confirm the accuracy for correct information cited here. Please note, however, that contents of the information printed in this book is subject to change without notice. It's possible that certain services may be limited or unavailable due to the unforeseen impact of COVID-19 and subsequent efforts and restrictions to combat the pandemic.*



*Timothy C. Hubbard  
Town Supervisor  
TOWN OF RIVERHEAD  
4 W. Second Street  
Riverhead, NY 11901  
(631) 727-3200*

## APPENDIX A

## RIVERHEAD EMERGENCY MANAGEMENT

## SPECIAL NEEDS / EVACUATION APPLICATION

PLEASE PRINT, FOLD IN THREE AND RETURN TO RIVERHEAD EMERGENCY MANAGEMENT OFFICE

LAST	FIRST	MIDDLE

STREET ADDRESS APT. NUMBER

HAMLET	TELEPHONE NUMBER
--------	------------------

YEAR ROUND RESIDENT?      YES      NO

**EMERGENCY CONTACT**

LAST	FIRST	MIDDLE

STREET ADDRESS APT. NUMBER

**CITY** **STATE** **ZIP**

RELATIONSHIP	TELEPHONE NUMBER
--------------	------------------

**CONDITION / DISABILITY**

CONDITIONS SUBJECT TO APPROVAL BY THE GOVERNMENT OF CANADA

**SPECIAL EQUIPMENT / MEDICATIONS**

11. *What is the name of the author of the book you are reading?*

AMBULATORY ? YES NO

DATE

Return to:

Chief David J. Hegermiller

## Riverhead Police Department

210 Howell Avenue, Riverhead, NY 11901

## APPENDIX B

Riverhead Fire Department  
540 Roanoke Avenue  
Riverhead, NY 11901  
(631) 727-2751

### EMERGENCY REGISTRY FORM

The Riverhead Fire Department registry provides information on individuals, who are oxygen dependent, disabled, and/or housebound, who would need assistance in the event of an emergency. Information is confidential and is used for emergency response and planning.

Last Name \_\_\_\_\_ Date of Birth \_\_\_\_\_ Sex \_\_\_\_\_

First Name \_\_\_\_\_ Phone \_\_\_\_\_

Address \_\_\_\_\_

Location in Residence \_\_\_\_\_

Medical Condition(s) \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Medications \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Special Equipment used \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Doctor's Name and Phone \_\_\_\_\_

Signature \_\_\_\_\_

Date \_\_\_\_\_

## APPENDIX C Page 1

### Other Helpful Phone Numbers:

Additional Products provided by Suffolk County for use during an impending or actual emergency:

### SUFFOLK COUNTY EMERGENCY PREPAREDNESS

#### REGISTRY

#### CodeRED

##### Suffolk County

Office of the Aging:  
631-853-8200

##### Suffolk County

Office of People with Disabilities:  
Voice: 631-853-8333  
TTY: 631-853-5658



Gathering specialized information for Suffolk County Residents regarding their special needs during evacuation and sheltering.



[www.suffolkcountyny.gov](http://www.suffolkcountyny.gov)

Suffolk County

#### Office of Emergency

Management  
Monday to Friday  
8:30 AM to 4:30 PM  
631-852-4900

Please sign up to receive emergency messaging via CodeRED at the County's website:  
[www.suffolkcountyny.gov](http://www.suffolkcountyny.gov)

## APPENDIX C Page 2

**EMERGENCY  
PREPAREDNESS REGISTRY**

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This registry is designed to identify residents who may require special assistance during an evacuation, and the special resources they may require during sheltering. Information provided is used to determine which shelter best meets each Registrant's needs.

Prior to an anticipated emergency event, outreach will occur to each Registrant. The contact will include an option to let us know if the Registrant would like to evacuate.

The information is also used to identify the resources necessary to accommodate Special Needs Individuals and their caregivers.

The first line of defense against the effects of a disaster is personal preparedness. It is important for all residents to make their own Emergency Plans,

**Method Two:** At the Website address:

**[www.suffolkcountyny.gov](http://www.suffolkcountyny.gov)**

Please scroll to the bottom of the page and click on the Emergency Preparedness icon.

**Method Three:** By Regular Mail, by printing and completing the form which can be found at:

**[www.suffolkcountyny.gov](http://www.suffolkcountyny.gov)**

Please scroll to the bottom of the page, click on the Emergency Preparedness icon. Scroll down to the Paper Registration Form and clicking on the link. After printing and completing, please mail to:

**SC FRES-OEM**  
**P.O. Box 127**  
**Yaphank, NY 11980**

**Method Four:** If you are unable to register through any of the above mechanisms, you may register by calling the Office of Emergency Management at 631-852-4900 during regular business hours - 8 AM - 4 PM, Monday through Friday.

**How Can I Register?**  
There are four (4) methods to register for the Emergency Preparedness Registry:

**Method One:** Applications are available online at:

**[https://  
oemapps.suffolkcountyny.  
gov/spons/](https://oemapps.suffolkcountyny.gov/spons/)**

## APPENDIX D

Please  
**TEAR at the PERF**  
and keep pages 1 & 2  
for your information.



Department of  
Motor Vehicles

### APPLICATION FOR A PARKING PERMIT OR LICENSE PLATES, FOR PERSONS WITH SEVERE DISABILITIES

Please read pages 1 and 2 of this packet before you complete this application. If you apply for a parking permit, take the completed application to the issuing agent (local municipality) in the city, town or village where you live; **do not send your application to the Department of Motor Vehicles because DMV does not issue parking permits.**

<b>Part 1 INFORMATION ABOUT PERSON WITH DISABILITY — (Please print and sign by the arrow.)</b>					
Last Name		First	M.I.	Telephone No. ( )	
Address: No. and Street		Apt. No.	City	State	Zip Code
Date of Birth		<input type="checkbox"/> Male <input type="checkbox"/> Female	I want: <input type="checkbox"/> License Plates (Apply to DMV.) <input type="checkbox"/> A Parking Permit (Apply to your local issuing agent.)		
Do you have license plates for persons with disabilities? <input type="checkbox"/> Yes - My license plate number is: _____		NYC residents - Attach a copy of your driver license or non-driver ID. If you had a New York State permit, print the permit number here: _____ <input type="checkbox"/> No			
<i>Read note on page 4 before you sign</i> X _____ (Signature of Person with Disability or Signature of Parent or Guardian) — If signed by a parent or guardian, please write your relationship to the person with the disability after your signature. _____ (Date) _____					

### Part 2 MEDICAL CERTIFICATION

**NOTE: PERMANENT DISABILITIES** may be certified by a Medical Doctor (MD), Doctor of Osteopathy (DO), Physician Assistant (PA), Nurse Practitioner (NP), a Doctor of Podiatric Medicine (DPM, for disabilities related to the foot) or Optometrist (OD, for blindness). **TEMPORARY DISABILITIES**, however, may be certified only by a Medical Doctor or Doctor of Osteopathy.

Check the box(es) that describe the disability, and fill in the diagnosis:

<input type="checkbox"/> <b>TEMPORARY DISABILITY:</b> A person with a temporary disability is any person who is temporarily unable to ambulate without the aid of an assisting device. Examples of an assisting device include, but are not limited to, a brace, cane, crutch, prosthetic device, another person, wheelchair or walker. <b>IMPORTANT:</b> Temporary permits are issued for six months or less regardless of expected recovery date.	
Expected Recovery Date: _____ Diagnosis: _____	
What assistive device is needed?	
<input type="checkbox"/> <b>PERMANENT DISABILITY:</b> A "severely disabled" person is any person with one or more of the PERMANENT impairments, disabilities or conditions listed below, which limit mobility.	
Diagnosis: _____ Please check the conditions that apply:	
<input type="checkbox"/> Uses portable oxygen <input type="checkbox"/> Legally blind <input type="checkbox"/> Limited or no use of one or both legs <input type="checkbox"/> Unable to walk 200 ft. without stopping <input type="checkbox"/> Neuromuscular dysfunction that severely limits mobility <input type="checkbox"/> Class III or IV cardiac condition. (American Heart Assoc. standards) <input type="checkbox"/> Severely limited in ability to walk due to an arthritic, neurological or orthopedic condition <input type="checkbox"/> Restricted by lung disease to such an extent that forced (respiratory) expiratory volume for one second, when measured by spirometry, is less than one liter, or the arterial oxygen tension is less than sixty mm/hg of room air at rest <input type="checkbox"/> Has a physical or mental impairment or condition not listed above which constitutes an equal degree of disability, and which imposes unusual hardship in the use of public transportation and prevents the person from getting around without great difficulty.	
EXPLAIN BELOW HOW THIS DISABILITY LIMITS FUNCTIONAL MOBILITY. _____	

MD/DO/DPM/NP/PA/OD Name	Professional License No.
MD/DO/DPM/NP/PA/OD Address	Telephone No. ( )
<i>Read note on page 4 before you sign</i> X _____ (MD/DO/DPM/NP/PA/OD Signature) _____ (Date) _____	

### Part 3 FILE INFORMATION (For Issuing Agent Use Only)

<input type="checkbox"/> Blue <input type="checkbox"/> Red <b>Parking Permit No.</b> _____ Date Issued: _____ Date Expires: _____		
<input type="checkbox"/> First <input type="checkbox"/> Second 9-digit number from NYS Driver License/ID Card _____		
<input type="checkbox"/> Denied <input type="checkbox"/> Revoked Reason: _____ (Date) _____		
X _____ (Issuing Agent) _____ (Locality) _____		

## APPENDIX D – Pg. 2

### **NOTE TO CUSTOMERS AND MEDICAL PROFESSIONALS**

According to the NYS Vehicle and Traffic Law and the Penal Law, it is a crime (a felony or a misdemeanor) to make a false statement or to provide false information on an application for a parking permit or license plates for a person with severe disabilities. This crime is punishable by a fine, imprisonment, or both. If this crime involves an application for a parking permit, the crime may also result in liability for payment of a civil penalty of \$250 - \$1,000.

#### **For Customers Who Want License Plates, or a Parking Permit, for Persons with a Disability:**

When you sign Part 1 of this application, you certify:

- that the information you provide on this application is true;
- that you have read and understand the conditions for “Using License Plates and Parking Permits” stated on page 2; and
- that you agree to comply with those conditions.

#### **For Medical Professionals Who Provide Medical Information in Support of an Application for License Plates, or a Parking Permit, for Persons with a Disability:**

When you sign Part 2 of this application, you certify:

- that the medical information you provide is true and complete; and
- that, in your opinion, the person named in Part 1 of the application is medically qualified to receive license plates, or a parking permit, for persons with a disability, according to the medical criteria specified in Part 2.



APPENDIX E – PG. 2



**Ready**  
Prepare. Plan. Stay Informed.



**Preparing Makes Sense for Older Americans. Get Ready Now.**

 **Homeland Security**  
[www.ready.gov](http://www.ready.gov)



**Preparing Makes Sense for Older Americans. Get Ready Now.**

The likelihood that you and your family will recover from an emergency tomorrow often depends on the planning and preparation done today. While each person's abilities and needs are unique, every individual can take steps to prepare for all kinds of emergencies from fires and floods to potential terrorist attacks. By evaluating your own personal needs and making an emergency plan that fits those needs, you and your loved ones can be better prepared. This guide outlines commonsense measures older Americans can take to start preparing for emergencies before they happen.

Preparing makes sense for older Americans.

**Get Ready Now.**



## APPENDIX E – PG. 2

### 1 Get a Kit Of Emergency Supplies

The first step is to consider how an emergency might affect your individual needs. Plan to make it on your own, for at least three days. It's possible that you will not have access to a medical facility or even a drugstore. It is crucial that you and your family think about what kinds of resources you use on a daily basis and what you might do if those resources are limited or not available.

**Basic Supplies:** Think first about the basics for survival – food, water, clean air and any life-sustaining items you require. Consider two kits. In one kit put everything you will need to stay where you are and make it on your own for a period of time. The other kit should be a lightweight, smaller version you can take with you if you have to leave your home. Recommended basic emergency supplies include:

- ▶ Water, one gallon of water per person per day for at least three days, for drinking and sanitation
- ▶ Food, at least a three-day supply of non-perishable food and a can opener if kit contains canned food
- ▶ Battery-powered or hand crank radio and a NOAA Weather Radio with tone alert and extra batteries for both
- ▶ Flashlight and extra batteries
- ▶ First aid kit
- ▶ Whistle to signal for help
- ▶ Dust mask to help filter contaminated air and plastic sheeting and duct tape to shelter-in-place
- ▶ Moist towelettes, garbage bags and plastic ties for personal sanitation
- ▶ Wrench or pliers to turn off utilities
- ▶ Local maps
- ▶ Pet food, extra water and supplies for your pet or service animal

#### **Include Medications and Medical Supplies:**

If you take medicine or use a medical treatment on a daily basis, be sure you have what you need on hand to make it on your own for at least a week. You should also keep a copy of your prescriptions as well as dosage or treatment information. If it is not possible to have a week-long supply of medicines and supplies, keep as much as possible on hand and talk to your pharmacist or doctor about what else you should do to prepare.

If you undergo routine treatments administered by a clinic or hospital or if you receive regular services such as home health care, treatment or transportation, talk to your service provider about their emergency plans. Work with them to identify back-up service providers within your area and the areas you might evacuate to. If you use medical equipment in your home that requires electricity to operate, talk to your health care provider about what you can do to prepare for its use during a power outage.

**Additional Items:** In addition, there may be other things specific to your personal needs that you should also have on hand. If you use eyeglasses, hearing aids and hearing aid batteries, wheelchair batteries, and oxygen, be sure you always have extras in your home. Also have copies of your medical insurance, Medicare and Medicaid cards readily available.

**Include Emergency Documents:** Include copies of important documents in your emergency supply kits such as family records, wills, power of attorney documents, deeds, social security numbers, credit card and bank information, and tax records. It is best to keep these documents in a waterproof container. Include the names and numbers of everyone in your personal support network, as well as your medical providers. Also be sure you have cash or travelers checks in your kits in case you need to purchase supplies.

## APPENDIX E – PAGE 3

# 2 Make a Plan

## For What You Will Do in an Emergency

The reality of a disaster situation is that you will likely not have access to everyday conveniences. To plan in advance, think through the details of your everyday life. If there are people who assist you on a daily basis, list who they are, and how you will contact them in an emergency. Create your own personal support network by identifying others who will help you in an emergency. Think about what modes of transportation you use and what alternative modes could serve as back-ups. If you require handicap accessible transportation be sure your alternatives are also accessible. For every aspect of your daily routine, plan an alternative procedure. Make a plan and write it down. Keep a copy of your plan in your emergency supply kits and a list of important information and contacts in your wallet. Share your plan with your family, friends, care providers and others in your personal support network.

**Create a Personal Support Network:** If you anticipate needing assistance during a disaster, make a list of family, friends and others who will be part of your plan. Talk to these people and ask them to be part of your support network. Share each aspect of your emergency plan with everyone in your group, including a friend or relative in another area who would not be impacted by the same emergency who can help if necessary. Make sure everyone knows how you plan to evacuate your home or workplace and where you will go in case of a disaster. Make sure that someone in your personal support network has an extra key to your home and knows where you keep your emergency supplies. Practice your plan with those who have agreed to be part of your personal support network.

**Develop a Family Communications Plan:** Your family may not be together when disaster strikes, so plan how you will contact one another and review what you will do in different situations. Consider a plan where each family member calls, or e-mails, the same friend or relative in the event of an emergency. It may be easier to make a long-distance phone call than to call across town, so an out-of-town contact, not in the impacted area, may be in a better position to communicate among

separated family members. You may have trouble getting through, or the phone system may be down altogether, but be patient. For more information on how to develop a family communications plan visit [www.ready.gov](http://www.ready.gov).

**Deciding to Stay or Go:** Depending on your circumstances and the nature of the emergency, the first important decision is whether you stay or go. You should understand and plan for both possibilities. Use commonsense and available information to determine if there is immediate danger. In any emergency, local authorities may or may not immediately be able to provide information on what is happening and what you should do. However, you should monitor television or radio news reports for information or official instructions as they become available. If you're specifically told to evacuate or seek medical treatment, do so immediately. If you require additional travel time or need transportation assistance, make these arrangements in advance.

**Consider Your Pets:** Whether you decide to stay put in an emergency or evacuate to a safer location, you will need to make plans in advance for your pets and service animals. Keep in mind that what's best for you is typically what's best for your animals. If you must evacuate, take your pets with you, if possible. However, if you are going to a public shelter, it is important to understand that only service animals may be allowed inside. Plan in advance for shelter alternatives that will work for both you and your pets; consider loved ones or friends outside of your immediate area, pet-friendly shelters and veterinarians who would be willing to take in you and your pets in an emergency. For more information about pet preparedness, visit [www.ready.gov](http://www.ready.gov).

**Staying Put:** Whether you are at home or elsewhere, there may be situations when it's simply best to stay where you are and avoid any uncertainty outside. Consider what you can do to safely shelter-in-place alone or with friends, family or neighbors. Also consider how a shelter designated for the public would meet your needs.

There could be times when you will need to stay put and create a barrier between yourself and potentially contaminated air outside. This process is known as

## APPENDIX E – PAGE 4

“sealing the room.” Use available information to assess the situation. If you see large amounts of debris in the air, or if local authorities say the air is badly contaminated, you may want to take this kind of action. For more information about “sealing the room,” visit [www.ready.gov](http://www.ready.gov).

**Evacuation:** There may be conditions in which you will decide to get away, or there may be situations when you may be ordered to leave. Plan how you will get away and anticipate where you will go. Choose several destinations in different directions so you have options in an emergency. Ask about evacuation plans at the places where you spend time including work, community organizations and other places you frequent. If you typically rely on elevators, have a back-up plan in case they are not working.

**Fire Safety:** Plan two ways out of every room in case of fire. Check for items such as bookcases, hanging pictures, or overhead lights that could fall and block an escape path. Check hallways, stairwells, doorways, windows and other areas for hazards that may keep you from safely leaving a building during an emergency. Secure or remove furniture and objects that may block your path. If there are aspects of preparing your home or workplace that you are not able to do yourself, enlist the help of your personal support network.

**Contact Your Local Emergency Information Management Office:** Some local emergency management offices maintain registers of older people so they can be located and assisted quickly in a disaster. Contact your local emergency management agency to see if these services exist where you live or visit [www.ready.gov](http://www.ready.gov) to find links to government offices in your area.



## 3 Be Informed

About What Might Happen

Some of the things you can do to prepare for the unexpected, such as assembling an emergency supply kit and making an emergency plan are the same regardless of the type of emergency. However, it's important to stay informed about what might happen and know what types of emergencies are likely to affect your region. For more information about specific types of emergencies, visit [www.ready.gov](http://www.ready.gov) or call 1-800-BE-READY.

Be prepared to adapt this information to your personal circumstances and make every effort to follow instructions received from authorities on the scene. Above all, stay calm, be patient and think before you act. With these simple preparations, you can be ready for the unexpected.

### Preparing Makes Sense for Older Americans. Get Ready Now.

This information was developed by the U.S. Department of Homeland Security in consultation with AARP, the American Red Cross and the National Organization on Disability.



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